# End User License Agreement for MidVision Cloud

# **MIDVISION LIMITED**

## MIDVISION CLOUD ON AMAZON WEB SERVICES

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- 1. Definitions.
  - 1.1. "**MidVision**" or "**Licensor**" means MidVision Limited, a company registered in England and Wales.
  - 1.2. **"Affiliate**" means, with respect to a **Party**, any entity that directly, or indirectly through one or more intermediaries, controls, or is controlled by, or is under common control with such **Party**.
  - 1.3. "**AWS Marketplace**" means the software marketplace operated by Amazon Web Services, Inc. located at https://aws.amazon.com/marketplace/ as it may be updated from time to time.
  - 1.4. "**Amazon**" means Amazon.com, Inc., 1200 12th Avenue South, Suite 1200, Seattle, Washington 98144.
  - 1.5. "Amazon Machine Image" or "AMI" means virtual machine images containing software applications, libraries, data and associated configuration settings as made available on AWS and being a way that the Software offered under this Agreement may be provisioned to Buyer where the Software is delivered in a

machine image using the Amazon Machine Image functionality of AWS Services. Buyer deploys and runs the AMI containing the Software under Buyer's own AWS Services account on AWS Services infrastructure.

- 1.6. "**AWS**" means the Amazon Web Services comprising a virtual computing environment including, without limitation, one (1) or more AMIs and the "Amazon Elastic Compute Cloud", as defined at <u>http://aws.amazon.com/ec2</u>.
- 1.7. "Amazon Web Services Account" means the Licensee's AWS account registered on Amazon.com used to launch AMI instances, store and transfer data, run applications and receive billing.
- 1.8. "Authorized Users" means an employee, non-employee worker or other member of Buyer or any of its Affiliates' workforces, Contractor of Buyer or any of its Affiliates or other person or software program or computer systems authorized by Buyer or any of its Affiliates to access and use the Software as permitted under this Agreement.
- 1.9. "Midvision-Cloud" or "Software" means MidVision Cloud software pre-installed as an AMI that can be run only on the AWS environment licensed on a Metered Pricing or Entitlement Pricing basis, and consisting of "Third Party Software" and "Value Add Components" and including any patches, bug fixes, corrections, remediation of security vulnerabilities, updates, upgrades, modifications, enhancements, derivative works, new releases and new versions of the Software that Licensor provides, or is obligated to provide, under this Agreement.
- 1.10. **"AWS Services**" means the cloud computing services offered by Amazon Web Services, Inc. as they may be updated from time to time.
- 1.11. "Buyer Data" means all data, records, files, information or content, including text, sound, video, images and software, that is (a) input or uploaded by Buyer or its Users to or collected, received, transmitted, processed, or stored by Buyer or its Users using the Software in connection with this Agreement, or (b) derived from (a). Buyer Data is Confidential Information of Buyer.
- 1.12. **"Buyer Materials**" means any property, items or materials, including Buyer Data, furnished by Buyer to Licensor for Licensor's use in the performance of its obligations under this Agreement.
- 1.13. **"Contractor**" means any third party contractor of **Buyer** or other third party performing services for **Buyer**, including outsourcing suppliers.
- 1.14. "Documentation" means the user guides, manuals, instructions, specifications, notes, documentation, printed updates, "read-me" files, Notices files, release notes and other materials related to the Software (including all information included or incorporated by reference in the applicable AWS Marketplace Listing), its use, operation or maintenance, together with all enhancements, modifications, derivative works, and amendments to those documents, that Licensor publishes or provides under this Agreement.

- 1.15. **"Entitlement Pricing"** means any pricing model for **AMI Software Subscriptions** where **Buyer** purchases a quantity of usage upfront, include prepaid and instalment payment pricing models.
- 1.16. **"Licensed Materials**" means the **Software**, **Documentation** and any other items, materials or deliverables that **Licensor** provides, or is obligated to provide, under this **Agreement**.
- 1.17. **"Metered Pricing**" means any pricing model for **AMI Software Subscriptions** where **Buyer** pays as it goes based on the quantity of its usage of the **Software**.
- 1.18. "Personnel" means a Party or its Affiliate's directors, officers, employees, non-employee workers, agents, auditors, consultants, contractors, subcontractors and any other person performing services on behalf of such Party (but excludes the other Party and any of the foregoing of the other Party).
- 1.19. **"Proprietary Rights**" means all intellectual property and proprietary rights throughout the world, whether now known or hereinafter discovered or invented, including, without limitation, all: (a) patents and patent applications; (b) copyrights and mask work rights; (c) trade secrets; (d) trademarks; (e) rights in data and databases; and (f) analogous rights throughout the world.
- 1.20. **"Services**" means all services and tasks that **Licensor** provides, or is obligated to provide, under this **Agreement**, including without limitation **Support Services**.
- 1.21. **"Sample Application Code**" means the sample software code, application programming interface, header files and related information, and the file format specifications, if any, included as part of the **Software** as described in the **Documentation** or a "Read Me" file accompanying the applicable **Software**.
- 1.22. **"AWS Marketplace Listing"** means an offer by **Licensor** or a Reseller, as set forth in the detail page on the **AWS Marketplace**, to license **Software** for a specific use capacity and provide **Support Services** subject to this **Agreement**, including **Licensor's** policies and procedures referenced or incorporated in the detail page.
- 1.23. **"Subcontractor"** means any third party subcontractor or other third party to whom **Licensor** delegates any of its duties and obligations under this **Agreement**.
- 1.24. **"Subscription**" means a subscription ordered by **Buyer** in the **AWS Marketplace** and fulfilled by **Licensor** for the licensing and provision of **AMI Software** listed in a **AWS Marketplace Listing**.
- 1.25. **"Support Services**" means the support and maintenance services for the **Software** that **Licensor** provides, or is obligated to provide, as described in the **AWS Marketplace Listing**.
- 1.26. **"Value-Add Components**" means the **MidVision** software (including MidVision RapidDeploy), patch management, remote access management,

