

Keeper Security, Inc.
EULA >> Terms of Use and Privacy Policy

Keeper Software

General

Keeper Security, Inc. ("Keeper Security") provides, markets and sells Keeper®, a mobile and desktop security software program to individuals, municipalities, educational institutions, financial institutions and general businesses. Keeper allows end users to enter, store, secure, backup, share and restore confidential and sensitive "micro-data" and "files" on computers and mobile devices for the purpose of protecting this information from the public. Micro-data is a term that applies to short strings of data that are critical to end users (e.g. website logins, passwords, social security numbers, bank account numbers, access codes, pin codes and private notes). Files may include private documents, personal photos and videos. Keeper utilizes strong encryption using a 256-bit cipher and is approved for export by the U.S. Department of Commerce Bureau of Industry and Security under license #5D992. Keeper is herein referred to as "Keeper", "System" or "Software".

Please read these Terms of Use carefully. The following are the terms of use for your subscription to Keeper and use of the Software. By using Keeper software you accept these terms of use. These terms of use are not assignable by you to anyone else.

Copyright, Patent and Trademark Information

Keeper, and the information which it contains, is the property of Keeper Security and is protected from unauthorized copying and dissemination by United States copyright law, trademark law, international conventions and other intellectual property laws. By way of example only, and not as a limitation, "Keeper", "Password Keeper", "Keeper DNA", "KeeperChat", "BreachWatch" and the Keeper logos are registered trademarks of Keeper Security, under the applicable laws of the United States and/or other countries. Apple, the Apple logo and Mac are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Google Play is a trademark of Google Inc. Amazon

Web Services, and the "Powered by Amazon Web Services" logo are trademarks of Amazon.com, Inc. or its affiliates in the United States and/or other countries. Other Software or service names or logos appearing in the Software are either trademarks or registered trademarks of Keeper Security, and/or their respective owners. The absence of a Software or service name or logo from this list does not constitute a waiver of Keeper Security's trademark or other intellectual property rights concerning that name or logo.

Keeper is protected by U.S. patent numbers 8,656,504, 9,294,476, 9,465,786, 8,868,932, 8,738,934, and 5,743,954. Additional patents pending.

Responsibilities & Restrictions

Keeper software is used by millions of people globally to protect and store their passwords and private information. The Software may only be used for lawful purposes and as accordingly, you agree to not misuse Keeper. When using the Software, you agree:

Not to upload, post, email or transmit otherwise any material that contains software viruses, trojan horses, worms, files or programs intended to interrupt, destroy, deface or limit the use, access or functionality of the Software.

Not to upload, post, email or transmit otherwise any material that is illegal, pornographic, abusive or obscene.

Not to upload, post, email or transmit otherwise any material that violates the privacy or intellectual property rights of others.

Not to "Reverse Engineer", change, modify, hack, translate, copy, distribute, pledge, assign, transfer, make derivative works, exploit, encumber or crack any portion of the Software.

Unless you are an authorized reseller of the Software, you may not display, copy, reproduce, license or distribute the Software, any component thereof, any documentation provided in connection with the Software, or any content, including but not limited to newsletters distributed to you by Keeper Security in connection with the Software.

Keeper Security, in its sole discretion, may remove content and block user access to any content that it determines to be illegal, threatening, pornographic, abusive, obscene or in violation of another party's intellectual property.

Your Master Password

You hereby understand that upon using the Software, you will be required to create a "Master Password."

The Master Password will be used by you and only you.

You are responsible for maintaining the security of your Master Password and Keeper records entered, imported and exported using the Software. Keeper Security has no knowledge of your Master Password and will not ask or be permitted to ask for your Master Password. Keeper Security, will not under any circumstances, have access to your Master Password or the records stored in Keeper.

You agree to not issue your Master Password to any third parties and shall not, under any circumstances, issue your Master Password to any customer support representative of Keeper Security in the event you contact Keeper Security for Software assistance. Generally, you will agree to not share your Master Password with any employee, agent, officer or director of Keeper Security. Keeper Security shall not be responsible for the actions of any individuals who misuse or misappropriate your Keeper information or other any of your assets using your Master Password or the information stored in Keeper.

Please remember your Master Password. If you lose or forget your Master Password, Keeper Security will not be able to assist you in gaining access to your records since Keeper Security does not have access to

or knowledge of your Master Password. Again, it is imperative to not forget your Master Password since this is required to gain access to your records stored in Keeper.

Maintenance of Your Keeper Records

Micro-data and files stored in your Keeper vault are referred to as "Keeper Records." Keeper Security will maintain an encrypted binary file of your Keeper records on Keeper Security's Cloud Security Vault™, provided that you are a paid-subscriber of the Software. The binary is created when you backup your records and is stored in the event that you need to recover your information due to local system crash, damage, loss or hack attempt that results in the self-destruction of your records. The Cloud Security Vault is also used to enable seamless synchronization of your records on your devices where Keeper is installed.

If your subscription expires and you choose not to renew your subscription within 90 days, Keeper Security reserves the right to delete any Keeper records contained in your account that have files (e.g. documents, photos, videos, etc.) contained in them. Notice will be sent to you prior to termination based on the email address associated with your Keeper account. Expired user accounts convert to a Free User account.

A Free User of the software is permitted to use Keeper on one mobile device without the ability to backup, restore, share or save their records outside of the one mobile device. If the device or data is lost or stolen, a Free User will not be able to restore their records. Free User accounts are allowed to upload and store five (5) files in their Keeper vault subject to a maximum storage size of 100MB. After this file limit, a Free User will be required to purchase a paid storage plan.

If you are a free user who has not utilized the Software within 12 months, Keeper Security reserves the right to terminate and delete your account. Notice will be sent to you prior to termination based on the email address associated with your Keeper account.

All users of the Software are required to adopt and maintain the Privacy Policy, which may be modified by Keeper Security from time to time.

Violation of these responsibilities and restrictions may result in the termination of this Agreement.

Software and Support

Keeper requires an Internet connection to function on Cloud-based software platforms such as web browsers and browser extensions. Your information created in Keeper is encrypted with 256-bit AES ciphers and transmitted to Keeper's Cloud Security Vault using a 256-bit encrypted TLS connection. Keeper employees do not have access to your records. We cannot help you retrieve your records if you forget your Master Password. Information such as your IP address and login information is utilized for your security and protection.

The Software provided is subject to this Agreement, as it may be amended by Keeper Security Inc., and any guidelines, rules or operating policies that Keeper Security Inc. may establish and post from time to time (this "Agreement" including without limitation Keeper Security Inc.'s Privacy Policy, as linked from all email generated from Keeper Security Inc. or otherwise furnished to you (the "Policy" (unless otherwise stated, all references to the Agreement shall include the Policy).

Age of Use

The Software is available only to persons who can form legally binding contracts under applicable law. Without limiting the foregoing, the Software is not available to individuals under the age of 18. By using the Software, you represent that you are over the age of 18. If you do not qualify, you are not permitted to use the Software. If you are using Keeper in your capacity as an employee under an administered program, you must have authorization to use the Software by your administrator.

Periodically, you may provide Keeper support staff with remote access to view your computer screen only for the purpose of troubleshooting issues that arise in your use of your Software. Keeper Security will not have access to your Master Password or your data. You hereby waive any claim for damages from any problems that may arise from such access, including without limitation any disruption or damage caused by Keeper Security or its personnel.

Subscription Fees, Payment Terms and Refund Policy

Subscription Fees. The fees charged by Keeper Security are referred to as Subscription Fees. The Software is subject to annual Subscription Fees to operate the Software on more than one mobile device or computer or to gain access to enhanced features which include, without limitation: Importing / exporting records, synchronizing records to multiple devices or computers, restoring or backing up records and file storage.

