The Order Form is governed by the terms of the Gong Terms and Conditions found at <u>https://www.gong.io/terms-and-conditions-aws-marketplace/</u> unless (i) Customer has a written subscription agreement executed by Gong for the Gong Service, in which case such written subscription agreement will govern.

If Customer purchases a support package on the Order Form, then the following terms apply: https://www.gong.io/professional-services-education-offerings/

In the event that Customer does not already have access to a calendaring tool, Gong may provide licenses to a calendaring subscription

for Engage users at no additional charge to Customer, and Customer's use may be subject to the following terms:

(https://chilipiper.com/legal/terms-of-service/gong-and-chilipiper).