asset management, application integration, or other services that **MidVision** provides, which together with the **Third Party Software**, forms the **Software**.

- 1.27. "Private offer" means an AWS Marketplace Listing offered by MidVision to the Licensee on amended or different terms to the standard public AWS Marketplace Listing and ordered by the Licensee via a Subscription.
- 2. Scope.
  - 2.1. Terms and Conditions. This Agreement for AWS Marketplace (the "Agreement") sets forth the terms and conditions applicable to the licensing of Software from the licensor ("MidVision" or "Licensor") by the Party subscribing to the Software ("Buyer" or "Licensee") through the AWS Marketplace, deployed via AMI via an AWS Marketplace Listing. The offer of the Software as an AWS Marketplace Listing on the AWS Marketplace, and Buyer's purchase of the corresponding Subscription on the AWS Marketplace, constitutes each Party's respective acceptance of this Agreement and their entry into this Agreement (defined below). Unless defined elsewhere in this Agreement, terms in initial capital letters have the meanings set forth in Section 1 (Definitions). Buyer and Licensor may be referred to collectively as the "Parties" or individually as a "Party".
  - 2.2. Software Subscription. Buyer will subscribe to a Subscription as set forth in the AWS Marketplace Listing in accordance with this Agreement. Licensor will supply and sell the Subscription to Buyer, or Buyer may purchase the Subscription from Licensor's authorized reseller ("Reseller"). A Subscription, as described in the applicable AWS Marketplace Listing, may be for Software deployed via AMI ("AMI Software") or Software deployed via SaaS ("SaaS Software"). Software may be targeted for specific geographic regions, and Support Services may vary by geography as set forth in the applicable AWS Marketplace Listing. A Subscription may be provided on a Metered Pricing, Entitlement Pricing or other basis through the functionality available through AWS Services. The fee or rate for the Subscription is set forth in the applicable AWS Marketplace Listing. For Subscriptions provided on a Metered Pricing basis, upon request by Buyer, Licensor will provide sufficient documentation from its books and records to allow Buyer to verify the metered usage charged to Buyer for the Subscription.

#### 2.3. Private Offers.

- 2.3.1. Licensee understands, accepts and agrees that the terms and fees that constitute a **Private Offer** shall only be applicable to the **Amazon Web Services Accounts** that have accepted the terms and ordered a **Subscription** to the **Private Offer** made available by **MidVision** to the **Licensee** via a URL. All other **Licensee** accounts and or subscriptions will be subject to the standard public **AWS Marketplace Listing** only, and standard **AWS Marketplace Listing** terms and fees shall apply.
- 2.3.2. It is the responsibility of the **Licensee** to ensure that the fees and related provisions set forth in the **Private Offer** meet the expectation of the

**Licensee** prior to ordering the **Subscription**. Any discrepancies should be notified to **MidVision** immediately and **MidVision** shall reasonably endeavor to correct any errors in a timely fashion.

