

## Legal

### Terms of Service

Effective Date: May 13, 2026

These Terms of Service ("Terms") govern your access to and use of TrueMath's offerings, which include our online application, APIs, software development kits, and related services for individuals, teams, and enterprises, along with associated software applications and websites (collectively, the "Services"). By using the Services, you agree to these Terms, which form a contract between you and TrueMath, Inc., a Delaware corporation ("TrueMath," "we," "us," or "our").

If a separately signed agreement exists between you (or the organization on whose behalf you are using the Services) and TrueMath, that agreement controls to the extent it conflicts with these Terms.

If you are located in the European Economic Area, Switzerland, or the United Kingdom, additional terms apply to you and are referenced where relevant below.

Please also review our [Privacy Policy](#), which describes how we handle personal information.

### About Us

TrueMath provides a deterministic mathematical computation platform with an AI-assisted natural language interface. The platform interprets a user's request using a large language model and executes the underlying calculation on TrueMath's deterministic computation engine, returning a result with full calculation lineage. The mathematical computation itself is performed by the deterministic engine, not by a language model. For more information, please visit [truemath.ai](https://truemath.ai).

### Registration and Access

#### **Eligibility**

You must be at least 18 years old, or the age of majority in your jurisdiction, to use the Services. The Services are designed for professional and business use and are not intended for minors.

#### **Account Creation**

To use the Services, you must register and provide accurate, complete, and current information. You are responsible for keeping your account credentials secure and for all activities conducted under your account. If you create an account or use the Services on behalf of an organization, you represent that you have the legal authority to bind that organization to these Terms, and references to "you" include that organization.

### **Team and Organization Accounts**

Account administrators may invite others to access the Services under the same account. The administrator is responsible for the conduct of users under their account, for managing access permissions, and for ensuring that users comply with these Terms.

Using the Services

### **Permitted Use**

You may access and use the Services in accordance with these Terms, applicable law, and any usage policies, sharing and publication policies, and documentation we provide.

### **Prohibited Use**

You may not engage in activities that are illegal, harmful, or abusive, including but not limited to:

- Infringing, misappropriating, or violating the intellectual property or other rights of any party
- Modifying, copying, leasing, selling, or distributing any part of the Services except as expressly permitted
- Attempting to reverse-engineer, decompile, or otherwise discover the source code, models, algorithms, or systems underlying the Services, except where such restriction is prohibited by applicable law
- Automatically extracting data or output from the Services without our express written permission
- Misrepresenting Outputs as human-generated when they are not, or misrepresenting the source of any computation as your own work where it is the work of the Services
- Disrupting, interfering with, or circumventing any restrictions, protections, or safety measures built into the Services

- Using the Services or any Output to develop or train any product or service competitive with TrueMath
- Using the Services in any manner that could reasonably create a risk of harm, loss, or liability to TrueMath, its customers, or third parties

### **Software**

The Services may include downloadable software, including mobile applications and SDKs, which may update automatically. Some of this software may include open-source components governed by separate license terms made available with the software.

### **Third-Party Services**

Some aspects of the Services may rely on or interoperate with third-party software, products, or services ("Third-Party Services"), including but not limited to cloud infrastructure providers and large language model providers. Third-Party Services are subject to their own terms, and we are not responsible for them. The Services use Amazon Web Services for hosting and Anthropic's Claude (accessed through Amazon Bedrock) for natural language interpretation, as further described in our [Privacy Policy](#).

### **Feedback**

If you provide feedback, suggestions, or ideas about the Services, you agree that we may use them without obligation or compensation to you.

Content

### **Definitions**

"Input" means the data, prompts, files, parameters, methodology descriptions, and other information you submit to the Services. "Output" means the calculation results, lineage records, and other materials returned by the Services in response to your Input. "Content" means your Input and Output, collectively. "Calculation Lineage" means the structured record of variables, calculation paths, formulas, versions, and assumptions associated with an Output.

### **Your Responsibility for Content**

You are responsible for ensuring that your Content complies with these Terms and applicable law. You represent and warrant that you have all necessary rights, permissions, and authority to provide your Input to the Services and to use the resulting Output.

### **Ownership of Outputs**

You retain ownership of your Input. To the extent we have any rights in the numerical and textual results of your Output, we assign those rights to you, subject to the limitations in these Terms.

### **Calculation Lineage**

The Calculation Lineage associated with each Output reflects the structure, methodology representation, and version metadata of TrueMath's platform. TrueMath retains all right, title, and interest in the Calculation Lineage as a representation of the platform's methodology. We grant you a perpetual, worldwide, royalty-free, non-exclusive license to display, reproduce, and distribute the Calculation Lineage as part of the Output, including for the purpose of sharing it with clients, counterparties, auditors, and regulators in the ordinary course of your work. You may not extract, repackage, or commercialize the Calculation Lineage as an independent product or service.

### **Similarity of Outputs**

Because the Services are deterministic, identical inputs to identical calculation paths will produce identical Outputs across users. The assignment of rights in your Output does not extend to identical or similar Outputs generated for other users, and you acknowledge that other users may receive identical Outputs when they submit identical inputs.

