

Ivy Mobility Terms and Conditions:

1. SaaS costs quote include User license, Hosting and L3 Product support 2. Rates quoted does not include taxes. Applicable taxes would be applied over and above the commercials shared
3. Payment terms: 30 days from the date of Invoice
4. Travel, Boarding and Lodging expenses would be charged at actuals and will have to be settled within 15 days
5. YOY increase of 6% would be applicable on all cost elements basis mutual discussions with Customer
6. User-stories/Functional Specifications for the gaps and custom requirements have to be signed-off by Customer as per schedule published and agreed