- 2.3.3. On expiry of a **Subscription** entered into via a **Private Offer**, the **Subscription** shall revert to the terms and fees then currently applicable for the standard public **AWS Marketplace Listing**, if available, and the terms and fees of the **Private Offer** shall no longer apply.
- 2.3.4. A **Subscription** entered into via a **Private Offer** shall be deemed to be an **Entitlement Pricing** subscription for the purposes of Section 13 "Term and Termination".
- 2.4. Taxes. Each Party will be responsible, as required under applicable Law, for identifying and paying all taxes and other governmental fees and charges (and any penalties, interest and other additions thereto) that are imposed on that Party upon or with respect to the transactions and payments under this Agreement. Applicable taxes and duties may be due in addition to the fees or rates payable by Buyer. Licensor may charge and Buyer will pay, where applicable, national, state or local sales or use taxes, or value added or goods and services tax, or withholding or other taxes ("Taxes"). Where required by local legislation, Amazon Web Services, Inc. may charge for Taxes in its own name for Subscriptions made by Buyers on the AWS Marketplace, and Buyer will pay such Taxes. Buyer will receive a compliant tax invoice, where required. Upon request, Buyer will provide such information to Licensor as reasonably required to determine whether Licensor is obligated to collect Taxes from Buyer.
- 2.5. Agreement. Each Subscription is subject to and governed by this Agreement, the applicable AWS Marketplace Listing, the terms and conditions of the NDA (if any) and any amendments to any of the foregoing as may be agreed upon by the Parties, which together constitute the agreement between Buyer and Licensor (the "Agreement"). Each Subscription is a separate agreement between Buyer and Licensor. In the event of any conflict between the terms and conditions of the various components of this Agreement, the following order of precedence will apply: (a) any amendment agreed upon by the Parties; (b) the NDA (if any); (c) this Agreement; and (d) the AWS Marketplace Listing.
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  - 3.1. Licensed Materials
    - 3.1.1. Licensor hereby grants to Buyer, subject to Section 3.1.2, a non exclusive, worldwide (subject to Section 3.5.8), non transferable (except in connection with an assignment permitted under Section 11.8 or a divestiture permitted under Section 11.9), non-terminable (except as provided in Section 13) license under all Proprietary Rights in and to the AMI Software and AMI Image, to deploy, operate and use the AMI Software and AMI Image under Buyer's own AWS Services account on AWS

Services infrastructure in accordance with the applicable AWS Marketplace Listing and for the purposes described in the Documentation and to allow its Authorized Users to access and use the AMI Software and AMI Image as so deployed.

- 3.1.2. Buyer may use the Software and, as applicable, the AMI Image only: in support of the internal operations of Buyer's and its Affiliates' business(es) or organization(s), in connection with Buyer's and its Affiliates' products and services (but, for clarity, not as a stand-alone product or service of Buyer or its Affiliates), and in connection with Buyer's and its Affiliate's interactions with Authorized Users.
- 3.1.3. Documentation. Buyer may make a reasonable number of copies of the Documentation as necessary for Authorized Users to use such Software, and as applicable the AMI Image, in accordance with the rights granted under this Agreement, provided that Buyer includes the original proprietary legends, copyright and other notices on all copies. Licensor retains all rights not expressly granted to Buyer under this Agreement.
- 3.1.4. Sample Application Code. Licensee's Authorized Users may install, modify and use the Sample Application Code solely for purposes of facilitating use of validly licensed Software in accordance with this Agreement. Licensee may modify the Sample Application Code solely for the purposes of designing, developing and testing Licensee's own software applications. However, Licensee is permitted to use, copy and redistribute its modified **Sample Application Code** only if all of the following conditions are met: (a) Licensee includes MidVision's copyright notice (if any) with Licensee's application, including every location in which any other copyright notice appears in such application; and (b) Licensee does not otherwise use MidVision's or any of its suppliers name, logos or other MidVision or any of its suppliers trademarks to market Licensee's application. Licensee agrees to defend, indemnify, and hold MidVision and its suppliers harmless from and against any claims or lawsuits, including attorneys' reasonable fees, that arise or result from the use or distribution of Licensee's applications, provided that **MidVision** gives **Licensee** prompt written notice of any such claim, tenders to Licensee the defense or settlement of such a claim at Licensee's expense, and cooperates with Licensee, at Licensee's expense, in defending or settling such claim.
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- 3.3. Outsourcing. Licensee may sublicense use of the Software to an Authorized User to operate the Software on Licensee's behalf, provided that: (a) Licensee

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- 3.4. Delivery. The Software shall be made available solely via the AMI.
- 3.5. Restrictions.
  - 3.5.1. The **Software** shall only be used together with the **Value Add Components** and **Licensee** shall make substantial use of the **Value Add Components** when using the **Software**.
  - 3.5.2. The **Licensee** understands, accepts and agrees that it shall not subscribe to any **MidVision AMI** that includes any **Third Party Software** where both of the following conditions are met:
    - 3.5.2.1. the Licensee has a separate pre-existing arrangement, agreement, subscription or license agreed directly with the Third Party Supplier for supply of the Third Party Software to meet an existing workload (the "Pre-existing Workload"); and
    - 3.5.2.2. the **Licensee** is intending to use the **MidVision AMI** to replace some or all of the **Pre-existing Workload**;
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- 4. Services & Support.
  - 4.1. Licensor, its Affiliates or Third Party Suppliers will provide sufficient Documentation to allow a reasonably competent user to access and use the Software, and Licensor will provide Support Services to Buyer in accordance with the support plan set forth or incorporated into the AWS Marketplace Listing.
  - 4.2. Licensee shall be entitled to 'standard' web based support from MidVision for the Software as described at <u>https://www.midvisioncloud.com/support-</u><u>services/support-slas/</u>. For the avoidance of doubt, MidVision has no liability and provides no support for the underlying operating system, storage, networks, hardware or any AWS services provided by Amazon.
  - 4.3. In the course of providing the **Support Services**, **MidVision** may request that the **Licensee** upload log files or other diagnostics to its support site. **Licensee** accepts and agrees that it:
    - 4.3.1. remains responsible for any data and the content of any database **Licensee** makes available to **MidVision**;
    - 4.3.2. remains responsible for the selection and implementation of procedures and controls regarding access, security, encryption, use, and transmission of data (including any personally-identifiable data); and
    - 4.3.3. will not send or provide **MidVision** access to any personally-identifiable information, whether in data or any other form, and will be responsible for reasonable costs and other amounts that **MidVision** may incur relating to any such information mistakenly provided to **MidVision** or the loss or disclosure of such information by **MidVision**, including those arising out of any third party claims.