When you sign up for Keeper, you can use all premium features such as secure cloud storage, sync, backup and sharing - free of charge for 30 days. After 30 days, you can continue using the premium features for an annual subscription. Upon upgrading from the free version of Keeper or by purchasing the paid version of Keeper with expanded features and benefits, you will be subject to annual Subscription Fees in accordance with the Fee Schedule as shown on the website. You will be required to submit payment annually in advance for the Software. Access to the paid-version of Keeper will be disabled until payment is received. Subscription Fees are billed and collected in advance based on your subscription plan. Third-party application stores may offer an auto-renewable monthly payment plan for the Software. This option will include a 7-day free trial. After 7 days, you can continue using the premium features for a monthly subscription.

Channel Partners, Mobile Operators & Resellers. You are responsible for reviewing the Fee Schedule from time to time and remaining aware of the fees charged by Keeper Security. The Fee Schedule,

including subscription quantities and pricing, is subject to change at any time in Keeper Security's sole discretion. Keeper Security will use good-faith efforts to notify you via email prior to effectuating any change to the Fee Schedule. If you receive special discounts through a Channel Partner or Value Added Reseller of the Software, those discounts may not be available if you cease to continue to be a customer of the Channel Partner or Value Added Reseller, in which case Keeper Security's standard subscription fees will apply. Keeper Security may rely on information provided by the applicable Channel Partner or Value Added Reseller, if any, with respect to the status of your account.

Payment. As a condition for using Keeper, you must provide us with payment. Payment for Software shall be made by a valid credit card, debit card or charge card (collectively referred to as "Charge Card") as accepted by Keeper Security and having sufficient payment to cover the Subscription Fees, as charged to you. Payment methods such as check, wire transfer or other trade format must be negotiated directly with and approved by Keeper Security. Keeper reserves the right to auto-bill and charge you for recurring Subscription Fees. You are responsible for paying amounts billed by Keeper Security to your Charge Card for Subscription Fees. Business customers using Keeper may also issue payment by wire, ACH or by other means for amounts exceeding USD\$10,000.

Invalid or Cancelled Payments. In the event that you cancel your Charge Card or it is otherwise terminated, you must immediately provide us with a new, valid Charge Card number. You authorize us from time to time, to undertake steps to determine whether the Charge Card number you have provided to us is a valid number. In the event that you do not provide us with a current valid Charge Card number with sufficient credit upon request during the effective period of this Agreement, you will be in violation of this Agreement and we may terminate this Agreement with you. In the event that you provide us with a debit card number instead of a credit card number, you authorize us to make all charges described in this Agreement to your debit card account. If the annual payment option is selected or if you have previously provided your Charge Card for payment, you hereby authorize Keeper Security to charge your card for such amounts on a regular monthly or annual basis at the beginning of each billing cycle. If Keeper

Security is for any reason unable to effect automatic payment via your Charge Card, Keeper Security will attempt to notify you via email and your Keeper account will be disabled until payment is received.

Upgrades. You may upgrade your account at any time. If you are upgrading your subscription you will only be charged for the remainder of your annual subscription. The full amount of the new plan will be charged annually thereafter. You agree to pay all fees, taxes and charges incurred in connection with your Keeper subscription at the rates in effect when the charges were incurred. A standard annual billing cycle is 365 days.

Pricing Changes. Keeper may change the pricing of its products at anytime. Pricing changes will be published on Keeper's website or in third-party application stores. All fees and charges incurred in connection with your username and password will be billed to the payment method designated during the registration process. You are responsible for any fees or charges incurred to access the Keeper website through an Internet access provider or third-party service.

Refunds. You may cancel your account at any time. Since the Software is delivered in full at the time of purchase and we cannot uninstall it from your device(s), you will not be issued a refund.

Right to Disable Access

Keeper Security, in its sole discretion, may immediately disable your access to the Software without a refund or recourse if it believes you have violated any of the policies listed above or elsewhere in this Agreement.

Uninstall Instructions

In the event you need to uninstall Keeper from your device, please visit the FAQ page (<https://keepersecurity.com/faq.html>).

Compliance with Laws; Monitoring

You shall use the Software only in compliance with this Agreement. You agree to not use this Software as a means or in a manner that violates any local, state or federal laws in the United States as well as in your country of use.

Indemnification

You hereby agree to defend, indemnify and hold harmless Keeper Security, its business partners, third-party suppliers, providers, licensors, officers, directors, employees, distributors and agents against any damages, losses, liabilities, settlements, and expenses (including without limitation costs and reasonable attorneys' fees) in connection with any claim or action that (i) arises from any alleged breach of this Agreement, (ii) arises from the content or effects of any messages you distribute using the Software or (iii) otherwise arises from or relates to your use of the Software. In addition, you acknowledge and agree that Keeper Security has the right to seek damages when you use the Software for unlawful purposes, in an unlawful manner, and/or in a manner inconsistent with the terms of this Agreement, and that such damages may include, without limitation, direct, indirect, special, incidental, cover, reliance and/or consequential damages.

Intellectual Property Rights in Your Content

You agree that you will not use the Software to upload or transmit any contact lists, communications or content of any type that infringe, misappropriate or violate any rights of any party. By submitting ideas, concepts, inventions or content to this website or using them in connection with the Software, you agree that such submission is non-confidential for all purposes. If you make any such submission, you agree that you will not send or transmit to Keeper Security or to any third party using the Software, any communication or content that infringes or violates any rights of any party. If you submit any business information, ideas, concepts or inventions or content to Keeper Security by email, you agree such

submission is non-confidential for all purposes. If you make any submission to Keeper Security or if you submit any business information, idea, concept or invention to Keeper Security by email, you automatically grant or warrant that the owner of such content or intellectual property has expressly granted Keeper Security a non-exclusive, royalty-free, perpetual, irrevocable, worldwide license to use, reproduce, create derivative works from, modify, publish, edit, translate, distribute, perform, and display such content in any manner.

Security Notification & Disclosure Policy

Keeper Security takes extensive measures to protect and safeguard its internal infrastructure, Software, intellectual property, stakeholders and its customers.

In using the Software, you may provide information about yourself or your employer (such as name, contact information, or other registration information) to Keeper Security. Keeper Security may use this information and any technical information about your use of the Software to tailor its presentations to you, facilitate your movement through the Software or communicate separately with you. If you purchased the Software as a result of solicitation by a channel partner of Keeper Security, Keeper Security may share your information with the channel partner and the channel partner may share related information with Keeper Security. Keeper Security will not provide your contact information to companies you have not authorized for that purpose unless required by law.

Please read our Privacy Policy. If you are a security researcher or security expert, please read Keeper's Vulnerability Reporting and Bug Bounty Program documented on the [Security Disclosure](#) page of our website. Be advised that any notifications made to Keeper Security by you, involving a purported security vulnerability of our Software and/or infrastructure will be investigated and acted upon swiftly for timely remediation. Keeper welcomes collaboration with security researchers on potential opportunities of responsible disclosure. Please contact us at security@keepersecurity.com.

Keeper welcomes input and feedback about its Software and systems from security researchers. The unauthorized access to Keeper Security's systems, Software and/or a user's device which runs Keeper is against the law. Furthermore, the threat of maliciously disclosing or actual malicious disclosure of any purported weakness, security flaw or degradation of our Software or systems (which are proprietary and property of Keeper Security) will be treated as a breach and unauthorized access to Keeper systems.

Warranty Disclaimer and Remedies

You agree to use Keeper at your own risk. Keeper Security does not warrant that Keeper will be uninterrupted or error free nor does it make any warranty as to the results that may be obtained from its use. The Software is provided "as is" and Keeper Security disclaims all warranties, express or implied, including without limitation, implied warranties of merchantability, fitness for a particular purpose and non-infringement.

Your sole and exclusive remedy for any failure or non-performance of the Software shall be for Keeper Security to use commercially reasonable efforts to adjust or repair the Software. Keeper Security regularly makes fixes, enhancements and upgrades to its Software for the benefit of all customers on paid subscription plans.

Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, UNDER NO CIRCUMSTANCES AND UNDER NO LEGAL THEORY, TORT, CONTRACT OR OTHERWISE, SHALL KEEPER SECURITY OR ANY OF ITS UNDERLYING SERVICE PROVIDERS, BUSINESS PARTNERS, INFORMATION PROVIDERS, ACCOUNT PROVIDERS, LICENSORS, OFFICERS, DIRECTORS, EMPLOYEES, DISTRIBUTORS OR AGENTS; BE LIABLE TO YOU OR ANY OTHER PERSON FOR ANY MONEY DAMAGES, WHETHER DIRECT, INDIRECT, SPECIAL, INCIDENTAL, COVER, RELIANCE OR CONSEQUENTIAL DAMAGES,

EVEN IF KEEPER SECURITY SHALL HAVE BEEN INFORMED OF THE POSSIBILITY OF SUCH DAMAGES, OR FOR ANY CLAIM BY ANY OTHER PARTY.

IN THE EVENT THAT, NOTWITHSTANDING THE FOREGOING, KEEPER SECURITY IS FOUND LIABLE TO YOU FOR DAMAGES FROM ANY CAUSE WHATSOEVER, AND REGARDLESS OF THE FORM OF THE ACTION [WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), SOFTWARE LIABILITY OR OTHERWISE], THE MAXIMUM AGGREGATE LIABILITY OF KEEPER SECURITY TO YOU ARISING IN CONNECTION WITH THIS AGREEMENT SHALL BE LIMITED TO THE AMOUNT YOU PAID FOR THE SOFTWARE IN THE TWELVE (12) MONTHS PRIOR TO THE ACCRUAL OF THE APPLICABLE CLAIM, LESS ANY DAMAGES PREVIOUSLY PAID BY KEEPER SECURITY TO YOU IN THAT TWELVE (12) MONTH PERIOD. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THIS LIMITATION AND EXCLUSION MAY NOT APPLY TO YOU.

Restricted Persons, Export of Software or Technical Data

You hereby warrant that you are not a "Restricted Person". For purposes of this Agreement, you are a "Restricted Person" if you or any officer, director, or controlling shareholder of the entity on behalf of which you are using the Software is (1) a national of or an entity existing under the laws of Cuba, Iran, Sudan, Syria or any other country with which U.S. persons are prohibited from engaging in transactions, as may be determined from time to time by the U.S. Treasury Department; (2) designated as a Specially Designated National or institution of primary money laundering concern by the U.S. Treasury Department; (3) listed on the Denied Persons List or Terrorists List or Entity List by the U.S. Commerce Department; (4) engaged in nuclear, missile, chemical or biological weapons activities to which U.S. persons may not contribute without a U.S. Government license; or (5) owned, controlled, or acting on behalf of a Restricted Person. If you become a Restricted Person during the term of this Agreement, you shall notify Keeper Security within twenty-four (24) hours, and Keeper Security shall have the right to terminate any further

obligations to you, effective immediately and with no further liability to you, but without prejudice to your outstanding obligations to Keeper Security.

You agree that you shall not utilize the Software to conduct or facilitate any transaction with any Restricted Person, except as may be expressly authorized in advance in writing by the U.S. Government. You may not remove or export from the United States or allow the export or re-export of the Software, or any direct Software thereof, including technical data, in violation of any restrictions, laws, or regulations of the United States or any other applicable country.

Links to Third-Party Websites

This Software permits users to link to non-Keeper Security, third-party websites. These links are provided to you as a convenience, and Keeper Security is not responsible for the content of any linked website. Any non-Keeper Security website accessed from this website is independent from Keeper Security, and Keeper Security has no control over the content of that website. In addition, a link to any non-Keeper Security website does not imply that Keeper Security endorses or accepts any responsibility for the content or use of such website.

No Implied Endorsements

In no event shall any reference to any third party or third-party Software or service be construed as an approval or endorsement by Keeper Security of that third party or of any Software or service provided by a third party.

Copyrights

If you believe any materials accessible on or from Keeper Security's website infringe your copyright, you may request removal of those materials from the website by contacting Keeper Security's copyright agent and providing the following information:

1. Identification of the copyrighted work that you believe to be infringed. Please describe the work, and where possible include a copy or the location (e.g., URL) of an authorized version of the work.

2. Your name, address, telephone number and email address.

3. A statement that you have a good faith belief that the complained of use of the materials is not authorized by the copyright owner, its agent, or the law.

4. A statement that the information that you have supplied is accurate, and indicating that "under penalty of perjury," you are the copyright owner or are authorized to act on the copyright owner's behalf.

5. A signature or the electronic equivalent from the copyright holder or authorized representative.

Keeper Security's agent for copyright issues relating to this web site is as follows:

Keeper Security, Inc.

Intellectual Property Administrator

850 W. Jackson Boulevard

Suite 500

Chicago, IL 60607

+1 312.971.5702 Tel

support@keepersecurity.com

In an effort to protect the rights of copyright owners, Keeper Security maintains a policy for the termination of Keeper subscribers who are repeat infringers.

Privacy Policy

Keeper Security's Privacy Policy is located at <https://keepersecurity.com/privacypolicy.html>. By using our Software, you accept and agree to all terms, provisions and conditions of our Privacy Policy.

Entire Agreement

If any provision of the Agreement is found to be unenforceable or invalid, that provision will be limited or eliminated to the minimum extent necessary so that this Agreement will otherwise remain in full force, in effect and enforceable.

Waivers, Severability, Modifications & Notifications

Keeper Security and you agree that this Agreement is the complete and exclusive statement of the mutual understanding of the parties, supersedes and cancels all previous written and oral agreements, communications, and other understandings relating to the subject matter of this Agreement, and that all waivers and modifications must be in writing signed by both parties, except as otherwise provided herein. No delay or omission by either party in exercising any right or remedy under this Agreement or existing at law or equity shall be considered a waiver of such right or remedy. Keeper Security reserves the right to modify this agreement at anytime and will publish the most updated version on our website. Your continued use of the Software shall bind you under the modified and revised terms of use. Keeper Security reserves the right to contact you by email, at the device-level or within the Keeper Software application to notify you of material events or important changes related to your account.

No Agency

No agency, partnership, joint venture or employment is created by your use of Keeper. You do not have any authority of any kind to bind Keeper Security in any respect whatsoever.

Governing Law, Venue & Jurisdiction

The Agreement shall be governed by the laws of the State of Illinois in the United States of America. Jurisdiction for any legal actions in connection with the Agreement shall be brought in the state or federal courts located in Chicago, Illinois in Cook County.

Additional Information

If you have any questions about the use of Keeper software or these Terms of Use, please contact us at support@keepersecurity.com or by mail at: CRM Management, Keeper Security, Inc., 850 W. Jackson Blvd, Suite 500, Chicago, IL 60607.

KeeperChat

General

Keeper Security, Inc. ("Keeper Security" or "KSI") creates, markets and sells KeeperChat™, an encrypted messaging software program to individuals and organizations. KeeperChat allows you to create and store private and secure chat messages on your mobile devices and computers which are protected from the public. You can attach private files to any chat message which may include documents, personal photos and videos. KeeperChat is a private, password-protected "vault" which encrypts and stores your chat messages and file attachments. KeeperChat works on Smartphones, Tablets and Computers and covers every major operating system such as iOS, Android, Mac and Windows. KeeperChat is a zero-knowledge security platform with strong encryption using a 256-bit cipher which is approved for export by the U.S. Department of Commerce Bureau of Industry and Security under license #5D992. KeeperChat is herein referred to as "KeeperChat", "System" or "Software".

Please read these Terms of Use carefully. These terms of use cover your subscription to KeeperChat and use of the Software. By using KeeperChat you accept these terms of use. These terms of use are not assignable by you to anyone else.

