

Treon Connect ("Platform") is licensed to You (End-User) **by Treon Oy**, located in Tampere Finland ("**Licensor**") and its affiliates, for use only under the terms of this License Agreement ("**Agreement**").

The Platform requires compatible Treon hardware for operation and enables integration with such hardware as a Software-as-a-Service (SaaS) solution. The term Platform is used in conjunction with embedded firmware that operates certain hardware components of Treon. Such firmware is licensed, not sold, and is provided solely for use in connection with the operation of the specific hardware provided by Treon regardless of whether the Treon hardware was purchased by you directly from Treon or via a third party. Ownership to any accessories sold in conjunction with the license subscription will transfer upon delivery and full payment. You are responsible for installing and maintaining the hardware and accessories in accordance with the documentation, if any.

By accessing Platform including any hardware of the Licensor and any update thereto (as permitted by this Agreement), You indicate that You agree to be bound by all of the terms and conditions of this Agreement, and that You accept this Agreement. By using the Platform and related services, You acknowledge and agree that certain information, including personal data such as account credentials or usage data, may be collected and processed by the Licensor in accordance with its privacy policy.

If you do not agree to the terms of this license, do not use the Treon Connect Platform.

1. RESTRICTION OF THE SERVICES

The Platform, hardware and accessories are not tailored to comply with industry-specific regulations such as but not limited to US Health Insurance Portability and Accountability Act (HIPAA), Federal Information Security Management Act (FISMA) and alike in EU or elsewhere in the world. You should refrain from using the Platform, hardware and accessories for regulated industries unless expressly granted by the Licensor for a specific use. When accessing the Platform through any marketplace, You are also responsible for ensuring compliance with the terms of such marketplace and any additional regulatory requirements.

2. SCOPE OF LICENSE

2.1 Subject to your full compliance with these Terms, the Licensor grants you a non-exclusive, non-transferable, revocable right to access and use the Platform solely in connection with the Licensor's hardware as a hosted SaaS solution during the Term. Your access is limited to the specific subscription tier and user count specified in your order. You may not share login credentials or enable unauthorized access to the Platform. You may not reproduce, redistribute, reverse engineer, or create derivative works of the Platform, hardware and accessories.

2.2 You may not use the Platform, hardware, and accessories for any illegal, harmful, or abusive activity. For example, you may not:

- use in a way prohibited by law, regulation, governmental order or decree;
- use in a way that infringes, misappropriates or violates anyone's rights;
- use, and will not allow third parties to use, the Platform, hardware and the accessories to create, train, or improve (directly or indirectly) a similar or competing product or service;
- modify, copy, share or make the Platform, hardware, and accessories available to third parties, sell, rent, lend, lease or otherwise redistribute the Platform, hardware, and accessories ;
- attempt to or assist anyone to reverse engineer, decompile or discover the source code or underlying components of the Platform, hardware and accessories, including models, algorithms, or systems (except to the extent this restriction is prohibited by applicable law);
- try to gain unauthorized access to or disrupt any service, device, data, account or network;
- circumvent any limits or restrictions or bypass any protective measures or safety mitigations put on the Platform ;
- to spam or distribute malware;
- use Platform, hardware and accessories for high-risk use cases as those are not designed or

intended to support any use in which a service interruption, defect, error, or other failure of Platform, hardware or accessory could result in the death or serious bodily injury of any person or in physical or environmental damage;

2.3 Violations of the obligations mentioned above, as well as the attempt of such infringement, may be subject to termination, prosecution and damages.

2.4 Licensor reserves the right to modify the terms and conditions of this Agreement.

2.5 Nothing in this agreement should be interpreted to restrict third-party terms. When using the Platform, You must ensure that You comply with applicable third-party terms, conditions and policies.

3. MAINTENANCE AND SUPPORT

3.1 As a SaaS offering, the Licensor provides, at its discretion, ongoing maintenance, hosting, and technical support for the Platform infrastructure. Otherwise there is no maintenance available. Licensor may at its discretion provide updates, patches, and new features. The terms of this Agreement will govern any software updates and upgrades provided by Licensor unless such upgrade is accompanied by a separate license.