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EXCEPT FOR THE EXCLUSIVE REMEDY SET FORTH ABOVE AND AS OTHERWISE PROVIDED IN SECTION 13, IN NO EVENT WILL MIDVISION OR ITS AFFILIATES OR SUPPLIERS BE LIABLE TO LICENSEE FOR ANY LOSS, DAMAGES, CLAIMS OR COSTS WHATSOEVER INCLUDING ANY CONSEQUENTIAL, INDIRECT OR INCIDENTAL DAMAGES, ANY LOST PROFITS OR LOST SAVINGS, ANY DAMAGES RESULTING FROM BUSINESS INTERRUPTION, PERSONAL INJURY OR FAILURE TO MEET ANY DUTY OF CARE, OR CLAIMS BY A THIRD PARTY EVEN IF A MIDVISION REPRESENTATIVE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSS, DAMAGES, CLAIMS OR COSTS. THE FOREGOING LIMITATIONS AND EXCLUSIONS APPLY TO THE EXTENT PERMITTED BY APPLICABLE LAW IN LICENSEE'S JURISDICTION. MIDVISION'S AGGREGATE LIABILITY AND THAT OF ITS AFFILIATES AND SUPPLIERS UNDER OR IN CONNECTION WITH THIS AGREEMENT WILL BE LIMITED TO THE LESSER OF EITHER FIVE HUNDERED UNITED STATES DOLLARS (\$500) OR THE AGGREGATE AMOUNT PAID BY YOU FOR THE SOFTWARE. THIS LIMITATION WILL APPLY EVEN IF MIDVISION HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES AND NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED REMEDY. THE LIMITATIONS AND EXCLUSIONS IN THIS SECTION 8 APPLY TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IN YOUR JURISDICTION. SOME JURISDICTIONS PROHIBIT THE EXCLUSION OR LIMITATION OF LIABILITY FOR INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES. ACCORDINGLY, THE LIMITATIONS AND EXCLUSIONS SET FORTH ABOVE MAY NOT APPLY TO YOU.

- 9. Confidentiality.
  - 9.1. Confidential Information. "Confidential Information" means any non public information directly or indirectly disclosed by either Party (the "Disclosing Party") to the other Party (the "Receiving Party") or accessible to the Receiving Party pursuant to this Agreement that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential, including without limitation technical data, trade secrets, know-how, research, inventions, processes, designs, drawings, strategic roadmaps, product plans, product designs and architecture, security information, marketing plans, pricing and cost information, marketing and promotional activities, business plans, customer and supplier information, employee and User information, business and marketing plans, and business processes, and other technical, financial or business information, and any third party information that the **Disclosing Party** is required to maintain as confidential. Confidential Information will not, however, include any information which: (a) was publicly known or made generally available to the public prior to the time of disclosure; (b) becomes publicly known or made generally available after disclosure through no fault of the **Receiving Party**; (c) is in the possession of the Receiving Party, without restriction as to use or disclosure, at the time of disclosure by the **Disclosing Party**; (d) was lawfully received, without restriction as to use or disclosure, from a third party (who does not have an obligation of confidentiality or restriction on use itself); or (e) is developed by the **Receiving Party** independently from this **Agreement** and without use of or reference to the Disclosing Party's Confidential Information or Proprietary Rights. Except for rights expressly granted in this Agreement, each Party reserves all rights in and to its Confidential Information. The Parties agree that the Licensed Materials are Confidential Information of Licensor.
  - 9.2. **Obligations**. The **Parties** will maintain as confidential and will avoid disclosure and unauthorized use of **Confidential Information** of the other **Party** using reasonable precautions. Each Party will protect such **Confidential Information** with the same degree of care that a prudent person would exercise to protect its own confidential information of a like nature, and to prevent the unauthorized, negligent, or inadvertent use, disclosure, or publication thereof or access thereto.