### **Our Use of Content**

We may access, use, retain, and process your Content to:

- Provide, maintain, and operate the Services
- Improve, train, and develop our platform technology, including the Domain Builder Assistant and the Library, using aggregated and anonymized patterns derived from usage. We do not use the substance of your Input or your Custom Domains to train any large language model
- Comply with legal obligations and respond to lawful requests
- Detect, prevent, and address fraud, abuse, security incidents, and violations of these Terms
- Provide support, debug issues, and improve the quality and reliability of the Services

### **What We Do Not Do**

We do not train any large language model on your Content. We do not provide your Content to language model providers for training purposes. We do not sell your Content. The foundation models accessed through Amazon Bedrock to provide the natural language

interface are not trained on your prompts or completions, consistent with AWS's published Bedrock terms.

### **Accuracy of the Services**

The Services consist of two distinct layers, and accuracy expectations differ between them.

**Deterministic computation.** Given a calculation path and inputs, TrueMath's computation engine produces reproducible, deterministic results. The same calculation path applied to the same inputs will return the same result every time.

**Natural language interpretation.** The interpretation layer that converts your natural-language request into a structured calculation request relies on artificial intelligence and may, on occasion, select an incorrect calculation path or misinterpret an input. The Services display the interpreted calculation path to you so that you can review and confirm it before relying on the result. You are responsible for verifying that the interpreted calculation path matches your intent before relying on Outputs for material decisions, particularly where regulatory, fiduciary, or contractual obligations apply.

You acknowledge that interpretive errors are a known characteristic of AI-assisted natural language interfaces. The Calculation Lineage is provided to support your review of every Output.

Domain Builder Assistant

### **What the Assistant Does**

The Domain Builder Assistant is a feature that allows you to build new calculation domains, or extend existing ones, by describing your methodology to the Services in natural language. The Assistant uses Anthropic's Claude (accessed through Amazon Bedrock) to interpret your description and produces a structured calculation domain ("Custom Domain") within the Services.

### **Ownership of Custom Domains**

You own the Custom Domains you create using the Assistant, including the methodology, calculation logic, and configurations specific to your domain. TrueMath retains all rights in the underlying platform technology, including the structure of activities, variables, and calculation graphs that enable Custom Domains to function within the Services.

### **Confidentiality of Custom Domains**

We will not publish, share, or otherwise make your Custom Domains available to other users or to the public without your express consent. Your Custom Domains remain accessible only to you and to users you have authorized within your account.

### **Operational Use of Assistant Conversations**

We log conversations with the Assistant for legitimate operational purposes, including debugging, abuse prevention, security, quality assurance, and improvement of the Assistant feature. We may use aggregated and anonymized patterns derived from Assistant conversations to improve the platform technology, the Library, and the Assistant itself. We do not use the substance of your Custom Domains, your methodology descriptions, or your Assistant conversations to train any large language model, and we do not share them with language model providers for training purposes.

### **Future Sharing or Publication**

If we develop features in the future that allow you to publish, share, or distribute your Custom Domains beyond your account (for example, contributing a Custom Domain back to the Library or publishing it for use by other customers), such features will be opt-in and subject to additional terms presented to you at the time. We will not publish or distribute your Custom Domains without your explicit, affirmative consent.

### **Intellectual Property Rights**

TrueMath and our affiliates own all right, title, and interest in the Services, including the computation engine, the Library of pre-built domains, the Calculation Lineage representation format, the Domain Builder Assistant, the user interface, all software, documentation, and all related intellectual property. Nothing in these Terms grants you any rights in the Services other than the limited rights expressly granted here.

### **Paid Subscriptions**

#### **Billing**

When you purchase a subscription, you must provide accurate and complete payment information. For recurring subscriptions, charges will continue at the agreed interval until you cancel. Taxes are your responsibility, and we will collect them as required by applicable law. Failure to pay may result in downgrade, suspension, or termination of your account.

#### **Cancellation and Refunds**

You may cancel your subscription at any time. Payments are non-refundable except where required by applicable law. Upon cancellation, we will continue to provide the paid tier of Services through the end of the period for which you have paid.

## **Price Changes**

We may adjust our prices. We will provide at least 30 days' advance notice before any price increase takes effect at your next renewal.

## **Termination and Suspension**

We may suspend or terminate your access to the Services if you breach these Terms, if required by law, or if your use creates a material risk of harm or liability to TrueMath, our customers, or third parties. Accounts inactive for more than twelve months may be terminated unless you have an active paid subscription. If you believe your account was wrongly terminated, you may appeal by contacting us at the address below.

## **Service and Feature Changes**

We may modify, add, or remove features of the Services from time to time. We may deprecate specific features (including individual domains, API versions, or integrations) with reasonable advance notice. If we discontinue the Services in their entirety, we will provide advance notice and refund any prepaid, unused subscription amounts on a pro-rata basis.

