

HCL CoTrust End User Agreement

HCL Terms of Use - Cloud Specific Offering Terms

The Terms of Use ('ToU') are composed under HCL Terms of Use – 'Cloud Specific Offering Terms'. Any capitalized terms used but not defined in this ToU shall have the meanings given to such terms in the other documents of the Agreement.

In the event of a conflict, the 'Cloud Specific Offering Terms' prevail. By ordering, accessing, or using the HCL Cloud Offerings, you agree to the ToU.

1. HCL Cloud Offering. The following HCL Cloud Offering is covered by these Cloud Specific Offering Terms: HCL CoTrust Platform.
2. Charge Metrics - The HCL Cloud Offering is sold under the charge metric(s) as specified in the Order.
3. Technical Support - Technical support for the HCL CoTrust Platform is provided via email and on a best effort basis.

HCL Cloud Offering Additional Terms

- a. General - You agree that HCL may publicly refer to you as a subscriber to the HCL Cloud Offering in a press or marketing communication.
- b. Personal Information and Regulated Data - This HCL Cloud Offering is not designed to any specific security requirements for regulated content, such as personal information or sensitive personal information. You are responsible to determine if this HCL Cloud Offering meets your needs with regard to the type of content you use in connection with the HCL Cloud Offering.
- c. Security - You acknowledge that the HCL Cloud Offering is controlled by You and You agree to maintain the HCL Cloud Offering in accordance with Your security standards. Further, HCL will not be responsible for any claims, losses, and liabilities or damages relating to any claims (including loss of data) made against HCL because of your failure to maintain security standards for the HCL Cloud Offering.

Your Obligations - You are obligated to install patches for operating system, and other software in a timely manner to avoid defects, avoid security issues, and maintain currency with new functionality. You may:

- a. Only install and run software on the HCL Cloud Offering that is directly related to performing or supporting use of data through the pre-installed CoTrust software. You are prohibited from installing or using any other software of any kind on the HCL Cloud Offering.
- b. If you install additional open source packages for use with the HCL Cloud Offering

on the nodes, HCL is not obligated to support these packages and is not responsible for impacts to the performance of the HCL Cloud Offering (i.e. CoTrust, the operating system, or the hardware platform as a whole) due to these additional packages.

You shall not:

- a. Resell the CoTrust direct/indirect access to any party.