Each Party will restrict **Confidential Information** to individuals who need to know such **Confidential Information** and who are bound to confidentiality obligations at least as protective as the restrictions described in this Section 9. Except as necessary for the proper use of the **Software**, the exercise of a **Party's** rights under this **Agreement**, performance of a **Party's** obligations under this **Agreement** or as otherwise permitted under this **Agreement**, neither **Party** will use **Confidential Information** of the other **Party** for any purpose except in fulfilling its obligations or exercising its rights under this **Agreement**. Each **Party** will promptly notify the other **Party** if it becomes aware of any unauthorized use or disclosure of the other **Party's Confidential Information**, and reasonably cooperate with the other **Party** in attempts to limit disclosure.

- 9.3. Compelled Disclosure. If and to the extent required by law, including regulatory requirements, discovery request, subpoena, court order or governmental action, the Receiving Party may disclose or produce Confidential Information but will give reasonable prior notice (and where prior notice is not permitted by applicable Law, notice will be given as soon as the Receiving Party is legally permitted) to the Disclosing Party to permit the Disclosing Party to intervene and to request protective orders or confidential treatment therefor or other appropriate remedy regarding such disclosure. Disclosure of any Confidential Information pursuant to any legal requirement will not be deemed to render it non-confidential, and the Receiving Party's obligations with respect to Confidential Information of the Disclosure.
- 9.4. NDA. Buyer and Licensor may agree that a separate nondisclosure agreement between Buyer and Licensor (or the respective Affiliates of Buyer and Licensor) ("NDA") will apply to the Subscription, in which case the terms and conditions thereof are incorporated herein by reference and will apply instead of subsections 9.1 through 9.3 of this Section 9.

### 10. Governing Law.

This **Agreement**, each **Subscription** entered into hereunder, and all matters arising from or related to this **Agreement** (including its validity and interpretation), will be governed and enforced by and construed in accordance with the substantive laws in force in England and Wales. The respective courts of England shall have exclusive jurisdiction over all disputes relating to this **Agreement**. Notwithstanding any provision in this agreement, **MidVision** or **Buyer** may request any judicial, administrative, or other authority to order any provisional or conservatory measure, including injunctive relief, specific performance, or other equitable relief, prior to the institution of legal or arbitration proceedings, or during the proceedings, for the preservation of its rights and interests or to enforce specific terms that are suitable for provisional remedies. This **Agreement** will not be governed by the following, the application of which is hereby expressly excluded: (x) the conflict of law rules of any jurisdiction, (y) the United Nations Convention on Contracts for the International Sale of Goods, and (z) the Uniform Computer Information Transactions Act, as enacted in any jurisdiction.

11. General Provisions.

- 11.1. **Severability**. If any part of this **Agreement** is found void and unenforceable, it will not affect the validity of the balance of this **Agreement**, which shall remain valid and enforceable according to its terms.
- 11.2. Updates and upgrades may be licensed to **Licensee** by **MidVision** with additional or different terms.
- 11.3. The English version of this **Agreement** shall be the version used when interpreting or construing this **Agreement**.
- 11.4. Entire Agreement. This is the entire agreement between MidVision and Licensee relating to the Software and it supersedes and extinguishes any prior representations, discussions, advertising, undertakings, communications or understandings between them whether written or oral relating to the Software.
- 11.5. MidVision may, from time-to-time modify this Agreement by posting a revised version on the AWS Marketplace, updating the EULA for the AWS Marketplace Listing or by otherwise notifying Licensee via email. Licensee's continued use of the Software after any such modification constitutes Licensee's acceptance of the revised Agreement.
- 11.6. **Compliance with Laws**. Each **Party** represents and warrants that it will comply with all applicable international, national, state and local laws, ordinances, rules, regulations and orders, as amended from time to time ("**Laws**") applicable to such **Party** in its performance under this **Agreement**.
- 11.7. **Power and Authority**. Each **Party** represents and warrants that: (a) it has full power and authority to enter in and perform this **Agreement** and that the execution and delivery of this **Agreement** has been duly authorized; and (b) this **Agreement** and such **Party's** performance hereunder will not breach any other agreement to which the **Party** is a party or is bound or violate any obligation owed by such **Party** to any third party.
- 11.8. Assignment. This Agreement and any rights or obligations hereunder shall not be assigned or transferred in whole or in part by either Party without the prior written consent of the other Party. Any purported assignment or transfer will be null and void. Notwithstanding the foregoing, and without gaining the other Party's written consent, either Party may assign this Agreement, in whole or part, and delegate its obligations to its Affiliates or to any entity acquiring all or substantially all of its assets related to the AWS Marketplace Listing or the assigning Party's entire business, whether by sale of assets, sale of stock, merger or otherwise. This Agreement will inure to the benefit of the Parties hereto and their permitted successors and assigns.
- 11.9. **Divestiture**. If **Buyer** divests a portion of its business to one or more organizations that are not **Affiliates** of **Buyer**, or if an entity ceases to be an **Affiliate** of **Buyer** (such divested business unit or such entity, a "**Divested Affiliate**"), **Licensor** agrees to allow such **Divested Affiliate** to continue to use the **Software**, and **Buyer** may elect that (a) such **Divested Affiliate** continue, as if it were a **Buyer Affiliate**, to use the **Software** under **Buyer's AWS Marketplace** account for the remainder of the **Subscription**, or (b) such