3.2. In the SaaS model, updates are applied automatically by Licensor. You acknowledge that the Platform may be updated without prior notice, and such updates may modify functionality or user interface. Licensor shall not be liable for any disruption during scheduled maintenance windows.

3.3. Licensor shall not be responsible for any issues, limitations, or failures arising from the combination, integration, or interoperability of the Platform, hardware and accessories with any developed solutions by You or third-party systems, software, or infrastructure outside Licensor's control.

4. INTELLECTUAL PROPERTY

Intellectual property rights in and to Platform and hardware belong to Treon Oy. In addition, any rights to the content displayed by or accessed through the Platform belong to the respective content owner. Such content may be protected by copyright or other intellectual property laws and treaties and may be subject to terms of use of the third party providing such content.

5. YOUR DATA AND REFINED DATA

5.1. You retain all right, title, and interest in and to the raw data generated by You, your equipment, systems, or users and transmitted to or through the Platform ("Your Data"). Licensor shall not acquire any ownership rights in Your Data.

5.2. You agree that Licensor and its subsidiaries and agents may collect, maintain, process and use diagnostic, technical, usage and related information, including but not limited to Platform, related interface, connected hardware components (incl sensors) and peripherals, that is gathered periodically to provide, maintain, improve and refine Platform and its other products and services and to verify compliance with the terms of this License. This data is primarily technical or operational in nature and does not include personal data, except for account-related identifiers such as the name and email address associated with your user account. Such personal data is processed in accordance with Licensor's privacy notice and only to the extent necessary to administer your account and deliver the Platform. Licensor may use this information for the purposes described above. To enable Licensor's partners and third-party developers to improve their software, hardware and services designed for use with Licensor products, Licensor may also provide any such partner or third-party developer with a subset of diagnostic information that is relevant to that partner's or developer's software, hardware and/or services, as long as the diagnostic information is in

a form that does not identify You. Licensor may process Your Data using algorithms and data models to produce refined outputs, such as alerts, trends, analytics, predictive insights, and performance metrics ("Refined Data"). Licensor retains all intellectual property rights in the methods and models used to generate Refined Data, but not in Your Data itself.

Upon termination, You may request a copy of Your Data in a machine-readable format. Licensor shall provide such data within 30 days, subject to applicable fees.

6. LIABILITY

6.1 NEITHER LICENSOR NOR ANY OF ITS AFFILIATES OR LICENSORS WILL BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR EXEMPLARY DAMAGES, INCLUDING DAMAGES FOR LOSS OF PROFITS, GOODWILL, USE, OR DATA OR OTHER LOSSES, EVEN IF LICENSOR HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE LIMITATIONS IN THIS SECTION APPLY ONLY TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW.

LICENSOR'S AFFILIATES, EMPLOYEES, DIRECTORS, SUPPLIERS, LICENSORS, AND DISTRIBUTORS ARE INTENDED THIRD PARTY BENEFICIARIES OF THIS SECTION.

6.2 To avoid data loss, You are required to make use of backup functions of your data to the extent allowed by applicable third-party terms and conditions of use.

6.3 You are aware that in case of breach of the Terms, alterations or manipulations of the Platform or hardware, You will not have access to the Platform.

7. WARRANTY

PLATFORM, HARDWARE AND ACCESSORIES ARE PROVIDED "AS IS." EXCEPT TO THE EXTENT PROHIBITED BY LAW, THE LICENSOR AND ITS AFFILIATES AND THIRD PARTY LICENSORS MAKE NO WARRANTIES (EXPRESS, IMPLIED, STATUTORY OR OTHERWISE) WITH RESPECT TO THE SERVICES, AND DISCLAIM ALL WARRANTIES INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, SATISFACTORY QUALITY, NON-INFRINGEMENT, AND QUIET ENJOYMENT, AND ANY WARRANTIES ARISING OUT OF ANY COURSE OF DEALING OR TRADE USAGE. LICENSOR DO NOT WARRANT THAT THE SERVICES WILL BE UNINTERRUPTED, ACCURATE OR ERROR FREE, OR THAT ANY CONTENT WILL BE SECURE OR NOT LOST OR ALTERED.

