

SEC-VPN™ Paid Service

 www.secedge.com/eula-secvpn-paid-service/



SEC eEDGE™
Digital Security to the Edge

SecEdge™ End User License Agreement for SEC-VPN™ Paid Service

End User License Agreement

Effective Date: The date of purchase or free trial activation on Google Cloud Marketplace or AWS Marketplace.

This End User License Agreement (“Agreement”) is between SecEdge, Inc. (“**SecEdge**”) and the entity or individual accessing the SEC-VPN™ service (“**Customer**”). By subscribing or activating a free trial via the marketplace, Customer agrees to the terms below.

1. GRANT OF LICENSE.

SecEdge grants Customer a limited, non-exclusive, non-transferable license to deploy and use SEC-VPN software components on Customer-managed infrastructure, as purchased or activated via the marketplace. For paid subscriptions, this license is billed on a monthly, usage-based model, where Customer pays per active SEC-VPN service deployment. For free trials, the license is limited to the trial period and may include feature restrictions. The trial is provided “AS IS” and SecEdge disclaims all liability for any losses, data corruption, or service interruptions arising during the trial.

2. Service Scope.

SEC-VPN enables secure connectivity between distributed devices and networks via three components:

1. **MicroEdge™** — VPN client running on Linux, FreeBSD, and Netgate pfSense+ and future supported platforms.
2. **NetEdge™** — scalable VPN server deployed by Customer on their own infrastructure or cloud VMs.
3. **ControlEdge™** — centralized orchestration console provided by SecEdge for onboarding, key management, tunnel provisioning, and topology control.

SecEdge provides the software, licensing, and updates; Customer is responsible for provisioning and managing the underlying infrastructure

3. MicroEdge Software Clients

SecEdge provides MicroEdge™ as a software-only VPN client for Linux, FreeBSD, Netgate pfSense+, and future platforms. MicroEdge establishes secure IPsec tunnels to NetEdge™ servers and integrates with ControlEdge™ for automated onboarding, tunnel provisioning, and certificate management.

Customers are licensed to install and operate MicroEdge within their subscription or trial scope on supported platforms. SecEdge provides updates and patches for MicroEdge but does not control the operating environment or provide automated updates. MicroEdge is provided “AS IS” without warranties of any kind, including compatibility, reliability, or uninterrupted performance.

Customer assumes full responsibility for proper installation, configuration, security, and maintenance.

4. NetEdge Software Disclaimers

SecEdge provides NetEdge as a software-based VPN server.

The initial NetEdge deployment is delivered via a SecEdge prepackaged machine image through Google Cloud Marketplace and AWS Marketplace. Customers are responsible for deploying subsequent NetEdge instances on their own VMs, containers, or infrastructure. SecEdge provides updates, patches but does not manage Customer-provisioned environments. NetEdge is provided “AS IS” without warranties of any kind, including compatibility, performance, or uninterrupted service.

Customer assumes full responsibility for configuration, operation, and securing NetEdge deployments.

5. Subscription, Usage & Billing.

For paid subscriptions, the SEC-VPN service is charged on a per active NetEdge per month basis, based on marketplace pricing. Customers may deploy multiple NetEdge instances under the same subscription without additional software licensing costs. All infrastructure, hosting, and operational costs for customer-managed deployments remain the responsibility of Customer. Billing and payment are handled exclusively through AWS Marketplace or Google Cloud Marketplace and are subject to the rules established by those organizations.

SecEdge disclaims any liability arising from billing disputes, transaction failures, or refunds managed by the marketplaces.

For free trials, no charges apply during the trial period, but usage may be limited. At trial end, the service automatically terminates unless upgraded to a paid subscription.

6. Deployment & Customer Responsibilities.

SecEdge automates deployment of the first NetEdge instance via a prepackaged image on Google Cloud Marketplace and AWS Marketplace. Customer is responsible for deploying subsequent NetEdge instances on supported environments (cloud or on-premises infrastructure). Customer is responsible for provisioning compute, networking, storage, firewall configurations, and access control policies. Customer must implement appropriate security measures to safeguard devices, credentials, and transmitted data.