**Divested Affiliate** may obtain its own **Subscription** to the **Software** for a period of 90 days after the effective date of such divestiture under the same terms and conditions as this **Agreement** and the same pricing as set forth in the **AWS Marketplace Listing**. Use by a **Divested Affiliate** after the conclusion of the **Subscription** or 90 day period, as applicable, will require a separately purchased subscription from **Licensor** through an **AWS Marketplace** account of that **Divested Affiliate** or its then-current **Affiliates**.

- 11.10. Force Majeure. Neither Party will have any liability under or be deemed to be in breach of this Agreement for any delays or failures in performance of this Agreement which result from circumstances beyond the reasonable control of the Party affected. Each Party will promptly notify the other Party in writing when such circumstances cause a delay or failure in performance and when they cease to do so. If such circumstances continue for a continuous period of more than one month, either Party may terminate this contract by written notice to the other Party.
- 11.11. **Headings**. The headings throughout this **Agreement** are for reference purposes only, and the words contained therein will in no way be held to explain, modify, amplify or aid in the interpretation, construction or meaning of the provisions of this **Agreement**.
- 11.12. **Waiver**. Any waiver or relaxation either partly, or wholly of any of the terms and conditions of this **Agreement** will be valid only if it is communicated to the other **Party** in writing and expressly stated to be a waiver. A waiver of any right or remedy arising from a breach of contract will not constitute a waiver of any right or remedy arising from any other breach of this contract.
- 11.13. **Publicity**. Neither **Party** will issue any publicity materials or press releases that refer to the other **Party** or its **Affiliates**, or use any trade name, trademark, service mark or logo of the other **Party** or its **Affiliates** in any advertising, promotions or otherwise, without the other **Party's** prior written consent.
- 11.14. **Relationship of Parties**. The relationship of the **Parties** will be that of independent contractors, and nothing contained in this **Agreement** will create or imply an agency relationship between **Buyer** and **Licensor**, nor will this **Agreement** be deemed to constitute a joint venture or partnership or the relationship of employer and employee between **Buyer** and **Licensor**. Each **Party** assumes sole and full responsibility for its acts and the acts of its **Personnel**. Neither **Party** will have the authority to make commitments or enter into contracts on behalf of, bind, or otherwise oblige the other **Party**.
- 11.15. Notices. To be effective, notice under this Agreement must be given in writing. Each Party consents to receiving electronic communications and notifications from the other Party in connection with this Agreement. Each Party agrees that it may receive notices from the other Party regarding this Agreement: (a) by email to the email address designated by such Party as a notice address for the Agreement; (b) by personal delivery; (c) by registered or certified mail, return receipt requested; or (d) by nationally recognized courier service. Any such Notice shall be deemed to have been received if delivered personally, at the time of delivery or in the case of pre-paid recorded delivery or

registered post, 48 hours from the date of posting or in the case of fax, at the time of transmission or in the case of email, when sent unless an error message is received.

- 11.16. Subcontracting. Licensor may use Subcontractors in its performance under this Agreement, provided that: (a) Licensor remains responsible for all its duties and obligations hereunder and the use of any Subcontractor will not relieve or reduce any liability of Licensor or cause any loss of warranty under this Agreement; and (b) Licensor agrees to be directly liable for any act or omission by such Subcontractor to the same degree as if the act or omission were performed by Licensor such that a breach by a Subcontractor of the provisions of this Agreement will be deemed to be a breach by Licensor. The performance of any act or omission under this Agreement by a Subcontractor for, by or through Licensor will be deemed the act or omission of Licensor. Upon request, Licensor will identify to Buyer any Subcontractors performing under this Agreement, and such other information reasonably requested by Buyer about such subcontracting.
- 11.17. **Cumulative Rights**. The rights, powers, privileges and remedies provided in this **Agreement** are cumulative and are not exclusive of any other rights, powers, privileges or remedies provided by law.
- 12. Notice to U.S. Government End Users.
  - 12.1. Commercial Items. The Software and Documentation are "Commercial Item(s)," as that term is defined at 48 C.F.R. Section 2.101, consisting of "Commercial Computer Software" and "Commercial Computer Software Documentation," as such terms are used in 48 C.F.R. Section 12.212 or 48 C.F.R. Section 227.7202, as applicable. Consistent with 48 C.F.R. Section 12.212 or 48 C.F.R. Sections 227.7202 1 through 227.7202 4, as applicable, the Commercial Computer Software and Commercial Computer Software Documentation are being licensed to U.S. Government end users (a) only as Commercial Items and (b) with only those rights as are granted to all other end users pursuant to the terms and conditions herein. Unpublished-rights reserved under the copyright laws of the United Kingdom. MidVision.
  - 12.2. U.S. Government Licensing of MidVision Technology. Licensee agrees that when licensing MidVision Software for acquisition by the U.S. Government, or any contractor therefore, Licensee will license consistent with the policies set forth in 48 C.F.R. Section 12.212 (for civilian agencies) and 48 C.F.R. Sections 227 7202 1 and 227 7202 4 (for the Department of Defense). For U.S. Government End Users, MidVision agrees to comply with all applicable equal opportunity laws including, if appropriate, the provisions of Executive Order 11246, as amended, Section 402 of the Vietnam Era Veterans Readjustment Assistance Act of 1974 (38 USC 4212), and Section 503 of the Rehabilitation Act of 1973, as amended, and the regulations at 41 C.F.R. Parts 60 1 through 60 60, 60 250, and 60 741. The affirmative action clause and regulations contained in the preceding sentence shall be incorporated by reference in this Agreement.
- 13. Term and Termination.

