

TERMS OF USE

Welcome to Netting A2Z Ltd. website available at: <https://accessidoc.com> (“**Website**”). The Website is owned and operated by Netting A2Z Ltd. (“**A2Z**”, “**we**”, “**us**” or “**our**”) and offers packages (“**Packages**”) for a document management system to facilitate document accessibility services (“**Management System**”). These terms of use (the “**Terms**”) govern your use of the Website and the Service’s website (collectively: the “**Services**”).

Please read these Terms carefully. By accessing or using the Services, you agree to be bound by the terms of the Terms. If you do not agree to the Terms, you must not use the Services.

Eligibility

You may use the Services only if you are 18 years or older and capable of forming a binding contract with A2Z, and are not barred from using the Services under applicable law.

A2Z may implement additional verification procedures or modify eligibility requirements as needed to comply with applicable laws and regulations.

Account Access

If you want to use certain features of the Services, you’ll have to create an account (“**Account**”) and become a registered user (“**User**”). The Services include a direct registration feature, requiring users to provide their full name, email address, phone number, company name, and authorized dealer code.

It’s important that you provide us with accurate, complete, and up-to-date information for your Account and you agree to update such information, as needed, to keep it accurate, complete, and up to date. If you don’t, we may suspend or terminate your Account. We are under no obligation to verify the truth, accuracy, currency, or completeness of any information you provide, but we may do so at our discretion, and you hereby consent to such reasonable inquiries and investigations as we consider appropriate to verify the information you provide.

Users must also create a password as part of the registration process. You agree that you will not disclose your Account password to anyone or permit any other person to use your Account and you’ll notify us immediately of any unauthorized use of your Account. You’re responsible for all activities that occur under your Account, whether or not you know about them.

We may, in our sole discretion, cancel or suspend your Account or reject, revoke, or require that you change or renew your Account information at any time without notice or liability to you or any other person. If your Account is suspended, canceled, or terminated by us, you may not create another Account without A2Z’s prior written consent.

Permitted Use & Restrictions

By using the Services, you agree to only use the Services for their intended purpose, in compliance with all applicable laws, regulations in your jurisdiction.

You agree not to:

- attempt to reverse engineer, decompile, disassemble, or otherwise derive the source code of the Services or any part thereof.

- modify, adapt, translate, create derivative works from, distribute, sublicense, sell, resell, rent, lease, loan, or otherwise transfer the Services to any third party;
- circumvent or disable any security or technological features of the Services;
- use the Services to transmit any viruses, malware, or other harmful computer code;
- interfere with or disrupt the integrity or performance of the Services or its related systems;
- attempt to gain unauthorized access to the Services or its related systems;
- use the Services in any manner that could damage, disable, overburden, or impair A2Z's systems or networks; or
- upload, transmit, or share any content that violates confidentiality obligations, infringes intellectual property rights, applicable data protection regulations, or any other applicable laws.

We reserve the right to monitor Users' compliance with these Terms, and we may suspend or terminate access to the Services for any violations.

You acknowledge that any unauthorized use of the Services may result in irreparable harm to A2Z and agree that we will be entitled to seek immediate injunctive relief in addition to any other available remedies.

Pricing & Transactions

Services provide a few Packages. To complete an order, User must complete the full payment process and confirm the order in accordance with the details presented on the Website. Once these steps have been completed, the User will receive an email confirming receipt of the order ("**Order Confirmation**"). In cases where additional information is required to finalize the order, A2Z representative will contact the User via email, SMS, or telephone. An order will be deemed valid and binding only after the payment has been processed, an invoice has been issued, and the Order Confirmation has been sent ("**Confirmed Order**"). Placing an order on the website or filling User's details does not, in itself, constitute a binding transaction.

