

## CenterLine AI™ Terms of Use

### **1. Acceptance of Terms**

By accessing or using CentralSquare's CenterLine AI™ ("Service"), you agree to comply with and be bound by these Terms of Use ("Terms"). If you do not agree to any part of these Terms, you may not use the Service.

### **2. Changes to Terms**

CentralSquare reserves the right to modify these Terms at any time. CentralSquare will provide notice of any changes by posting the revised Terms on this website. Your continued use of the Service after such changes constitutes your acceptance of the revised Terms.

### **3. Access Rights**

Subject to complying with these Terms and payment of the applicable subscription fees, CentralSquare grants you a limited, non-exclusive, non-transferable right to access and use the Service solely for your internal purposes. Failure to pay the subscription fee may result in suspension or termination of access to the Service.

### **4. User Responsibilities**

- You are responsible for all activities that occur under your account.
- You must use the Service in compliance with all applicable laws and regulations.
- You must not use the Service to upload, post, or transmit any content that contains malicious or harmful code, or is otherwise unlawful, threatening, abusive, harassing, defamatory, vulgar, obscene, or otherwise objectionable.
- You must not interfere with or disrupt the integrity or performance of the Service or its data.
- You must not attempt to gain unauthorized access to the Service or its related systems or networks.
- You acknowledge the Service is intended to assist with tasks and to provide information but is not a substitute for professional advice or reasonable judgment.

### **5. Termination**

CentralSquare reserves the right to terminate or suspend your access to the Service immediately for breach of these Terms.

### **6. Disclaimer of Warranties**

**THE SERVICE IS AN AI BASED SOFTWARE AS A SERVICE, AS SUCH CENTRALSQUARE DOES NOT MAKE ANY TRADITIONAL EXPRESS, IMPLIED, STATUTORY, OR OTHER PRODUCT WARRANTIES. IN LIEU OF TRADITIONAL WARRANTIES, CENTRALSQUARE STRIVES TO OFFER A RELIABLE AND HIGH-QUALITY SERVICE BY ADDRESSING ANY ISSUES OR PROBLEMS THROUGH OUR DEDICATED SUPPORT TEAM.**

### **7. Limitation of Liability**

**CENTRALSQUARE WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR EXEMPLARY DAMAGES, INCLUDING DAMAGES FOR LOSS OF PROFITS, GOODWILL, USE, OR DATA OR OTHER LOSSES, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. CENTRALSQUARE'S AGGREGATE LIABILITY UNDER THESE TERMS WILL NOT EXCEED THE GREATER OF THE AMOUNT YOU PAID FOR THE SERVICE THAT GAVE**

**RISE TO THE CLAIM DURING THE 12 MONTHS BEFORE THE LIABILITY AROSE. THE LIMITATIONS IN THIS SECTION APPLY ONLY TO THE MAXIMUM EXTENT PERMITTED BY LAW.**

## **8. Intellectual Property**

All content, features, and functionality of the Service, including but not limited to text, graphics, and logos, are the exclusive property of CentralSquare and are protected by copyright, patent, trademark, and other intellectual property laws. You may not reproduce, distribute, modify, create derivative works of, publicly display, publicly perform, republish, download, store, or transmit any of the intellectual property of the Service without the prior written consent of CentralSquare.

## **9. User Content**

You retain ownership of any content you submit, post, or display on or through the Service (“User Content”). By submitting User Content, you grant CentralSquare a worldwide, non-exclusive, royalty-free, transferable license to use, reproduce, distribute, prepare derivative works of, display, or perform User Content in connection with the Service.

## **10. Service Outputs**

Any use of Service outputs is at your sole risk. You agree not to rely on such output as a sole source of truth or factual information, or as a substitute for professional advice or independent verification of accuracy.

## **11. Recommendation for Human Review**

CentralSquare recommends that users verify the accuracy of any information or data generated by the Service. Human oversight is essential to ensure the reliability, accuracy and appropriateness of any content produced by AI.

## **12. Governing Law and Dispute Resolution**

These Terms shall be governed and construed in accordance with the state where the user residence, without regard to its conflict of law provisions. If a dispute arises from use of the Service that cannot be resolved through good-faith negotiations, you agree to submit the matter to non-binding mediation and then, if necessary, to binding arbitration to the extent permitted by law. Any mediation or arbitration shall be confidential and governed by the rules of the American Arbitration Association and take place virtually.

## **13. Contact Us**

If you have questions regarding these Terms, please contact CentralSquare at [legal@centralsquare.com](mailto:legal@centralsquare.com). Customer service or support issues can be addressed through [customersupport@centralsquare.com](mailto:customersupport@centralsquare.com).