- 13.1. Term. This **Agreement** will continue in full force and effect until conclusion of the **Subscription**, unless terminated earlier by either **Party** as provided by this **Agreement**.
- 13.2. Termination for Convenience.
  - 13.2.1. Buyer may terminate the Subscription or this Agreement without cause at any time upon notice to Licensor or using the termination or cancellation functionality available through the AWS Services. If a Subscription with Metered Pricing, Buyer will pay for all Software usage up to the time of termination. If a Subscription with Entitlement Pricing, Buyer will not be entitled to refund of fees nor relieved of any future payment obligations for any unused portion of the Subscription.
  - 13.2.2. Licensor may terminate a Subscription with Metered Pricing without cause by providing Licensee with 90 days prior notice of such termination. Licensee will pay for all Software usage up to the time of termination.
- 13.3. Termination for Cause. Either **Party** may terminate the **Subscription** or this **Agreement** if the other **Party** materially breaches this **Agreement** and does not cure the breach within 30 days following its receipt of written notice of the breach from the non-breaching **Party**.
- 13.4. **MidVision** reserves the right, in its sole discretion, to change, cease to provide or discontinue support for the **Software** at any time.
  - 13.4.1.In the event that **MidVision** opts to discontinue support for the **Software**, **MidVision** shall provide **Licensee** with 90 days prior notice.
  - 13.4.2. In the event that **MidVision** opts to cease to provide the **Software** pertaining to a **Subscription**, **MidVision** shall notify the **Licensee**, whereupon **Licensee** shall, within 90 days of receipt of such notice, discontinue its use of the **Software** and terminate its **Subscriptions** to the **AWS Marketplace Listings** containing the **Software**.
  - 13.4.3. If the Licensee has an active Subscription using an Entitlement Pricing model, Licensor shall only cease to provide the Software where an exceptional circumstance results in Licensor's inability to list the Software on AWS. In this circumstance, Licensee shall be entitled to a refund of any prepaid but unused usage.
- 13.5. Effect of Termination.
  - 13.5.1. Upon termination or expiration of the **Subscription** or this **Agreement**:
    - (a) **Buyer's** right to use the **Software** licensed under such **Subscription** will terminate, and **Buyer's** access to the **Software** and **Services** provided under such **Subscription** may be disabled and discontinued; and
    - (b) **Buyer** shall, and shall procure that all **Authorized Users** shall irretrievably decommission, delete, unregister, terminate, remove or

destroy all **MidVision Software**, **Third Party Software** or **AMI**'s or Instances derived from them pursuant to the **Subscription**.

- 13.5.2. The following Sections shall survive termination of this Agreement: 1 (Definitions), 5 (Intellectual Property Rights), 7 (No Warranty), 8 (Limitation of Liability), 10 (Governing Law), 11 (General Provisions), 12 (Notice to U.S. Government End Users), and 13 (Term and Termination).
- 13.5.3. Termination or expiration of any **Subscription** purchased by **Buyer** from **Licensor** will not terminate or modify any other **Subscription** purchased by **Buyer** from **Licensor**.

14. Third-Party Beneficiary.

Licensee acknowledges and agrees that **MidVision's** licensors (and/or **MidVision** if **Licensee** obtained the **Software** from any party other than **MidVision**) are third party beneficiaries of this **Agreement**, with the right to enforce the obligations set forth herein with respect to the respective technology of such licensors and/or **MidVision**.

15. Third-Party Software.

The **Software** may contain third party software (the "**Third Party Software**") which is licensed to **MidVision** by its suppliers (the "**Third Party Suppliers**") for inclusion in the **Software** delivered via an **AMI** and which requires notices and/or additional terms and conditions. Such required **Third Party Software** notices and/or additional terms and conditions are located at <u>https://www.midvisioncloud.com/eula-third-party/</u> (or a successor website thereto) and are made a part of and incorporated by reference into this **Agreement**.