YOU ACCEPT AND AGREE THAT ANY USE OF OUTPUTS FROM PLATFORM, HARDWARE AND ACCESSORIES ARE AT YOUR SOLE RISK AND YOU WILL NOT RELY ON OUTPUT AS A SOLE SOURCE OR AS A SUBSTITUTE FOR PROFESSIONAL ADVICE.

8. INDEMNITY

To the extent permitted by law you will indemnify and hold harmless the Licensor, its affiliates, and personnel, directors from and against any costs, losses, liabilities, and expenses (including attorneys' fees) from third party claims arising out of or relating to your use of the Platform, hardware and accessories or any violation of these Terms.

9. LEGAL COMPLIANCE

You must comply with all applicable trade laws, including sanctions and export control laws. You represent and warrant that You are not located in a country that is subject to a US Government, EU and UK government embargo, or that has been designated by them as a "terrorist supporting" country; and that You are not listed on any US and UK Government and EU list of prohibited or restricted parties.

10. TERM AND TERMINATION

This Agreement is effective as of the date of subscription activation and shall remain in force for the duration of the subscription period selected by You (e.g., 12 or 24 months), unless terminated earlier in accordance with this Agreement. The Agreement will automatically expire at the end of the selected subscription period unless renewed.

Licensor may terminate this Agreement and suspend or revoke access to the Platform:

- if You fail to pay any applicable subscription fees after a reasonable notice period;
- if You breach any material term of this Agreement and fail to cure such breach within 14 days of written notice;
- if the Platform is permanently discontinued;
- or for convenience, with 30 days' prior written notice, provided that such termination shall not affect any prepaid subscription period.

You acknowledge and agree that your right to access and use the Platform is strictly subject to your ongoing compliance with the payment and contractual obligations under this Agreement.

Upon termination or expiry of this Agreement:

- You must immediately cease all use of the Platform;
- You must delete or destroy all copies of any software or materials provided under this Agreement in your possession or control;
- Treon shall, upon request and subject to applicable fees, provide You with a copy of Your Data in a commonly used machine-readable format, unless prohibited by law or third-party obligations.

Sections 2.2, 4, 5, 6, 7, 8, 9, and 10 of this Agreement shall survive any termination or expiry.

11. Controlling Law.

This Agreement will be governed by and construed in accordance with the laws of Finland without reference to conflict of laws. Any disputes arising out of or in connection with this Agreement shall first be resolved through good faith negotiations. If unresolved, disputes shall be submitted to arbitration in Helsinki, Finland.

12. Complete Agreement.

This Agreement constitutes the entire agreement between you and Licensor relating to the Treon Connect Platform and supersedes all prior or contemporaneous understandings regarding such subject matter. No amendment to or modification of this Agreement will be binding unless in writing and signed by Licensor.

Additional for licenses acquired through AWS MARKETPLACE

When the license subscription to the Platform is acquired through AWS Marketplace, Your use is also governed by the AWS Customer Agreement and AWS Marketplace Terms and Conditions. In case of conflict between this Agreement and AWS terms, AWS terms shall prevail solely with respect to AWS Marketplace-specific provisions.

SUBSCRIPTION AND BILLING

For SaaS subscriptions, billing shall be handled according to the subscription terms specified at the time of purchase. When purchased through AWS Marketplace, billing is managed by AWS according to their billing policies. Licensor reserves the right to suspend access for non-payment after reasonable notice.

13. Third Party Acknowledgements.

Portions of the Treon Connect Platform may utilize or include third party software and other copyrighted material. Your use of such third-party material is governed by their respective terms and conditions.