Copyright, Patent and Trademark Information

KeeperChat, and the information which it contains, is the property of Keeper Security and is protected from unauthorized copying and dissemination by United States copyright law, trademark law, international conventions and other intellectual property laws. By way of example only, and not as a limitation, "KeeperChat", "Keeper", "Password Keeper", "Keeper DNA" as well as the Keeper and KeeperChat logos are registered trademarks of Keeper Security, under the applicable laws of the United States and/or other countries. Apple, the Apple logo and Mac are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Google Play is a trademark of Google Inc. Amazon Web Services, and the "Powered by Amazon Web Services" logo are trademarks of Amazon.com, Inc. or its affiliates in the United States and/or other countries. Other Software or service names or logos appearing in the Software are either trademarks or registered trademarks of Keeper Security, and/or their respective owners. The absence of a Software or service name or logo from this list does not constitute a waiver of Keeper Security's trademark or other intellectual property rights concerning that name or logo. Patent(s) for KeeperChat are pending.

Trademarks

The following logos and terms are protected by U.S. Registered Trademarks ("Keeper Marks"). As such, we request that the first use of a mark below utilize the "R" superscript with the word KeeperChat®, Keeper®, Password Keeper®, Keeper DNA®, etc. @Keeper (logo) is protected by U.S. Trademark Registration No. 3,719,919, Keeper® (plainword) is protected by U.S. Trademark Registration No. 3,965,190, Password Keeper® (plainword) is protected by U.S. Trademark Registration No. 3,995,241 and KeeperChat® (plainword) is protected by U.S. Trademark Registration No. 5,439,068.

Terms of Use

By using the Keeper Marks, you acknowledge that the Keeper Marks and content in this branding guide are the sole property of Keeper Security, Inc. ("Keeper Security"). The Keeper Marks are protected from unauthorized copying and dissemination by United States copyright law, trademark law, international conventions and other intellectual property laws. By way of example only, and not as a limitation, "Keeper", "Password Keeper", "Keeper DNA", "KeeperChat" and the Keeper logos are registered trademarks of Keeper Security under the applicable laws of the United States and/or other countries. Other software or service names or logos appearing in Keeper software are either trademarks or registered trademarks of Keeper Security and/or their respective owners.

Responsibilities & Restrictions

KeeperChat is used by millions of people globally to create, send and store encrypted chat messages and private information such as sensitive documents, photos and videos. The Software may only be used for lawful purposes and as accordingly, you agree to not misuse KeeperChat. When using the Software, you agree:

Not to upload, post, email or transmit otherwise any material that contains software viruses, trojan horses, worms, files or programs intended to interrupt, destroy, deface or limit the use, access or functionality of the Software.

Not to upload, post, email or transmit otherwise any material that is illegal, pornographic, abusive or obscene.

Not to upload, post, email or transmit otherwise any material that violates the privacy or intellectual property rights of others.

Not to "Reverse Engineer", change, modify, hack, translate, copy, distribute, pledge, assign, transfer, make derivative works, exploit, encumber or crack any portion of the Software.

Unless you are an authorized reseller of the Software, you may not display, copy, reproduce, license or distribute the Software, any component thereof, any documentation provided in connection with the Software, or any content, including but not limited to newsletters distributed to you by Keeper Security in connection with the Software.

Keeper Security, in its sole discretion, may cancel a user's account if it determines to be illegal, threatening, pornographic, abusive, obscene or in violation of another party's intellectual property.

Your Master Password

You hereby understand that upon using the Software, you will be required to create a "Master Password." The Master Password will be used by you and only you.

You are fully responsible for maintaining the security of your Master Password and chat messages (and any file attachments) entered, imported and exported using the Software. Keeper Security has no knowledge of your Master Password and will not ask or be permitted to ask for your Master Password. Keeper Security, will not under any circumstances, have access to or knowledge of your Master Password or the messages (including any file attachments) stored in KeeperChat.

You agree to not issue your Master Password to any third parties and shall not, under any circumstances, issue your Master Password to any customer support representative of Keeper Security in the event you contact Keeper Security for Software assistance. Generally, you will agree to not share your Master Password with any employee, agent, officer or director of Keeper Security. Keeper Security shall not be responsible for the actions of any individuals who misuse or misappropriate your KeeperChat information or other any of your assets using your Master Password or the information stored in KeeperChat.

Please remember your Master Password. If you lose or forget your Master Password, Keeper Security will not be able to assist you in gaining access to your records since Keeper Security does not have access to or knowledge of your Master Password. Again, it is imperative to not forget your Master Password since this is required to gain access to your records stored in KeeperChat.

Maintenance of Your KeeperChat Messages and File Attachments

Keeper Security will maintain an encrypted binary file of your KeeperChat messages (including any file attachments up to 100 MB) on Keeper Security's Cloud Security Vault™. The encrypted binary file is used to create a real-time backup of your chat messages (including any file attachments) and is stored in the event that you need to recover your information due to local system crash or if your device(s) is damaged, lost or replaced. The encrypted backup is also important in the event of a hack attempt that results in the self-destruction of your KeeperChat messages. The Cloud Security Vault is also used to enable seamless synchronization of your chat messages on your devices where KeeperChat is installed.

If your subscription expires and you choose not to renew your subscription based on the terms contained herein, Keeper Security reserves the right to delete any KeeperChat messages contained in your account that have files (e.g. documents, photos, videos, etc.) contained in them. Notice will be sent to you prior to termination based on the email address associated with your KeeperChat account. Expired Paid or Free user accounts convert to a Free User account.

If you are a free user who has not utilized the Software within 12 months, Keeper Security reserves the right to terminate and delete your account. Notice will be sent to you prior to termination based on the email address associated with your KeeperChat account.

All users of the Software are required to adopt and maintain the Privacy Policy, which may be modified by Keeper Security from time to time.

Violation of these responsibilities and restrictions may result in the termination of this Agreement.

Software and Support

Your information created in KeeperChat is encrypted locally with 256-bit AES ciphers and then transmitted to Keeper's Cloud Security Vault using a 256-bit encrypted TLS connection. Keeper employees do not have access to your records. We cannot help you retrieve your records if you forget your Master Password. Information such as your IP address and login information is utilized for your security and protection.

The Software provided is subject to this Agreement, as it may be amended by Keeper Security Inc., and any guidelines, rules or operating policies that Keeper Security Inc. may establish and post from time to time (this "Agreement" including without limitation our Privacy Policy, as linked from all email generated from Keeper Security Inc. or otherwise furnished to you (the "Policy" (unless otherwise stated) all references to the Agreement shall include the Policy).

Age of Use

The Software is available only to persons who can form legally binding contracts under applicable law. Without limiting the foregoing, the Software is not available to individuals under the age of 18. By using the Software, you represent that you are over the age of 18. If you do not qualify, you are not permitted to use the Software. If you are using Keeper in your capacity as an employee under an administered program, you must have authorization to use the Software by your administrator.

Periodically, you may provide KeeperChat support staff with remote access to view your computer screen only for the purpose of troubleshooting issues that arise in your use of your Software. Keeper Security will not have access to your Master Password or your data. You hereby waive any claim for damages from

any problems that may arise from such access, including without limitation any disruption or damage caused by Keeper Security or its personnel.

Registration, Subscription Fees, Payment Terms and Refund Policy

Registration

Upon registration, you agree to accurately enter your email address, phone number, master password and a security question and answer. This information is used for security purposes in generating unique encryption keys that can only be generated and decrypted by you. Keeper will not have knowledge of or access to this information. Next, you will be asked to enter your device's phone number for the purpose of verifying your device identity and location. This also allows us to further protect your account security with Keeper DNA™, our two-factor authentication system. You agree to receive text messages and alerts with codes and important updates, regarding your account.

Contacts List

You agree to grant KeeperChat access your contacts on a regular basis which lets you invite new users to KeeperChat. You confirm that you are the owner of your contacts list and are authorized to provide us this information.

Device Access

You agree to grant KeeperChat access to your devices' camera, microphone and data connections to use our Software and for installing product updates.

