

CLOUDERA, INC.
SUBSCRIPTION PRODUCT METRICS

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The term “Licensed Metrics” or “Metrics” means the applicable ordering metric for a subscription for a Cloudera Product, as further defined below:

“Activity” means, for the purpose of the Octopai by Cloudera Platform, each interaction whereby Octomize AI generates a response to a user’s input.

“Administrative User” means an individual denoted by a Unique Identifier and authorized by Customer to use all functionality within Cloudera Data Science Workbench product and Cloudera AI solely for the purpose of installing, testing, maintaining, and administering a deployment of the software, and in no instance for the purpose of performing data analysis, data science, data engineering, model development, model deployment, application development or any other tasks that are not necessary for installing, testing, maintaining or administering a deployment of the software.

"Agent" means a running instance of Cloudera Edge Management software called MiNiFi agent (available as a C++ version and as a Java version) that is focused on the collection and transmission of data. There can be multiple Agents running on the same Device.

“Business User” means an individual denoted by a Unique Identifier and authorized by Customer to use certain features and/or functions of the Cloudera Product indicated in the Order Form. In addition, for purposes of: (1) the Cloudera Data Science Workbench product, a Business User means an individual with a Subscription that allows access to the hosted “Analytical Applications” functionality of Cloudera Data Science Workbench only, and may also be used for an Administrative User of Cloudera Data Science Workbench; and/or (2) the Cloudera Data Services on premises product, a Business User means an individual with a Subscription that allows access to the hosted “Cloudera Data Visualization” functionality, and may also be used for an Administrative User of Cloudera Data Services on premises; and/or (3) the Octopai by Cloudera Platform, a Business User means an individual with a Subscription that allows read-only access to the Knowledge Hub Catalog of the Octopai by Cloudera Platform.

“Capacity Under Management” means the total Usable Capacity allocated to one or more Storage Volumes used by the Cloudera Products, measured in Terabytes. This includes any storage used by Cloudera Products even if residing on a third-party storage system. For purposes of this definition, (a) “Usable Capacity” means the total amount of bytes available to be written after a system or device has been formatted for use, excluding

storage space set aside for system use, RAID parity, over-provisioning (i.e., headroom for garbage collection) and similar, and (b) “Storage Volume” means a single accessible storage area within a single file system.

“Cloudera Compute Unit” or “CCU” means a combination of Cores and RAM. The number of CCU for a “Node” is calculated as the sum of the number of cores divided by six and the amount of memory (in GB) divided by 12.

"Cloudera GPU Unit" or "CGU" means the unit of measure applied by Cloudera for pricing purposes to Customer's use of certain Cloudera Products on Servers that use specific GPU models. The number of CGUs applied per GPU model is determined by Cloudera based on factors including but not limited to the processing power and speed of a GPU model." A listing of the number of CGUs applied per GPU model is available on the [Cloudera GPU Units page](#).

“Cluster” means a federated group of Nodes sharing a common data set and a single filesystem.

“Connector” means each instance of a software connector type (as specified in the Connector list link provided below) for extracting metadata from a database, server, site, folder, project, endpoint, repository, account, or a similar data source, and includes “out of the box connectors” designed for specific types of data sources and “universal connectors” designed for semi-automatic extraction of metadata from data sources for which an out of the box connector is not available. The list of available Connectors is provided here: <https://www.cloudera.com/legal/commercial-terms-and-conditions/octopai-connectors.html>. Cloudera may update such Connector list from time to time.

“Core” means a single, most basic unit of processing power for a physical Server within a CPU, or for a Virtual Machine within a vCPU. Virtual Machine Cores can also be expressed as “virtual cores (vCores),” or “dynos”. When hyperthreading or virtualization is enabled each hyperthreaded core or “virtual core” is counted as a Core. Core count is determined by the higher number of the virtual, physical, or hyperthreaded Cores in use.

“CPU” means the Central Processing Unit of the computer. Virtual Machine CPUs can be expressed as “vCPUs” or “virtual CPUs.”

“Data Under Management” means the total amount of data (measured in Terabytes), including structured data, semi-structured data, unstructured data, and metadata, which Cloudera Products are configured, programmed or otherwise setup to access, even if such data originates from or resides on a system or product not provided by Cloudera.

“GPU” means a graphics processing unit, which may facilitate processing-intensive operations such as deep learning, analytics and engineering applications.

"Node" means a physical Server or a Virtual Machine that runs Cloudera Products.

“Octopai Environment” means each instance of a test, production or development environment made available via a unique URL to the Octopai by Cloudera Platform.

“RAM” means random access memory.

“Server” or “Device” means a single piece of hardware that runs the Cloudera Products. Note: A hardware partition or blade is considered a separate hardware system.

“Terabyte” or “TB” means a decimal terabyte, which equals 1,000 gigabytes (GB).

“Unique Identifier” means a unique user ID (which may be provided by email or via Single Sign-On) and password denoted for Customer’s access to and use of the Cloudera Product during the Subscription Period. “Unique Identifier Block” means the block of Unique Identifiers indicated in the Order Form. Where the Cloudera Product is licensed according to the Unique Identifier Block Metric, a Unique Identifier: (i) cannot be shared or used by multiple individuals concurrently; and (ii) may be transferred from one individual to another if the original individual no longer requires or is no longer permitted access to or use of the applicable Cloudera Product.

“User” means an individual denoted by a Unique Identifier and authorized by Customer to use specific functionality within the applicable Cloudera Product.

“Virtual Machine” means a software container that can run its own operating system and execute applications like a single physical machine.