## **Disclaimers**

The Services are provided on an "as is" and "as available" basis. To the fullest extent permitted by law, we and our affiliates disclaim all warranties, whether express, implied, or statutory, including warranties of merchantability, fitness for a particular purpose, title, and non-infringement. We do not warrant that the Services will be uninterrupted, timely, or entirely free of error in the natural language interpretation layer. The deterministic computation layer is designed to produce reproducible results given identical calculation paths and inputs, but we do not warrant that the Services as a whole will meet every requirement of every use case.

You are responsible for evaluating Outputs and the interpreted calculation path before relying on them for any decision with material legal, financial, regulatory, fiduciary, or other consequences.

## **Limitation of Liability**

To the fullest extent permitted by law, neither TrueMath nor our affiliates will be liable for indirect, incidental, special, consequential, exemplary, or punitive damages, or for lost profits, lost revenue, lost data, business interruption, or loss of goodwill, arising from or related to the Services, even if we have been advised of the possibility of such damages.

Our total cumulative liability for all claims arising from or related to the Services is limited to the greater of (a) one hundred U.S. dollars (\$100), or (b) the amount you paid TrueMath for the Services in the twelve months immediately preceding the event giving rise to the claim. Some jurisdictions do not allow certain limitations of liability, in which case the limitations above apply only to the extent permitted in your jurisdiction.

Customers with separately signed agreements may have different liability terms specified in those agreements.

#### Indemnification

If you are using the Services on behalf of a business, organization, or other entity, you agree to defend, indemnify, and hold harmless TrueMath and our affiliates from and against any claims, damages, liabilities, costs, and expenses (including reasonable attorneys' fees) arising from or related to (i) your use of the Services, (ii) your Content, (iii) your violation of these Terms, or (iv) your violation of applicable law or the rights of any third party.

#### Dispute Resolution

##### **Mandatory Arbitration**

Any dispute, claim, or controversy arising out of or relating to the Services or these Terms will be resolved through binding individual arbitration administered by the American Arbitration Association under its Commercial Arbitration Rules, except as provided below. The arbitration will be conducted in Portland, Oregon, or such other location as the parties may agree in writing, or remotely where appropriate.

##### **Class Action and Jury Trial Waiver**

You and TrueMath each waive any right to a jury trial and any right to bring or participate in any class, collective, or representative action against the other.

##### **Exceptions**

Either party may bring a claim in small claims court for disputes within that court's jurisdiction. Either party may also seek injunctive or equitable relief in a court of competent jurisdiction to protect intellectual property rights, confidential information, or to prevent unauthorized use of the Services, without first proceeding to arbitration.

##### **Batch Arbitration**

If twenty-five or more similar arbitration claims are filed by or against TrueMath at the same time, the parties agree to coordinate the claims into batches of similar claims to facilitate efficient resolution.

## Copyright Complaints

We respond to claims of copyright infringement under the Digital Millennium Copyright Act ("DMCA"). To submit a notice of infringement, contact our designated agent:

TrueMath, Inc.  
1226 SW Cheltenham St  
Portland, OR 97239  
United States  
Attn: General Counsel / Copyright Agent

Your notice must include your physical or electronic signature, identification of the copyrighted work claimed to have been infringed, identification of the material claimed to be infringing and information sufficient for us to locate it, your contact information, a statement that you have a good-faith belief that the use is not authorized, and a statement under penalty of perjury that the information in the notice is accurate and that you are authorized to act on behalf of the owner.

If we remove or disable access to material in response to a notice and you believe the removal was in error, you may submit a counter-notice to the same address. Your counter-notice must include your physical or electronic signature, identification of the material that was removed and its prior location, a statement under penalty of perjury that you have a good-faith belief that the material was removed by mistake or misidentification, your contact information, and a statement consenting to the jurisdiction of the federal district court for your judicial district (or, if outside the United States, the federal district court in Oregon).

## General Terms

### **Assignment**

You may not assign these Terms or any rights or obligations under them without our prior written consent. We may assign our rights and obligations under these Terms, in whole or in part, to an affiliate or to a successor in connection with a merger, acquisition, reorganization, or sale of assets.

### **Changes to These Terms**

We may update these Terms from time to time. We will provide reasonable advance notice of material changes. Your continued use of the Services after the effective date of an update constitutes acceptance of the updated Terms.

### **Governing Law and Jurisdiction**

These Terms are governed by the laws of the State of Delaware, without regard to its conflict-of-laws principles. Subject to the arbitration provisions above, exclusive jurisdiction and venue for any matter not subject to arbitration lies in the state and federal courts located in Multnomah County, Oregon, and you consent to the personal jurisdiction of those courts.

### **Entire Agreement**

These Terms, together with our Privacy Policy and any policies or documentation referenced in them, constitute the entire agreement between you and TrueMath regarding the Services, and supersede any prior agreements between you and TrueMath regarding the same subject matter, except for any separately signed agreement that expressly governs your use of the Services.

### **Severability**

If any provision of these Terms is held to be invalid or unenforceable, that provision will be enforced to the maximum extent permitted, and the remaining provisions will remain in full force and effect.

### **Waiver**

Our failure to enforce any provision of these Terms is not a waiver of our right to do so later.