End User License Agreement

Harness-Chandelier — Recurring-Intent Detection Container (MCP Server, Bedrock and GPU Editions)

Klastrovanie Co., Ltd. (“Licensor”)

EULA revision 1.1 · Effective on acceptance at the point of purchase

This End User License Agreement (the “Agreement”) is a binding agreement between Klastrovanie Co., Ltd., a company incorporated in the Republic of Korea (“Licensor,” “we,” “us”), and the individual or entity that acquires the Software (“Customer,” “you”). By purchasing, deploying, or using the Software, you agree to this Agreement. If you do not agree, do not purchase, deploy, or use the Software.

1. Definitions

“Software” means the Harness-Chandelier container images (the Bedrock edition and the GPU edition) and accompanying materials made available through AWS Marketplace, and any updates provided under this Agreement. **“Instance”** means one running container of the Software. **“Customer Data”** means the data you make available to the Software, including conversation messages and their timestamps. **“Output”** means any result the Software produces, including topics, topic names, keywords, descriptions, scores, and rankings. **“Model Services”** means the Amazon Bedrock models that the Software calls in your AWS account. **“Marketplace”** means AWS Marketplace. **“Order”** means the contract, pricing dimension, and delivery option accepted through the Marketplace.

2. License Grant

Subject to your continued compliance with this Agreement and payment of the applicable fees, Licensor grants you a non-exclusive, non-transferable, non-sublicensable, revocable license, during the term of your Order, to deploy and use the Software within the scope of the pricing dimension you purchased, for your internal business purposes, including as a component of AI agents and applications that you operate for your own users. The pricing dimension determines the editions you may use: the **Bedrock License** covers the Bedrock edition only, and the **GPU License** covers the GPU edition and the Bedrock edition. Each unit of a pricing dimension permits one Instance of the Software to run at a time; running more Instances at the same time requires a corresponding number of units. The scope of each pricing dimension is also described on the Software’s Marketplace product page and in your Order. This is a commercial license granted separately from, and independent of, the open-source project described in Section 4.

3. Restrictions

Except as expressly permitted, you shall not: (a) redistribute, resell, sublicense, rent, or provide the Software to third parties as a standalone product, or offer its functionality to third parties as a hosted service separate from your own agents and applications; (b) remove or alter any proprietary notices; (c) use the Software beyond the scope of the purchased pricing dimension; (d) circumvent, disable, or interfere with the license validation of the Software; (e) reverse engineer, decompile, or disassemble the Software except to the extent this restriction is prohibited by applicable law; or (f) use the Software

in violation of applicable law, the AWS Marketplace terms, or the terms that apply to the Model Services.

4. Relationship to the Open-Source Project

An open-source project named Harness-Chandelier is separately available under the GNU Affero General Public License, version 3.0 (“AGPL”). The Software is an independent commercial implementation and is governed only by this Agreement. This Agreement does not grant any rights in, or impose any obligations from, the AGPL. Where you use the open-source project, the AGPL governs that use.

5. Entitlement, Fees, and AWS Marketplace

Your right to use the Software is subject to a valid entitlement validated through AWS License Manager. Fees, billing, contract duration, and refunds are handled by AWS under the applicable Marketplace terms and your Order. If your entitlement expires or is revoked, the Software may stop accepting requests until the entitlement is restored. The fees cover the license to the Software only. All AWS infrastructure and services you use with the Software, including compute and GPU instances, Amazon Bedrock model usage, storage, and data transfer, are billed to you by AWS separately.

6. Model Services

The Software calls Amazon Bedrock models in your AWS account, under your IAM role and in the Region and inference profile you configure. Your use of the Model Services is governed by your agreement with AWS and by the terms of the respective model providers, which you are responsible for accepting and complying with. You are responsible for enabling access to the Model Services, for their availability in your Region, and for their charges. Licensor does not control the Model Services and is not responsible for their behavior, availability, or changes made by their providers.

7. Customer Data

The Software runs in your own AWS environment and processes Customer Data there and through the Model Services in your account. Licensor does not receive, access, or store Customer Data or Outputs in the ordinary course of operation; the Software contacts AWS License Manager only to validate the entitlement, and those requests contain no Customer Data. You retain all rights in Customer Data and Outputs. You are responsible for having a lawful basis to process Customer Data, which may include personal data of your users, for informing those users where required, and for applying any access-control, data-residency, and retention measures required by law or by your own policies. The Software writes no Customer Data to disk; it may keep translations and embeddings of messages in memory for the life of an Instance, which you can disable through its configuration.