Only payments made using credit cards accepted by A2Z, will be accepted, unless explicitly stated otherwise in writing. If the transaction is not approved by the relevant credit card company, an appropriate notification will be sent to the User, and the transaction will only become effective following receipt of approval from the credit card companies. A digitally signed tax invoice will be issued and sent via email following payment, from Netting A2Z Ltd., Company Registration No. 512924044 and User hereby consents to the issuance and delivery of electronic tax invoices and receipts to the email address provided in the order form, instead of delivery by regular mail.

A2Z MAY MODIFY PACKAGES, PRICING AND PACKAGES OFFERINGS AT ANY TIME. ANY CHANGES WILL NOT AFFECT PREVIOUSLY CONFIRMED ORDERS.

The User may utilize the Services in the framework of the Confirmed Order within a period of 12 months from the date of Order Confirmation. Upon expiration of this period, any remaining unused pages in the document accessibility package will automatically expire, without the User being entitled to any refund, credit, compensation of any kind, transfer of remaining pages to a new package, or any other remedy whatsoever. The User shall have no claim or demand of any kind against A2Z in

connection with such expiration, including in cases where no prior notice was given regarding the expiration date or the number of pages used.

Without derogating from the foregoing, the Confirmed Order will be subject to the Terms.

Cancellation and Transaction Policy

All purchases and transactions made through the Services are subject to [A2Z Cancellation and Transaction policy](#)

Support & Communications

Support services are provided in English only at support@accessidoc.com. Management System Technical support is available Monday through Friday, 8:00 AM to 10:00 PM Eastern Time, excluding holidays.

Please note that email communications are not always secure, so please do not include any sensitive information in your emails to us.

We will make reasonable efforts, at no additional cost, to correct accessibility issues in documents, upon receiving a claim or request from the User regarding a document that is allegedly inaccessible or was not made accessible as required by the Management System. This support will be provided solely to address accessibility issues present in the original version of the accessible document as provided by A2Z to the User.

A2Z will not support accessibility issues that arise from circumstances beyond its control, including but not limited to: modifications made to the document after delivery, or issues caused during transmission of the document through internal or external email systems.

This support is provided on a best-effort basis and does not constitute a warranty or guarantee of full compliance with any specific accessibility standard.

Third-Party Services and Data Processing

The Services utilize various third-party services and data processors to deliver their functionality, including hosting services and optical character recognition (“**OCR**”) software (“**Third-Party Services**”).

By using the Services, you acknowledge and agree that data about you and data provided by you will be processed, stored, and transmitted through these Third-Party Services in accordance with their respective terms of service and A2Z Privacy Policy. A2Z ensures that all Third-Party Service providers commit to appropriate technical and organizational measures to protect data in compliance with applicable data protection laws.

You agree to comply with any additional terms, conditions, or requirements imposed by these Third-Party Service providers. A2Z may add, remove, or modify the Third-Party Services used in connection with, or available on, the Services at any time, with or without notice, provided such changes do not materially impact the Services’ core functionality.

Note that A2Z maintains appropriate contractual engagements with all such Third-Party Service providers; however, while A2Z carefully selects and monitors these providers, we cannot guarantee their performance or accept liability for their acts, omissions, or performance.

Users acknowledge that their sole recourse for Third-Party Service issues shall be against the applicable Third-Party Service provider directly, and Users agree to hold Netting A2Z Ltd. harmless from any claims arising from Third-Party Service performance or failures.

Intellectual Property Rights

All rights, titles, and interests in and to the Services, including all intellectual property rights therein, are and will remain the exclusive property of A2Z. The Services, its functionality (including but not limited to all information, software, text, displays, images, video, audio, design, selection, and arrangement), and any content or features available through the Services are owned by A2Z, its licensors, or other providers of such material and are protected by copyright, trademark, patent, trade secret, and other intellectual property or proprietary rights laws.