SecEdge provides ControlEdge access for centralized orchestration but does not manage customer-owned infrastructure.

7. Data Handling & Security.

Customer retains full ownership and control of all data transmitted through their NetEdge and MicroEdge deployments. SecEdge does not access, decrypt, or store VPN traffic passing through customer-managed environments. SecEdge processes only limited operational metadata required for onboarding, licensing, and ControlEdge configurations. Customers are solely responsible for securing their infrastructure, encryption policies, and access credentials.

8. Acceptable Use & Restrictions.

Customer agrees **NOT** to:

1. Use SEC-VPN for unlawful activities or to compromise third-party systems.
2. Resell, sublicense, or redistribute the software without SecEdge's prior written consent.
3. Attempt to reverse-engineer, decompile, or tamper with SEC-VPN components.
4. Exceed usage beyond agreed subscription or trial terms without proper licensing.

9. Support & Updates.

Marketplace subscriptions and trials include access to SecEdge technical support as described in the marketplace listings. SecEdge provides updates, bug fixes, and security patches for NetEdge, MicroEdge, and ControlEdge at no additional cost. SecEdge is not liable for delays in update availability, support response times, or compatibility with unsupported third-party systems.

10. Warranties & Disclaimers.

SEC-VPN is provided “AS IS” without warranties of any kind, express or implied, including but not limited to merchantability, fitness for a particular purpose, non-infringement, compatibility, or uninterrupted service.

SecEdge makes no guarantees regarding uptime, security, or performance of NetEdge and MicroEdge within customer-managed environments. Customer assumes full responsibility for ensuring compatibility of hardware, software, and dependencies.

11. Limitation of Liability.

To the fullest extent permitted by law, SecEdge shall not be liable for any damages whatsoever, including but not limited to direct, indirect, incidental, consequential, special, punitive, or exemplary damages, or for loss of profits, data, or business interruption, arising from or related to the use, misuse, or inability to use SEC-VPN, even if SecEdge was advised of the possibility of such damages.

Customer acknowledges that SecEdge’s obligations are limited to providing licensed software and related updates, and that all infrastructure, networking, and deployment risks remain the Customer’s sole responsibility.

12. Term & Termination.

This Agreement remains in effect as long as the subscription or trial is active via the marketplace. Either party may terminate this Agreement with 30 days’ written notice in the event of a material breach. Free trials terminate automatically at the end of the trial period unless converted to a paid subscription. Upon termination, Customer must discontinue all use of the Sec-VPN software and related services.

13. Governing Law & Jurisdiction.

This Agreement is governed by the laws of the State of Washington, USA. Any disputes shall be resolved exclusively in the state or federal courts located in King County, Washington.

14. Entire Agreement.

This Agreement constitutes the entire understanding between SecEdge and Customer and supersedes all prior representations, communications, or agreements.

15. Data Privacy, GDPR & International Compliance.

All data transmitted through MicroEdge and NetEdge remains the exclusive property of the Customer.

SecEdge does not access, decrypt, or store VPN traffic transmitted through customer-managed deployments.

SecEdge processes limited operational metadata—key material, node identities, tunnel configurations—strictly for onboarding, licensing, and ControlEdge management.

For customers in the EU/EEA and UK, SecEdge acts as a data processor for this limited metadata and complies with the General Data Protection Regulation (GDPR).

SecEdge ensures that any processed metadata is collected for legitimate purposes, encrypted in transit and at rest, and retained only as long as necessary.

Where metadata is transmitted outside the EU/EEA, SecEdge implements safeguards such as Standard Contractual Clauses (SCCs).

Customers remain the data controller and are solely responsible for ensuring lawful processing of personal data transmitted within their VPN deployments.

16. Contact Us.

If there are any questions regarding this End User License Agreement, you may contact us using the information below.

web: <http://www.secedge.com>

email: [\[email protected\]](#)

address: PO Box 201 Fall City, Washington 98024 United States

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