8. Customer Responsibilities

You are solely responsible for: (a) the Customer Data you provide; (b) the configuration of your AWS environment, including IAM roles and permissions, network access, the Model Services, instances, and GPU drivers; (c) controlling who can call the Software; (d) the review of Outputs before you rely on

them; (e) any decision made or action taken on the basis of an Output, including any action of an AI agent; and (f) your compliance with all laws applicable to your use, including data-protection, consumer-protection, and AI-specific requirements. Results that are incorrect or unsuitable because of your data, configuration, or choice of models are your responsibility.

9. Nature of the Outputs; No Reliance

Outputs are automated, statistical and model-generated descriptions of patterns in a conversation, including topics that recur over time. They may be incomplete or inaccurate, may differ between editions, models, or calls, and may change as a conversation grows. Outputs are not assessments of any person and must not be used to profile, evaluate, or make decisions producing legal or similarly significant effects on a person.

10. Third-Party Components

The Software includes open-source components, such as the Model Context Protocol SDK, Starlette, Uvicorn, the AWS SDK for Python, and, in the GPU edition, NVIDIA RAPIDS, NumPy, pandas, and SciPy, each licensed under its own terms. Nothing in this Agreement restricts the rights you have under those licenses with respect to those components.

11. Disclaimer of Warranties

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE SOFTWARE AND ALL OUTPUTS ARE PROVIDED “AS IS” AND “AS AVAILABLE,” WITHOUT WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, ACCURACY, OR NON-INFRINGEMENT. LICENSOR DOES NOT WARRANT THAT THE SOFTWARE WILL BE UNINTERRUPTED OR ERROR-FREE, THAT IT WILL RUN ON ANY PARTICULAR HARDWARE OR WITHIN ANY PARTICULAR TIME, THAT ANY MODEL SERVICE WILL BE AVAILABLE, OR THAT ANY OUTPUT WILL BE CORRECT, COMPLETE, OR SUITABLE FOR ANY PARTICULAR PURPOSE.

12. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, LICENSOR SHALL NOT BE LIABLE FOR ANY DECISION MADE OR ACTION TAKEN IN RELIANCE ON THE SOFTWARE OR ANY OUTPUT, FOR ANY COSTS OF AWS INFRASTRUCTURE OR MODEL SERVICES USED WITH THE SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, OR FOR ANY LOSS OF PROFITS, REVENUE, DATA, OR GOODWILL, ARISING OUT OF OR RELATING TO THE SOFTWARE OR THIS AGREEMENT, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. LICENSOR’S TOTAL AGGREGATE LIABILITY ARISING OUT OF OR RELATING TO THIS AGREEMENT SHALL NOT EXCEED THE FEES PAID BY YOU FOR THE SOFTWARE DURING THE TWELVE (12) MONTHS PRECEDING THE EVENT GIVING RISE TO THE CLAIM. NOTHING IN THIS AGREEMENT EXCLUDES LIABILITY THAT CANNOT BE EXCLUDED UNDER APPLICABLE LAW.

13. Indemnification

You agree to defend, indemnify, and hold harmless Licensor from and against any third-party claims, damages, and expenses arising out of Customer Data, your configuration or deployment, your use of the Model Services, or your use of the Software or any Output in violation of this Agreement or applicable law.

14. Confidentiality

Each party shall protect the other party's non-public information disclosed in connection with this Agreement with reasonable care and use it only to perform under this Agreement.

15. Support

Support is provided by email at contact@klastrovanie.com on a reasonable-efforts basis during Korean business hours. Support does not include the operation of your AWS environment or of the Model Services.

16. Term and Termination

This Agreement is effective for the duration of your Order. Licensor may terminate this Agreement if you materially breach it and do not cure the breach within thirty (30) days of notice. Upon termination or expiry, your license ends and you must cease using and remove the Software. Sections 6 through 13, 17, and 18 survive termination.

17. Compliance with Laws and Export

You shall comply with all applicable laws and regulations in your use of the Software, including export control, sanctions, data-protection, and AI-specific requirements.

18. Governing Law and Dispute Resolution

This Agreement is governed by the laws of the Republic of Korea, without regard to conflict-of-laws rules. The parties submit to the exclusive jurisdiction of the courts of the Republic of Korea having jurisdiction over the Licensor's principal place of business in Gyeonggi-do, except that either party may seek injunctive relief in any court of competent jurisdiction.

19. General

This Agreement, together with the applicable Order and Marketplace terms, is the entire agreement between the parties regarding the Software and supersedes prior discussions. If any provision is held unenforceable, the remaining provisions remain in effect. You may not assign this Agreement without Licensor's consent; Licensor may assign it in connection with a merger, acquisition, or sale of assets. Failure to enforce a provision is not a waiver. Notices to Licensor may be sent to contact@klastrovanie.com.

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