These Terms grant you a limited, non-exclusive, non-transferable, revocable license to use the Services to facilitate document accessibility as authorized by A2Z and detailed under these Terms. You acknowledge that no title to or ownership of the Services or any intellectual property rights therein is transferred to you. You must not reproduce, distribute, modify, create derivative works of, publicly display, publicly perform, republish, download, store, transmit or otherwise use any of the material on our Services, except as follows:

- Your computer or mobile device may temporarily store copies of such materials incidental to your accessing and viewing them.
- You may store files that are automatically cached by your Web browser for display enhancement purposes.
- You may print or download one copy of a reasonable number of pages of the Services (as available) for your own personal, non-commercial use and not for further reproduction, publication, or distribution.

A2Z's name, logo, and all related names, logos, product and service names, designs, and slogans are trademarks of A2Z or its affiliates or licensors. You must not use such marks without the prior written permission of A2Z or its affiliates or licensors. All other names, logos, product and service names, designs, and slogans on this Services are the trademarks of their respective owners.

You acknowledge that any unauthorized use of the Services may result in irreparable harm to A2Z for which monetary damages would be inadequate, and you agree that A2Z will be entitled to seek immediate injunctive relief and other equitable remedies in addition to any other available remedies at law or in equity, without the requirement of posting a bond or proving actual damages.

ANY UNAUTHORIZED USE OF THE SERVICES IMMEDIATELY TERMINATES THE LIMITED LICENSE GRANTED BY THIS SECTION.

User Content and Submissions

The User uploads the required files for accessibility to the Management System. By submitting any content or documents through the Services (collectively, "**Content**"), you represent and warrant that: (1) you have obtained all necessary rights, licenses, consents and permissions to submit such Content and grant the licenses described herein; (2) the Content does not and will not infringe any third party's intellectual property rights, privacy rights, publicity rights, or other legal rights; and, (3) you will maintain all such rights and permissions for the duration of A2Z's use of the Content.

All Content must comply with the following submission guidelines:

Content must be professionally appropriate and related to legitimate use of A2Z Services;

Content must not contain confidential information, sensitive information or any other protected information (within the meaning of applicable law);

Content must be original, or you must have rights to submit it;

Content must comply with all applicable laws and regulations governing the protection of privacy and personal data, and you are required to provide all required notices, obtain any required consents, or document an alternative lawful ground for processing; and

Content must comply with all applicable laws, regulations, and regulatory guidelines, as well as these Terms.

The Content must meet the following technical requirements:

- If the document contains inaccessible colors, the user must provide instructions in advance regarding which colors to use as defaults, unless other instructions have already been provided. We rely on the automatic color change features of platforms on which the documents are opened (e.g., Chrome and Adobe Acrobat) and do not manually change document colors;
- Numerical data for all graphs must be provided in advance to ensure completeness and accuracy. Numerical data displayed in graphs may be incomplete or inaccurate unless provided by the user in advance.
- Accessible files will be made available for download from the Management System once accessibility adjustments have been completed. A notification will be sent through the system when the file is uploaded. The User is responsible for downloading the accessible file from the Management System and ensuring that the documents uploaded to the Management System are the same documents made accessible; and
- Additionally, A2Z may, at its sole discretion and from time to time, establish or update technical requirements applicable to the use of the Service, including, but not limited to, limitations on file sizes, file types, formats, or other specifications for uploaded content.

A2Z may review all submitted Content prior to publication or use. A2Z, in its sole discretion, may reject any Content at any time with or without notice or liability. A2Z's determination regarding Content approval and reward eligibility is final and binding.

Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT WILL A2Z, ITS AFFILIATES, OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, LICENSORS, OR SUPPLIERS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, PUNITIVE, EXEMPLARY, OR CONSEQUENTIAL DAMAGES WHATSOEVER (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS, LOSS OF DATA, BUSINESS INTERRUPTION, LOSS OF GOODWILL, COST OF SUBSTITUTE SERVICES, REGULATORY FINES OR PENALTIES, OR ANY OTHER COMMERCIAL DAMAGES OR LOSSES) ARISING OUT OF OR RELATED TO YOUR USE OR INABILITY TO USE THE SERVICES, HOWEVER CAUSED, REGARDLESS OF THE THEORY OF LIABILITY (CONTRACT, TORT, STRICT LIABILITY, OR OTHERWISE)

