

Megabird service Privacy policy

Megazone Co., Ltd. (hereinafter referred to as 'the Company') collects, uses and provides personal information based on the user's consent for the Megabird service, and 'users' rights (personal information) We actively guarantee the right to information self-determination.

The company complies with the relevant laws and personal information protection regulations and guidelines of the Republic of Korea that information and communication service providers must comply with.

Article 1 (Purpose of processing personal information)

The company processes users' personal information for the following purposes. Personal information being processed will not be used for purposes other than the following, and if the purpose of use changes, necessary measures will be taken, such as obtaining separate consent in accordance with Article 18 of the Personal Information Protection Act.

1. Purpose of processing personal information

Division	Purpose of processing
Membership management	Service management and membership management

Address book management	Message sending management and message rejection management
Charging management	Charging and history management
Refund Management	Refund and history management
Claims management and 1:1 inquiries	Claim consultation management and 1:1 inquiry management

Article 2 (Personal information items collected)

The company collects and processes the following personal information. If we collect a user's personal information, we will notify the user in advance and ask for their consent.

1. Personal information items collected through the website

Division	Collection items	Collection point
----------	------------------	------------------

Membership management	Individual member	[Required] Name, mobile phone number, ID, password, email, DI-	When registering as a member of the website
	Corporate member	[Required] Name, mobile phone number, ID, password, email, company type, company name, business registration number, name of person in charge of tax invoice, contact information of person in charge, email of person in charge, business registration certificate, proof of employment	When converting to corporate membership
Address book management		[Required] Mobile phone number ,Name	When using address book registration service
Charging management	Card payment	[Required] Name, company name (when converted to corporate membership), ID, payment amount, payment method, payment status	When charging card payment
	Virtual account/real-time account transfer		When recharging a virtual account or real-time account transfer
Refund processing		[Required] Mobile phone number, account number, account holder name, bankbook copy	When requesting a refund of the recharged amount
Claim	Member	[Required] Member information (name, mobile phone number, ID, email), service use record	Request for inquiries and

Management and Inquiry			When registering inquiry
	Non-member	[Required] Name (company name), contact information, email	Request for inquiries and When registering inquiry

2. Information automatically collected while using the service

Division	Collection items	Collection point	Collection method
Automatically generated information	IP address, cookies, service use records, visit records, bad use records, etc.	Automatically generated while using the service	Collection through automatic collection device

3. The company does not collect personal information from children under 14 years of age.

Article 3 (Processing and retention period of personal information)

The company processes and retains personal information within the personal information retention and use period in accordance with the law or the personal information retention and use period consented to when collecting personal information from the information subject (user).

1. Personal information retention and use period for providing Megabird services

Division	Retention and use period
Membership management	3 months after membership withdrawal (for dispute resolution, prevention of illegal use, and cooperation in investigation of illegal users)
Address book management	When withdrawing membership
Charging management	When 5 years have passed since the member's last recharge/use date
Refund Management	5 years after refund is completed
Claims management and Inquiries	3 years from the date of claim registration / 1 year from the date of 1:1 inquiry registration

--	--

※ If preservation is necessary pursuant to the provisions of relevant laws and regulations, it will be preserved for the period below.

2. Preservation by law following the provision of goods or services

Division	Related laws	Period of use (retention period)
Records of contracts or subscription withdrawals, etc.	Act on Consumer Protection in Electronic Commerce, etc.	5 years
Records of payment and supply of goods, etc.		5 years
Records of consumer complaints or dispute resolution		3 years
Mark-Records of Advertising		6 months
Books and supporting documents for all transactions stipulated by tax laws	Framework Act on National Taxes	5 years

Records of electronic financial transactions	Electronic Financial Transactions Act	5 years
Records of visits	Communications Secret Protection Act	3 months

3. Personal information expiration date (dormant account policy)

① The membership registration information of users who have no record of service use for one year is stored and managed separately from the membership registration information of general users in accordance with Article 396 of the Personal Information Protection Act. (Convert to dormant account)

② Except in cases where a separate period is specified in other laws or there is a request from the customer, the company destroys the personal information of members that are not reused during the period defined in the law or stores it separately from the personal information of other members. Manage it.

③ 30 days before the expiration of the period, members will be notified by email, writing, facsimile, phone, or similar methods that their personal information will be destroyed or separately stored and managed..