Free Plan

Upon registration, you will be permitted to use KeeperChat Plus, which includes all premium features like message retraction and self-destruct, on all your devices for 30-days. Your media gallery will have a storage limit of 1GB. At times, certain marketing promotions may entitle you to use KeeperChat Plus for a longer time period, at no charge. After expiration of the free trial period for KeeperChat Plus, you may use

the Free Plan with limited features. For example, the use of message retraction and self-destruct will be limited to a total of five (5) interactions per day and your media storage will be limited to 1 GB.

Upgrading Plans

You may upgrade your account at any time. If you are upgrading your subscription during your current term, you will receive a time extension for the remain portion of your existing term. The full amount of the new plan will be charged annually thereafter. You agree to pay all fees, taxes and charges incurred in connection with your KeeperChat subscription at the rates in effect when the charges were incurred. A standard annual billing cycle is 365 days. When you upgrade to a plan with more storage, your current storage level is incorporated into the larger storage plan. For example, if you are on a 20GB plan and elect to upgrade to the 50GB plan, upon upgrading you will receive an additional 30GB of storage in your account, for a total storage limit of 50GB.

Subscription Fees

The fees charged by Keeper Security are referred to as Subscription Fees. The Software is subject to annual Subscription Fees to operate the Software for the premium features as listed at <https://keepersecurity.com/pricing.html>. You will be subject to annual Subscription Fees which are payable in advance for the Software. Access to the paid version of KeeperChat will be disabled until payment is received. Subscription Fees are billed and collected in advance based on your subscription plan.

Expiration of Paid Subscription Plan

Five (5) calendar days prior to expiration, you will be notified that your subscription term is set to expire and will be auto-renewed. In the event your payment method fails, you will receive a notification to update your payment method. Expired customers who have not successfully renewed their subscription will receive a grace period of fifteen (15) calendar days to successfully renew their annual subscription. Thereafter, you will have five (5) calendar days to either delete, download or save your media files in order to free up space in your KeeperChat media gallery per the file limit of the Free Plan. After this time,

Keeper Security will have the right to permanently delete the media files that exceed the storage limit of your plan.

Payment

As a condition for using KeeperChat Plus, you must provide us with payment. Payment for Software shall be made by a valid credit card, debit card or charge card (collectively referred to as "Charge Card") as accepted by Keeper Security and having sufficient payment to cover the Subscription Fees, as charged to you. Payment methods such as check, wire transfer or other trade format must be negotiated directly with and approved by Keeper Security. Keeper reserves the right to auto-bill and charge you for recurring Subscription Fees. You are responsible for paying amounts billed by Keeper Security to your Charge Card for Subscription Fees.

Invalid or Cancelled Payments

In the event that you cancel your Charge Card or it is otherwise terminated, you must immediately provide us with a new, valid Charge Card number. You authorize us from time to time, to undertake steps to determine whether the Charge Card number you have provided to us is a valid number. In the event that you do not provide us with a current valid Charge Card number with sufficient credit upon request during the effective period of this Agreement, you will be in violation of this Agreement and we may terminate this Agreement with you. In the event that you provide us with a debit card number instead of a credit card number, you authorize us to make all charges described in this Agreement to your debit card account. If the annual payment option is selected or if you have previously provided your Charge Card for payment, you hereby authorize Keeper Security to charge your card for such amounts on a regular monthly or annual basis at the beginning of each billing cycle. If Keeper Security is for any reason unable to effect automatic payment via your Charge Card, Keeper Security will attempt to notify you via email and your KeeperChat account will be disabled until payment is received.

Pricing Changes

KeeperChat may change the pricing of its products at anytime. Pricing changes will be published on KeeperChat's website or in third-party application stores. All fees and charges incurred in connection with your username and password will be billed to the payment method designated during the registration process. You are responsible for any fees or charges incurred to access the KeeperChat website through an Internet access provider or third-party service.

Refunds

You may cancel your account at any time. Since the Software is delivered in full at the time of purchase and we cannot uninstall it from your device(s), you will not be issued a refund.

Purchases from Third-Party Sites or Application Stores

If you purchase a subscription to KeeperChat from a third-party site or application store, such as Google Play or Apple iTunes, you will need to use their system to manage or cancel your subscription.

Right to Disable Access

Keeper Security, in its sole discretion, may immediately disable your access to the Software without a refund or recourse if it believes you have violated any of the policies listed above or elsewhere in this Agreement.

Uninstall Instructions

In the event you need to uninstall KeeperChat from your device, please visit the FAQ page.

Compliance with Laws and Monitoring

You shall use the Software only in compliance with this Agreement. You agree to not use this Software as a means or in a manner that violates any local, state or federal laws in the United States as well as in your country of use.

Indemnification

You hereby agree to defend, indemnify and hold harmless Keeper Security, its business partners, third-party suppliers, providers, licensors, officers, directors, employees, distributors and agents against any damages, losses, liabilities, settlements, and expenses (including without limitation costs and reasonable attorneys' fees) in connection with any claim or action that (i) arises from any alleged breach of this Agreement, (ii) arises from the content or effects of any messages you distribute using the Software or (iii) otherwise arises from or relates to your use of the Software. In addition, you acknowledge and agree that Keeper Security has the right to seek damages when you use the Software for unlawful purposes, in an unlawful manner, and/or in a manner inconsistent with the terms of this Agreement, and that such damages may include, without limitation, direct, indirect, special, incidental, cover, reliance and/or consequential damages.

Intellectual Property Rights in Your Content

You agree that you will not use the Software to upload or transmit any contact lists, communications or content of any type that infringe, misappropriate or violate any rights of any party. By submitting ideas, concepts, inventions or content to this website or using them in connection with the Software, you agree that such submission is non-confidential for all purposes. If you make any such submission, you agree that you will not send or transmit to Keeper Security or to any third party using the Software, any communication or content that infringes or violates any rights of any party. If you submit any business information, ideas, concepts or inventions or content to Keeper Security by email, you agree such submission is non-confidential for all purposes. If you make any submission to Keeper Security or if you submit any business information, idea, concept or invention to Keeper Security by email, you automatically grant or warrant that the owner of such content or intellectual property has expressly granted Keeper Security a non-exclusive, royalty-free, perpetual, irrevocable, worldwide license to use, reproduce, create derivative works from, modify, publish, edit, translate, distribute, perform, and display such content in any manner.

Security Notification & Disclosure Policy

Keeper Security takes extensive measures to protect and safeguard its internal infrastructure, Software, intellectual property, stakeholders and its customers.

In using the Software, you may provide information about yourself or your employer (such as name, contact information, or other registration information) to Keeper Security. Keeper Security may use this information and any technical information about your use of the Software to tailor its presentations to you, facilitate your movement through the Software or communicate separately with you. Keeper Security will not provide your contact information to companies you have not authorized for that purpose unless required by law.

Please read our Privacy Policy. If you are a security researcher or security expert, please be advised that any notifications made to Keeper Security by you, involving a purported security vulnerability of our Software and/or infrastructure will be investigated and acted upon swiftly for timely remediation. Keeper welcomes collaboration with security researchers on potential opportunities of responsible disclosure. Please contact us at security@keepersecurity.com.

Keeper welcomes input and feedback about its Software and systems from security researchers. The unauthorized access to Keeper Security's systems, Software and/or a user's device which runs Keeper is against the law. Furthermore, the threat of maliciously disclosing or actual malicious disclosure of any purported weakness, security flaw or degradation of our Software or systems (which are proprietary and property of Keeper Security) will be treated as a breach and unauthorized access to Keeper systems.

Warranty Disclaimer and Remedies

You agree to use KeeperChat at your own risk. Keeper Security does not warrant that KeeperChat will be uninterrupted or error free nor does it make any warranty as to the results that may be obtained from its use. The Software is provided "as is" and Keeper Security disclaims all warranties, express or implied,

including without limitation, implied warranties of merchantability, fitness for a particular purpose and non-infringement.