16. Insurance.

- 16.1. **Coverages**. Each **Party** will obtain and maintain appropriate insurance necessary for implementing and performing under this **Agreement** in accordance with applicable Law and in accordance with the requirements of this Section 16. Under **Licensor's** right to self-insure, **Licensor** shall obtain and maintain at its own cost and expense the following insurances, with reputable UK insurers in respect of its obligations under this Agreement and for one year afterwards with a limit of indemnity in respect of any one occurrence or series of occurrences of not less than £1 million per year or more where required by law.
  - 16.1.1. Professional Indemnity. Professional indemnity for information technology (also known as Errors and Omissions Insurance) of at least USD \$2,000,000
  - 16.1.2. **Public & Product Liability.** Public and Products Liability Insurance of at least USD \$2,000,000
  - 16.1.3. **Employers Liability.** Employers Liability Insurance of at least USD \$2,000,000
- 16.2. **Licensor** shall on **Licensee's** request, provide **Licensee** proof of such insurance policies.

- 17. Fraud And Corruption.
  - 17.1. Each **Party** shall, and shall procure that its **Personnel** shall:
    - (a) comply with all applicable laws, regulations and sanctions relating to antibribery and anti-corruption including but not limited to the requirements of the UK Bribery Act 2010 and any other applicable statute, rule or regulation in force from time to time that amends, appeals or replaces such act (the "Bribery Act");
    - (b) notify the other **Party** immediately it becomes aware of any breach or suspected breach of this clause 17.
    - (c) not engage in any activity, practice or conduct which would constitute an offence under sections 1, 2 or 6 of the **Bribery Act**; and
    - (d) ensure that all persons associated with the **Party** or other persons who are performing services in connection with this **Agreement** comply with this clause 17.
  - 17.2. Breach of this clause 17 shall be deemed a material breach of this **Agreement**. In such case, or in case a **Party** has serious reason to believe that the other **Party** has been in breach of its obligations hereunder, the **Party** shall be entitled to terminate the **Agreement** with immediate effect without being in default.
- 18. Data Protection.
  - 18.1. In this Section 18 the terms data processor, data subject, personal data and process shall have the meanings given to them in the UK Data Protection Act 2018 (the UK implementation of GDPR).
  - 18.2. Each **Party** shall comply with the provisions of the UK Data Protection Act 2018 (and any other applicable statute, rule or regulation in force from time to time that amends, appeals or replaces such act) in relation to its use of any personal data concerning the other **Party**.
  - 18.3. Where **MidVision** is processing personal data of the **Licensee** as a data processor:
    - a) **MidVision** shall only act on instructions regarding the processing of personal data under this **Agreement**;
    - b) MidVision shall ensure that appropriate technical and organisational measures shall be taken against unauthorized or unlawful processing of personal data and against accidental loss or destruction of, or damage to, personal data, having regard to the state of technological development and the cost of implementing the measures, so as to ensure a level of security appropriate to (i) the harm that may result from breach of such measures and

(ii) the nature of personal data to be protected; and

- c) **MidVision** shall comply with any reasonable request made from time to time by the **Licensee** to ensure compliance with the measures mentioned in this Section.
- 18.4. The **Licensee** hereby instructs the **Licensor** to carry out any processing of personal data reasonably necessary for the performance of this contract.
- 18.5. Each **Party** shall provide to the other **Party** full co-operation and assistance in allowing data subjects to access their rights under the Data Protection Act 2018 at no charge to the other **Party**.

### 19. Independence.

- 19.1. If either **Party** becomes aware of any circumstances existing or arising between them or with third parties, which could create a conflict of interest in their collective delivery of the **Software** or **Services** to the **Licensee** during the term of this **Agreement**, the **Party** shall notify the other **Party** thereof without undue delay.
- 19.2. The Licensee may lodge a request with the Licensor to be notified of any change of control or ownership of the Licensor or its Affiliates during the term of this Agreement. If such a request has been lodged with Licensor, Licensor shall immediately notify Licensee of any change or potential change in ownership interests in or control of the Licensor or the Licensor's owners that might arise during the course of this Agreement and that would cause a new owner to hold an ownership interest of more than 20%.
- 19.3. Licensor warrants, represents and undertakes that it is properly incorporated in the United Kingdom as a limited liability company (the "Company") and will remain so during the term of this Agreement.

If Licensee has any questions regarding this **Agreement** or if **Licensee** wishes to request any information from **MidVision** please use the address and contact information included with this product to contact the **MidVision** office serving the **Licensee's** jurisdiction.

MidVision and MidVision-Cloud are either registered trademarks or trademarks of MidVision Limited in the United Kingdom and/or other countries. All other trademarks are the property of their respective owners.

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