AND EVEN IF A2Z HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. TO THE MAXIMUM EXTENT PERMITTED BY THE LAW OF THE APPLICABLE JURISDICTION, IN NO EVENT WILL A2Z'S TOTAL LIABILITY ARISING OUT OF OR IN CONNECTION WITH THESE TERMS OR FROM THE USE OF OR INABILITY TO USE THE SERVICES EXCEED THE GREATER OF AMOUNTS YOU HAVE PAID OR ARE PAYABLE BY YOU TO A2Z FOR USE OF THE SERVICES OR ONE HUNDRED DOLLARS (\$100), IF YOU HAVE NOT HAD ANY PAYMENT OBLIGATIONS TO A2Z, AS APPLICABLE. THE EXCLUSIONS AND LIMITATIONS OF DAMAGES SET FORTH ABOVE ARE FUNDAMENTAL ELEMENTS OF THE BASIS OF THE BARGAIN BETWEEN A2Z AND YOU. NOTHING IN THESE TERMS WILL LIMIT OR EXCLUDE OUR LIABILITY FOR ANY OTHER LIABILITY THAT CANNOT BE EXCLUDED OR LIMITED UNDER APPLICABLE LAW.

WITHOUT LIMITING THE FOREGOING, YOU ACKNOWLEDGE AND AGREE THAT A2Z SHALL NOT BE HELD LIABLE FOR: (I) ANY RECOGNITION ERRORS OR INACCURACIES MADE BY THE OCR SOFTWARE; (II) YOUR FAILURE TO COMPLY WITH APPLICABLE ACCESSIBILITY STANDARDS AND ACCESSIBILITY LAWS OR REGULATORY REQUIREMENTS; OR (III) ANY MALFUNCTION, DAMAGE, OR CLAIM ARISING FROM THE ACTIONS OR OMISSIONS OF THE USER, OR ANY THIRD PARTY ACTING ON THEIR BEHALF, INCLUDING (BUT NOT LIMITED TO) ANY DEVELOPMENT WORK, MODIFICATIONS, ADDITIONS, OR TRANSFERS MADE TO THE MANAGEMENT SYSTEM OUTPUTS THAT MAY IMPACT OR ALTER THEIR ACCESSIBILITY.

Indemnity

You will indemnify, defend and hold A2Z and its officers, directors, employees and agents, harmless from and against any claims, disputes, demands, liabilities, damages, losses, and costs and expenses, including, without limitation, reasonable legal and accounting fees arising out of or in any way connected with: (1) your access to or use of the Services; (2) your User Content you submit to the Services; (3) your violation of these Terms; or, (4) any violation of any law or the rights of any third party.

Termination and Suspension

A2Z may suspend or terminate your access to the Services immediately and without prior notice: (1) for any violation of these Terms; (2) misuse of the Services or related services; (3) unauthorized sharing or attempted sharing of Account password; or (4) any activities that could harm A2Z, its affiliates, or other users.

Upon termination or suspension: (1) your right to access and use the Services will immediately cease; (2) any unused Pulses, credits, rewards or other benefits will be automatically forfeited without compensation or refund; (3) all pending transactions will be cancelled; and (4) you must immediately discontinue use of and delete any A2Z materials, content or data downloaded through the Services. You acknowledge that A2Z may maintain, use or disclose your data as required by law or as permitted under our Privacy Policy. A2Z may permanently delete or anonymize any non-essential data after 90 days from termination.

If your access is suspended, you may request reinstatement by contacting A2Z support and providing clear evidence that the cause for suspension has been fully remedied. A2Z maintains sole and absolute discretion in determining whether to grant reinstatement requests. Any reinstatement may be subject to additional conditions, restrictions or fees, as determined by A2Z in its discretion.