Your sole and exclusive remedy for any failure or non-performance of the Software shall be for Keeper Security to use commercially reasonable efforts to adjust or repair the Software. Keeper Security regularly makes fixes, enhancements and upgrades to its Software for the benefit of all customers on paid subscription plans.

Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, UNDER NO CIRCUMSTANCES AND UNDER NO LEGAL THEORY, TORT, CONTRACT OR OTHERWISE, SHALL KEEPER SECURITY OR ANY OF ITS UNDERLYING SERVICE PROVIDERS, BUSINESS PARTNERS, INFORMATION PROVIDERS, ACCOUNT PROVIDERS, LICENSORS, OFFICERS, DIRECTORS, EMPLOYEES, DISTRIBUTORS OR AGENTS; BE LIABLE TO YOU OR ANY OTHER PERSON FOR ANY MONEY DAMAGES, WHETHER DIRECT, INDIRECT, SPECIAL, INCIDENTAL, COVER, RELIANCE OR CONSEQUENTIAL DAMAGES, EVEN IF KEEPER SECURITY SHALL HAVE BEEN INFORMED OF THE POSSIBILITY OF SUCH DAMAGES, OR FOR ANY CLAIM BY ANY OTHER PARTY.

IN THE EVENT THAT, NOTWITHSTANDING THE FOREGOING, KEEPER SECURITY IS FOUND LIABLE TO YOU FOR DAMAGES FROM ANY CAUSE WHATSOEVER, AND REGARDLESS OF THE FORM OF THE ACTION [WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), SOFTWARE LIABILITY OR OTHERWISE], THE MAXIMUM AGGREGATE LIABILITY OF KEEPER SECURITY TO YOU ARISING IN CONNECTION WITH THIS AGREEMENT SHALL BE LIMITED TO THE AMOUNT YOU PAID FOR THE SOFTWARE IN THE TWELVE (12) MONTHS PRIOR TO THE ACCRUAL OF THE APPLICABLE CLAIM, LESS ANY DAMAGES PREVIOUSLY PAID BY KEEPER SECURITY TO YOU IN THAT TWELVE (12) MONTH PERIOD. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR

LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THIS LIMITATION AND EXCLUSION MAY NOT APPLY TO YOU.

Restricted Persons, Export of Software or Technical Data

You hereby warrant that you are not a "Restricted Person". For purposes of this Agreement, you are a "Restricted Person" if you or any officer, director, or controlling shareholder of the entity on behalf of which you are using the Software is (1) a national of or an entity existing under the laws of Cuba, Iran, Sudan, Syria or any other country with which U.S. persons are prohibited from engaging in transactions, as may be determined from time to time by the U.S. Treasury Department; (2) designated as a Specially Designated National or institution of primary money laundering concern by the U.S. Treasury Department; (3) listed on the Denied Persons List or Terrorists List or Entity List by the U.S. Commerce Department; (4) engaged in nuclear, missile, chemical or biological weapons activities to which U.S. persons may not contribute without a U.S. Government license; or (5) owned, controlled, or acting on behalf of a Restricted Person. If you become a Restricted Person during the term of this Agreement, you shall notify Keeper Security within twenty-four (24) hours, and Keeper Security shall have the right to terminate any further obligations to you, effective immediately and with no further liability to you, but without prejudice to your outstanding obligations to Keeper Security.

You agree that you shall not utilize the Software to conduct or facilitate any transaction with any Restricted Person, except as may be expressly authorized in advance in writing by the U.S. Government. You may not remove or export from the United States or allow the export or re-export of the Software, or any direct Software thereof, including technical data, in violation of any restrictions, laws, or regulations of the United States or any other applicable country.

Links to Third-Party Websites

This Software permits users to link to non-Keeper Security, third-party websites. These links are provided to you as a convenience, and Keeper Security is not responsible for the content of any linked website. Any non-Keeper Security website accessed from this website is independent from Keeper Security, and Keeper Security has no control over the content of that website. In addition, a link to any non-Keeper Security website does not imply that Keeper Security endorses or accepts any responsibility for the content or use of such website.

No Implied Endorsements

In no event shall any reference to any third party or third-party Software or service be construed as an approval or endorsement by Keeper Security of that third party or of any Software or service provided by a third party.

Copyrights

If you believe any materials accessible on or from Keeper Security's website infringe your copyright, you may request removal of those materials from the website by contacting Keeper Security's copyright agent and providing the following information:

1. Identification of the copyrighted work that you believe to be infringed. Please describe the work, and where possible include a copy or the location (e.g., URL) of an authorized version of the work.
2. Your name, address, telephone number and email address.
3. A statement that you have a good faith belief that the complained of use of the materials is not authorized by the copyright owner, its agent, or the law.
4. A statement that the information that you have supplied is accurate, and indicating that "under penalty of perjury," you are the copyright owner or are authorized to act on the copyright owner's behalf.

5. A signature or the electronic equivalent from the copyright holder or authorized representative.

Keeper Security's agent for copyright issues relating to this web site is as follows:

Keeper Security, Inc.

Intellectual Property Administrator

850 W. Jackson Boulevard

Suite 500

Chicago, IL 60607

(312) 226-5544 Tel

(312) 829-2971 Fax

support@keeperchat.com

In an effort to protect the rights of copyright owners, Keeper Security maintains a policy for the termination of Keeper subscribers who are repeat infringers.

Privacy Policy

Keeper Security's Privacy Policy is located here. By using our Software, you accept and agree to all terms, provisions and conditions of our Privacy Policy.

Entire Agreement

If any provision of the Agreement is found to be unenforceable or invalid, that provision will be limited or eliminated to the minimum extent necessary so that this Agreement will otherwise remain in full force, in effect and enforceable.

Waivers, Severability, Modifications & Notifications

Keeper Security and you agree that this Agreement is the complete and exclusive statement of the mutual understanding of the parties, supersedes and cancels all previous written and oral agreements, communications, and other understandings relating to the subject matter of this Agreement, and that all waivers and modifications must be in writing signed by both parties, except as otherwise provided herein. No delay or omission by either party in exercising any right or remedy under this Agreement or existing at law or equity shall be considered a waiver of such right or remedy. Keeper Security reserves the right to modify this agreement at anytime and will publish the most updated version on our website. Your continued use of the Software shall bind you under the modified and revised terms of use. Keeper Security reserves the right to contact you by email, at the device-level or within the Keeper Software application to notify you of material events or important changes related to your account.

No Agency

No agency, partnership, joint venture or employment is created by your use of Keeper. You do not have any authority of any kind to bind Keeper Security in any respect whatsoever.

Dispute Resolution

You agree to resolve a dispute on your KeeperChat account first through our support desk. If not resolved within 30 calendar days, you shall agree and be restricted to file an arbitration claim through the American Arbitration Association provided that such claim is made within twelve months from the date the dispute first arose. If you file your arbitration claim after this time period, it will be dismissed. You will be required to pay any and all arbitration fees associated with your claim.

No Class Actions or Representative Actions

You and Keeper Security, Inc. agree that we will not bring a class-action dispute against the other nor will we become part of or participate in a class action on behalf of another person or entity in a dispute against either party. We agree that any dispute will be addressed and resolved between you and us only.

Governing Law, Venue & Jurisdiction

The Agreement shall be governed by the laws of the State of Illinois in the United States of America. Jurisdiction for any legal actions in connection with the Agreement shall be brought in the state or federal courts located in Chicago, Illinois in Cook County.

Additional Information

If you have any questions about the use of KeeperChat software or these Terms of Use, please contact us at support@keeperchat.com or by mail at: CRM Management, Keeper Security, Inc., 850 W. Jackson Blvd, Suite 500, Chicago, IL 60607.