④ If you do not use the service even after four years have passed since your account was converted to a dormant account, your member account and all separately stored personal information will be deleted, and you will no longer be able to log in with your member account.

4. Membership withdrawal: Upon a member's request and when the withdrawal status of a dormant account is changed, personal information and all data recharges, etc. will be destroyed immediately after settlement and cannot be recovered.

Article 4 (Entrustment and international transfer of personal information)

1. Personal information domestic consignment details

The company entrusts personal information to external companies to perform some of the tasks essential to providing services. We also manage and supervise the entrusted company to ensure that it does not violate relevant laws.

Trustee	Purpose of provision (contents of entrusted work)	Retention and use period
Megazone Cloud Co, Ltd.	Collection and storage of service use data	When withdrawing membership or When the consignment contract ends
TOS Payments Co, Ltd.	Payment processing (credit card, bank transfer, virtual account) and payment theft prevention	

SMTNT Co, Ltd.	Text message sending processing	
Nice evaluation information	Personal authentication process when registering as a member	

2. When concluding a consignment contract, in accordance with Article 25 of the Personal Information Protection Act, the company prohibits processing of personal information other than for the purpose of performing consignment work, technical and managerial protection measures, restrictions on re-entrustment, management and supervision of the consignee, compensation for damages, and other responsibilities, etc. We specify this in the document and supervise whether the trustee handles personal information safely.

3. If the details of the entrusted work or the trustee changes, we will disclose it through this personal information processing policy without delay.

Article 5 (Provision of personal information to third parties)

The company processes personal information of information subjects (users) only within the scope specified in “Article 1 (Purpose of Personal Information Processing)”, Personal information is provided to third parties only in cases that fall under Articles 17 and 18 of the Personal Information Protection Act, including the consent of the information subject and special provisions of the law.

Article 6 (Destruction of personal information)

When personal information becomes unnecessary, such as when the personal information retention period has passed or the purpose of processing has been achieved, the company destroys the information without delay.

1. In cases where personal information must continue to be preserved pursuant to other laws and regulations despite the expiration of the personal information retention period consented to by the information subject or the purpose of processing has been achieved, the personal information may be transferred to a separate database (DB) or stored in a different storage location. and preserve it.
2. The procedures and methods for destroying personal information are as follows.
 - ① Destruction Procedure: The company selects the personal information for which there is a reason for destruction and destroys the personal information with the approval of the company's personal information protection manager.
 - ② Destruction method: Personal information recorded and stored in the form of electronic files is destroyed so that the records cannot be reproduced, and personal information recorded and stored in paper documents is destroyed by shredding or incineration.

Article 7 (Rights, obligations and exercise methods of information subjects)

1. The information subject (user) may exercise the following rights related to personal information protection against the company at any time.
 - ① Request to view personal information
 - ② Request for correction if there is an error, etc.
 - ③ Request for deletion
 - ④ Request to stop processing
2. The exercise of rights pursuant to Paragraph 1 may be made to the Company in writing, by phone, e-mail, facsimile (FAX), etc. in accordance with Article 41 (1) of the Enforcement Decree of the Personal Information Protection Act, and the Company will take action without delay.
3. If the information subject requests correction or deletion of errors in personal information, the company will not use or provide the personal information until correction or deletion is completed.

4. The exercise of rights under Paragraph 1 may be done through an agent, such as the information subject's legal representative or a person authorized to do so. In this case, "Notice on Personal Information Processing Methods (No. 2020-7)" You must submit a power of attorney according to Form No. 11.
5. Requests to view and suspend personal information processing may limit the information subject's rights pursuant to Article 35, Paragraph 4 and Article 37, Paragraph 2 of the Personal Information Protection Act.
6. Requests for correction or deletion of personal information cannot be requested if the personal information is specified as the subject of collection in other laws and regulations.
7. The company verifies whether the person making the request, such as a request for viewing, a request for correction or deletion, or a request for suspension of processing, is the person or a legitimate agent in accordance with the information subject's rights.

Article 8 (Measures to ensure the safety of personal information)

The company is taking the following measures to ensure the safety of personal information.

1. Management measures: establishment and implementation of internal management plan, regular employee training, etc.
2. Technical measures: Management of access rights to personal information processing systems, installation of access control systems, storage of access records and prevention of forgery and alteration, Encryption of unique identification information, installation of security programs, etc.
3. Physical measures: access control to computer rooms, data storage rooms, etc.

