

Terms and Conditions

UPDATED DATE: 21 August These terms of service outline the rules and regulations for the use of the Dataplayer software application ("Service") and any other services of Tegeria Ltd. (the company behind Dataplayer). By accessing this website we assume you accept these terms and conditions. Do not continue to use Dataplayer if you do not agree to take all of the terms and conditions stated on this page.

1. Company Information

- **Company Name:** Tegeria Ltd
- **Company Registration Number:** L82210014D
- **Address:** Blv. Zogu I, Qendra e Biznesit Tirana, Kati 11, 1001, Albania
- **Product:** Dataplayer

2. Accessing the Service

To access the Service, you must be a registered user. You are responsible for providing accurate, up-to-date information during registration and for maintaining the confidentiality of your password. You are liable for any activities that occur under your account and must take reasonable steps to prevent unauthorised access. Notify us immediately if you suspect any unauthorised use of your account.

3. Information

"Information" refers to all data disclosed in writing, electronically, orally, or physically, including but not limited to management reports, business plans, technical standards, trade secrets, and proprietary information.

4. Confidentiality

You agree to keep all received Information confidential and not disclose it to third parties without our prior written consent. You must:

- Not use, reproduce, or store Information in an externally accessible system.
- Restrict access to Information to employees with a need to know and ensure they are bound by confidentiality obligations.
- Take reasonable measures to prevent unauthorised access by third parties.

5. Intellectual Property

All intellectual and industrial property rights in the Information are owned by us. You retain your own rights, and neither party acquires any rights or licences under any intellectual property laws by virtue of these Terms. The use and disclosure of Information are governed by Albanian law, and any disputes will be subject to the jurisdiction of Albanian courts.

6. Service Cancellation

You are responsible for cancelling your account through the settings/subscription area of the application. Account cancellation via email or phone is not considered valid. All content and data will be deleted 3 days after cancellation or termination. Use the export functionality to retain any information before cancellation. Failure to pay subscription fees may result in account suspension, which lasts for a maximum of 3 days before potential termination. A suspended account can be reactivated by updating payment information.

If you cancel your account before the end of your billing period, the Service will end immediately, and no refund will be issued.

7. Account Termination

We reserve the right to suspend or terminate your account and deny any current or future use of the Service at our sole discretion. Termination may result in account deactivation or deletion. We are not liable for any damages or losses resulting from suspension or termination. We also reserve the right to refuse service to anyone at any time.

8. Terms of Service Update

We may modify the Service or these Terms at any time without prior notice. If we update these Terms, we will notify you of the changes and provide a reasonable period for you to review and respond. Continued use of the Service after modifications indicates acceptance of the updated Terms.

9. Inactive Accounts

Accounts on the "Free" plan that have not been logged into for 60 days will be considered inactive. Inactive accounts will not receive updates or email reports. You will be notified 2 weeks prior to your account becoming inactive. Accounts can be reactivated by logging in, restoring full functionality.

Contact Us

For any questions or concerns regarding these Terms, please contact us at: **Email:** info@dataplayer.io Tegeria Ltd Blv. Zogu I, Qendra e Biznesit Tirana, Kati 11, 1001, Albania