Keeper SDKs

Keeper Security, Inc. ("Keeper Security") provides, markets and sells Keeper®, a mobile and desktop security software program to individuals, municipalities, educational institutions, financial institutions and general businesses. These terms cover the Keeper Commander software development kit ("SDK") and iOS SDK (collectively the "SDKs"), which provides IT admins and developers with command-line access and application programming interface ("API") access to their Keeper account and integration with third-party applications. Please read these Terms of Use carefully. By using the SDKs and APIs you accept these terms of use. If you disagree with any of these terms, Keeper Security does not grant you a license to use the SDKs or APIs. These terms of use are not assignable by you to anyone else. These terms may be updated at anytime and without notice.

Open Source License

The SDKs are released under the MIT license.

Rights to Use

Keeper Security owns the SDKs and APIs which are being licensed to you on a non-exclusive and non-sublicensable basis. The SDKs and APIs may only be used by a registered Keeper account owner. Keeper software, the SDKs and APIs are collectively referred to as the "Software." Keeper Security may update the SDKs or APIs at anytime through publication at <https://keepersecurity.com>. Either party may use or cancel use of the SDKs or APIs at anytime. Keeper Security may, at its discretion terminate your license at anytime or if you violate any of these terms.

Age of Use

The Software is available only to persons who can form legally binding contracts under applicable law. Without limiting the foregoing, the Software is not available to individuals under the age of 18. By using the Software, you represent that you are over the age of 18. If you do not qualify, you are not permitted to use the Software. If you are using Keeper in your capacity as an employee under an administered program, you must have authorization to use the Software by your administrator.

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Responsibilities and Restrictions

The Software may only be used for lawful purposes and as accordingly, you agree to not misuse it. When using the Software, you agree to comply with the general Terms of Use:

Not to upload, post, email or transmit otherwise any material that contains software viruses, trojan horses, worms, files or programs intended to interrupt, destroy, deface or limit the use, access or functionality of the Software.

Not to upload, post, email or transmit otherwise any material that is illegal, pornographic, abusive or obscene.

Not to upload, post, email or transmit otherwise any material that violates the ownership, privacy, terms of use or intellectual property rights of others.

Not to "Reverse Engineer", change, modify, hack, translate, copy, distribute, pledge, assign, transfer, make derivative works, exploit, encumber or crack any portion of the Software operated by Keeper Security's back-end systems.

Not to use the SDKs and APIs for any application that replicates or attempts to replace the essential user experience or functionality of the Software for another product or service.

Attempt to hide, conceal or mask your identity, your service's identity or your software application's identity when requesting authorization to use the SDKs or APIs.

Unless you are an authorized reseller of the Software, you may not display, copy, reproduce, license or distribute the Software, any component thereof, any documentation provided in connection with the Software, or any content, including but not limited to newsletters distributed to you by Keeper Security in connection with the Software.

Keeper Security, in its sole discretion, may remove content and block user access to any content that it determines to be illegal, threatening, pornographic, abusive, obscene or in violation of another party's intellectual property or legal rights.

Software and Support

The Software provided is subject to this Agreement, as it may be amended by Keeper Security Inc., and any guidelines, rules or operating policies that Keeper Security Inc. may establish and post from time to time (these terms including without limitation Keeper Security Inc.'s Privacy Policy .

Copyright, Patent and Trademark Information

Keeper Software and the information which it contains is the property of Keeper Security and is protected from unauthorized copying and dissemination by United States copyright law, trademark law, international conventions and other intellectual property laws. By way of example only, and not as a limitation, "Keeper", "Password Keeper", "Keeper DNA" and the Keeper logos are registered trademarks of Keeper Security, under the applicable laws of the United States and/or other countries. Apple, the Apple logo and Mac are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Google Play is a trademark of Google Inc. Amazon Web Services, and the "Powered by Amazon Web Services" logo are trademarks of Amazon.com, Inc. or its affiliates in the United States and/or other countries. Other Software or service names or logos appearing in the Software are either trademarks or registered trademarks of Keeper Security, and/or their respective owners. The absence of a Software or service name or logo from this list does not constitute a waiver of Keeper Security's trademark or other intellectual property rights concerning that name or logo. Keeper's branding guidelines and terms of use for Keeper's logos and colors, are located [here](#).

Keeper is protected by U.S. patent numbers 8,656,504, 9,294,476, 9,465,786, 8,868,932, and 8,738,934. Additional patents pending.

Software and Support

Keeper Security may, at its discretion and without obligation, provide you with support or modifications to the SDKs or APIs. Keeper Security may modify, terminate or discontinue such support at anytime including the availability or continuity of the SDKs or APIs.

Fees and Payments

Keeper Security has made and continues to make a substantial investment in its SDKs and APIs. The SDKs and APIs are free and open source for registered Keeper users. If however, the use of the SDKs or APIs are substantial in volume or require specific customizations for use in commercial applications for a user's account, Keeper Security reserves the right to charge fees for this purpose.

Right to Disable Access

Keeper Security, in its sole discretion, may immediately disable your access to the Software without a refund or recourse if it believes you have violated any of the terms of use.

Compliance with Laws and Monitoring

You shall use the Software only in compliance with this Agreement. You agree to not use this Software as a means or in a manner that violates any local, state or federal laws in the United States as well as in your country of use.

Indemnification

You hereby agree to defend, indemnify and hold harmless Keeper Security, its business partners, third-party suppliers, providers, licensors, officers, directors, employees, distributors and agents against any damages, losses, liabilities, settlements, and expenses (including without limitation costs and reasonable attorneys' fees) in connection with any claim or action that (i) arises from any alleged breach of these terms of use, (ii) arises from the content or effects of any messages you distribute using the Software or (iii) otherwise arises from or relates to your use of the Software. In addition, you acknowledge and agree that Keeper Security has the right to seek damages when you use the Software for unlawful purposes, in an unlawful manner, and/or in a manner inconsistent with these terms of use, and that such damages may include, without limitation, direct, indirect, special, incidental, cover, reliance and/or consequential damages.

Intellectual Property Rights in Your Content

You agree that you will not use the Software to upload or transmit any contact lists, communications or content of any type that infringe, misappropriate or violate any rights of any party. By submitting ideas, concepts, inventions or content to this website or using them in connection with the Software, you agree that such submission is non-confidential for all purposes. If you make any such submission, you agree that you will not send or transmit to Keeper Security or to any third party using the Software, any communication or content that infringes or violates any rights of any party. If you submit any business information, ideas, concepts or inventions or content to Keeper Security by email, you agree such submission is non-confidential for all purposes. If you make any submission to Keeper Security or if you submit any business information, idea, concept or invention to Keeper Security by email, you automatically grant or warrant that the owner of such content or intellectual property has expressly granted Keeper Security a non-exclusive, royalty-free, perpetual, irrevocable, worldwide license to use, reproduce, create derivative works from, modify, publish, edit, translate, distribute, perform, and display such content in any manner. Accordingly, any source code submissions to Keeper's Github repository such as plugins or feature enhancements using the SDKs or APIs may be used and/or published by Keeper Security for the benefit of other Keeper users.

Security Notification & Disclosure Policy

Keeper Security takes extensive measures to protect and safeguard its internal infrastructure, Software, intellectual property, stakeholders and its customers. In using the Software, you may provide information about yourself or your employer (such as name, contact information, or other registration information) to Keeper Security. Keeper Security may use this information and any technical information about your use of the Software to tailor its presentations to you, facilitate your movement through the Software or communicate separately with you. If you purchased the Software as a result of solicitation by a channel partner of Keeper Security, Keeper Security may share your information with the channel partner and the

channel partner may share related information with Keeper Security. Keeper Security will not provide your contact information to companies you have not authorized for that purpose unless required by law.

Please read our Privacy Policy. If you are a security researcher or security expert, please be advised that any notifications made to Keeper Security by you, involving a purported security vulnerability of our Software and/or infrastructure will be investigated and acted upon swiftly for timely remediation. Keeper welcomes collaboration with security researchers on potential opportunities of responsible disclosure. Please contact us at security@keepersecurity.com.