Article 9 (Matters regarding the installation, operation and refusal of automatic personal information collection devices)

1. The company uses 'cookies' to store usage information and retrieve it from time to time in order to provide individualized services to users.
2. Cookies are a small amount of information that the server (http) used to run the website sends to the user's computer browser and are sometimes stored on the hard disk of the user's PC computer.

① Purpose of use of cookies: They are used to provide optimized information to users by identifying visitation and usage patterns, popular search terms, secure access, etc. for

each service and website visited by the user.

② Installation, operation and refusal of cookies: You can refuse the storage of cookies through the option settings in the Tools > Internet Options > Personal Information menu at the top of the web browser.

③ If you refuse to store cookies, you may have difficulty using customized services.

④ How to refuse cookie settings

i) Microsoft Edge: Select settings menu > Site Select the Permissions tab > Cookies and site data settings

ii) Chrome : Select Settings menu > Select Show advanced settings > Privacy & Security > Select Content Settings > Cookie level settings

iii) Safari : Select settings menu > Select the Privacy tab > Cookie and website data level settings

Article 10 (Personal Information Protection Manager)

The company is responsible for the overall management of personal information processing, and has designated a personal information protection manager as follows to handle complaints and provide relief for damage from information subjects related to personal information processing.

1. Personal information protection manager and department in charge

Personal information protection officer	Personal information protection department
Name: Jang Ji-hwang Position: CEO Phone number : 02-2108-9105	Department name : IRM Phone number : 1644-7378 Email : irm@mz.co.kr

- Information subjects may inquire about all personal information protection-related inquiries, complaint handling, damage relief, etc. that arise while using the company's services (or business) to the personal information protection manager and responsible department. The company will respond and process inquiries from information subjects without delay.

Article 11 (Guarantee of personal information rights)

The information subject may view, correct, delete, and suspend processing of personal information in accordance with Articles 35 and 36 of the Personal Information Protection Act to the departments below. The company will endeavor to promptly process the exercise of the rights of information subjects.

Reception-Processing Department

Department Name: B2B Headquarters / Business Headquarters / UMS Business Team buseomyeong : B2B bonbu / sa-eob bonbu / UMS sa-eobtim Department Name: B2B Headquarters / Business Headquarters / UMS Business Team

Email : help_megabird@mz.co.kr

Article 12 (Methods for relief from rights infringement)

Information subjects can inquire about damage relief and consultation regarding personal information infringement to the organizations below.

The organizations below are separate from the company. If you are dissatisfied with the company's own personal information complaint handling or damage relief results, or if you need further assistance, please contact us.

Personal Information Infringement Reporting Center (Operated by Korea Internet & Security Agency)	Responsibilities	Report personal information infringement, apply for consultation
	Homepage	privacy.kisa.or.kr
	Phone call	(Without area code) 118

	Address	(58324) Personal Information Infringement Reporting Center, 9 Jinheung-gil, Naju-si, Jeollanam-do (Bitgaram-dong 301-2)
Personal Information Dispute Mediation Committee (Operation of the Personal Information Protection Committee)	Responsibilities	Request for personal information dispute mediation, group dispute mediation (civil resolution)
	Homepage	www.kopico.go.kr
	Phone call	(Without area code) 1833-6972
	Address	(03171)12th floor, Seoul Government Complex, 209 Sejong-daero, Jongno-gu, Seoul
Supreme Prosecutors' Office Cyber Crime Investigation Division		(Without area code) 1301 www.spo.go.kr
National Police Agency Cyber Investigation Bureau		(Without area code) 182 http://ecrm.cyber.go.kr

Article 13 (Responsibility for linked sites)

The Company may provide users with links to other companies' websites or materials. In this case, since the company has no control over external sites and materials, it cannot be held responsible for and cannot guarantee the usefulness, truthfulness, or legality of the services or materials provided from them. If you click on a link included by the company and move to a page on another site, the privacy policy of that site is unrelated to the company, so please check the policy of the newly visited site.

Article 14 (Changes to personal information processing policy)

If there are any additions, deletions or modifications to the current personal information processing policy, **we will notify you at least 7 days prior to the revision.** However, if there are significant changes to user rights, such as collection and use of personal information, provision to third parties, etc., notification will be provided at least 30 days in advance.

This privacy policy is effective from January 24, 2024.