The following provisions will survive any termination or expiration of these Terms: intellectual property rights, limitation of liability, indemnification, confidentiality, governing law, dispute resolution, and any other provisions that by their nature should survive termination. Termination shall not limit any of A2Z's rights or remedies at law or in equity.

Governing Law

Subject to the below provisions on Dispute Resolution, these Terms and any disputes arising out of or related to the Services will be governed by and construed in accordance with the laws of the _____, without regard to its conflict of law principles.

Dispute Resolution

Good Faith Resolution. We agree to attempt to resolve any dispute or claim relating to the Services or these Terms amicably and in good faith, by contacting each other and by applying the necessary time, resources and personnel for this purpose.

No Class Actions. You agree to resolve disputes with us only on an individual basis and not as a plaintiff or class member in any purported class or representative proceeding. To the extent permitted by applicable law, class arbitrations, class actions, and consolidation with other arbitrations are not allowed.

Compliance and Regulatory Requirements

Users acknowledge that the Services are subject to various regulatory requirements, including but not limited to CE marking requirements in the European Union. A2Z maintains all necessary certifications, registrations, and quality management systems required by applicable regulatory bodies.

Users acknowledge that while the Management System makes the documents accessible in accordance with the Equal Rights for People with Disabilities Regulations (Accessibility Adjustments to Services), 2013, as specified in Regulation 35 regarding internet accessibility, and with IS 5568 based on WCAG 2.0/2.1 AA level guidelines, A2Z does not guarantee full legal compliance. Final verification and certification of accessibility compliance remain your responsibility.

A2Z may modify the Services' features or functionality to maintain compliance with evolving regulatory requirements. Users will be notified of any material changes affecting their use of the Services. Failure to comply with applicable regulatory requirements may result in immediate suspension or termination of Services access.

Updates and Modifications

A2Z may modify, amend, or update these Terms at any time in its sole discretion. We will notify users of any material changes to these Terms through the Services and/or via email to the email address associated with your Account at least thirty (30) days before such changes become effective. The notification will include a summary of the material changes and their effective date.

Your continued use of the Services after the effective date of any modifications to these Terms constitutes your acceptance of such changes. If you do not agree to any modified terms, you must immediately discontinue your use of the Services. The most current version of these Terms will always be available for review within the Services.

For changes made to comply with applicable laws, regulatory requirements, safety concerns, or technical requirements, or for non-material changes that do not substantially affect your rights or obligations, we may implement such changes without prior notice, and your continued use of the Services following such changes will constitute your acceptance of the same. Nothing in these Terms limits our right to make changes required by law or to ensure the safety, security and integrity of our Services.

General

Unenforceable Provisions. If any provision of these Terms is found to be unenforceable or invalid under any applicable law, such unenforceability or invalidity will not render these Terms unenforceable or invalid as a whole, and such provision will be deleted without affecting the remaining provisions herein.

Binding Agreement. These Terms constitute the entire agreement between you and A2Z regarding the Services and supersede all prior agreements and understandings, whether written or oral, or whether established by custom, practice, policy or precedent.

Assignment. You may not assign or transfer your rights under these Terms, in whole or in part, by operation of law or otherwise, without our prior written consent. We may assign these Terms at any time without notice or consent.

Notices. Any notices or other communications provided by A2Z under these Terms will be given via email to the email address associated with User's Account. All notices from Users to A2Z must be sent via email to: support@accessidoc.com.

Contact Information. If you have any questions about these Terms or the Services, please contact A2Z at: Netting A2Z Ltd., via email at: support@accessidoc.com.

Waiver of Rights. A2Z's failure to enforce any right or provision of these Terms will not be considered a waiver of such right or provision. The waiver of any such right or provision will be effective only if in writing and signed by a duly authorized representative of A2Z. Except as expressly set forth in these Terms, the exercise by either party of any of its remedies under these Terms will be without prejudice to its other remedies under these Terms or otherwise.

Last Updated: August 28, 2025