Keeper welcomes input and feedback about its Software and systems from security researchers. The unauthorized access to Keeper Security's systems, Software and/or a user's device which runs Keeper is against the law. Furthermore, the threat of maliciously disclosing or actual malicious disclosure of any purported weakness, security flaw or degradation of our Software or systems (which are proprietary and property of Keeper Security) will be treated as a breach and unauthorized access to Keeper systems.

If we determine that an entity or individual has attempted to reverse engineer, enter, infiltrate or breach our Software, infrastructure and/or a user's device (which could include a breach or weaknesses in an operating system created by or utilized by one of our strategic OEM partners), we will take swift action - either in the form of a lawsuit and/or a disclosure to appropriate local, state and federal law enforcement agencies.

Warranty Disclaimer and Remedies

You agree to use Keeper at your own risk. Keeper Security does not warrant that Keeper will be uninterrupted or error free nor does it make any warranty as to the results that may be obtained from its use. The Software is provided "as is" and Keeper Security disclaims all warranties, express or implied, including without limitation, implied warranties of merchantability, fitness for a particular purpose and non-infringement.

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Limitation of Liability

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IN THE EVENT THAT, NOTWITHSTANDING THE FOREGOING, KEEPER SECURITY IS FOUND LIABLE TO YOU FOR DAMAGES FROM ANY CAUSE WHATSOEVER, AND REGARDLESS OF THE FORM OF THE ACTION [WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), SOFTWARE LIABILITY OR OTHERWISE], THE MAXIMUM AGGREGATE LIABILITY OF KEEPER SECURITY TO YOU ARISING IN CONNECTION WITH THIS AGREEMENT SHALL BE LIMITED TO THE AMOUNT YOU PAID FOR THE SOFTWARE IN THE THREE (3) MONTHS PRIOR TO THE ACCRUAL OF THE APPLICABLE CLAIM, LESS ANY DAMAGES PREVIOUSLY PAID BY KEEPER SECURITY TO YOU IN THAT THREE (3) MONTH PERIOD. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THIS LIMITATION AND EXCLUSION MAY NOT APPLY TO YOU.

Restricted Persons, Export of Software or Technical Data

You hereby warrant that you are not a "Restricted Person". For purposes of this Agreement, you are a "Restricted Person" if you or any officer, director, or controlling shareholder of the entity on behalf of which you are using the Software is (1) a national of or an entity existing under the laws of Cuba, Iran, Sudan, Syria or any other country with which U.S. persons are prohibited from engaging in transactions, as may be determined from time to time by the U.S. Treasury Department; (2) designated as a Specially Designated National or institution of primary money laundering concern by the U.S. Treasury Department; (3) listed on the Denied Persons List or Terrorists List or Entity List by the U.S. Commerce Department; (4) engaged in nuclear, missile, chemical or biological weapons activities to which U.S. persons may not contribute without a U.S. Government license; or (5) owned, controlled, or acting on behalf of a Restricted Person. If you become a Restricted Person during the term of this Agreement, you shall notify Keeper Security within twenty-four (24) hours, and Keeper Security shall have the right to terminate any further obligations to you, effective immediately and with no further liability to you, but without prejudice to your outstanding obligations to Keeper Security.

You agree that you shall not utilize the Software to conduct or facilitate any transaction with any Restricted Person, except as may be expressly authorized in advance in writing by the U.S. Government. You may not remove or export from the United States or allow the export or re-export of the Software, or any direct Software thereof, including technical data, in violation of any restrictions, laws, or regulations of the United States or any other applicable country.

Links to Third-Party Websites

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Security website does not imply that Keeper Security endorses or accepts any responsibility for the content or use of such website.

No Implied Endorsements

In no event shall any reference to any third party or third-party Software or service be construed as an approval or endorsement by Keeper Security of that third party or of any Software or service provided by a third party.

Privacy Policy

Keeper Security's Privacy Policy is located at <https://keepersecurity.com/privacypolicy.html>. By using our Software, you accept and agree to all terms, provisions and conditions of our Privacy Policy.

Entire Agreement

If any provision of these terms of use is found to be unenforceable or invalid, that provision will be limited or eliminated to the minimum extent necessary so that these terms will otherwise remain in full force, in effect and enforceable.

Waivers, Severability, Modifications & Notifications

Keeper Security and you agree that these terms of use is the complete and exclusive statement of the mutual understanding of the parties, supersedes and cancels all previous written and oral agreements, communications, and other understandings relating to the subject matter of these terms of use, and that all waivers and modifications must be in writing signed by both parties, except as otherwise provided herein. No delay or omission by either party in exercising any right or remedy under these terms of use or existing at law or equity shall be considered a waiver of such right or remedy. Keeper Security reserves the right to modify the terms of use at anytime and will publish the most updated version on our website. Your continued use of the Software shall bind you under the modified and revised terms of use. Keeper

Security reserves the right to contact you by email, at the device-level or within the Keeper Software application to notify you of material events or important changes related to your account.

No Agency

No agency, partnership, joint venture or employment is created by your use of Keeper. You do not have any authority of any kind to bind Keeper Security in any respect whatsoever.

Governing Law, Venue & Jurisdiction

The Agreement shall be governed by the laws of the State of Illinois in the United States of America. Jurisdiction for any legal actions in connection with the Agreement shall be brought in the state or federal courts located in Chicago, Illinois in Cook County.

Additional Information

If you have any questions about the use of Keeper software or these Terms of Use, please contact us at support@keepersecurity.com or by mail at: CRM Management, Keeper Security, Inc., 850 W. Jackson Blvd, Suite 500, Chicago, IL 60607.

Privacy Policy

General

Keeper Security, Inc. ("Keeper Security") is fanatical about protecting your privacy. Keeper Security has created this Privacy Policy to demonstrate our commitment to protecting your privacy and to disclose our information and privacy practices for <https://keepersecurity.com> and its services. It also describes the choices available to you regarding our use of your personal information and how you can access and update this information.

We reserve the right to change this Policy and will notify you of such changes via email or our website. If we make any material changes we will notify you by email or by means of a notice on this Site prior to the

change becoming effective. If you have questions or concerns regarding this Privacy Policy, you may contact us at security@keepersecurity.com.

As used in this Privacy Policy, "personal data" or "personal information" has the meaning provided in the EU General Data Protection Regulation of 2018 (the "GDPR"), and includes any information which, either alone or when combined with other information we hold, identifies an individual, such as name, mailing address, email address, IP address and telephone number. For legal residents of the State of California, who are covered by the California Consumer Privacy Act ("CCPA"), this definition includes any additional elements defined as such by the CCPA. In addition to meeting GDPR and CCPA compliance requirements, the terms of this privacy policy are applicable to all users regardless of location.

Privacy Shield

Keeper Security Inc. complies with the EU-U.S. Privacy Shield Framework and the Swiss-U.S. Privacy Shield Frameworks as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of personal information transferred from the European Union, the United Kingdom, and Switzerland to the United States in reliance on Privacy Shield. Keeper Security Inc. has certified to the Department of Commerce that it adheres to the Privacy Shield Principles with respect to such information. If there is any conflict between the terms in this privacy policy and the Privacy Shield Principles, the Privacy Shield Principles shall govern. To learn more about the Privacy Shield program, and to view our certification, please visit <https://www.privacyshield.gov/>.

Keeper Security is responsible for the processing of personal data it receives, under the Privacy Shield Framework, and subsequently transfers to a third party acting as an agent on its behalf. Keeper Security complies with the Privacy Shield Principles for all onward transfers of personal data from the EU and Switzerland, including the onward transfer liability provisions.

With respect to personal data received or transferred pursuant to the Privacy Shield Frameworks, Keeper Security is subject to the regulatory enforcement powers of the U.S. Federal Trade Commission. Keeper Security does not have access to or knowledge of an account holder's master password, encryption keys or access to his or her Keeper vault. Accordingly, any account disclosure required by law, under a subpoena, would be limited to general account information such as the account holder's name and account term.

If you have an unresolved privacy or data use concern that we have not addressed satisfactorily, please contact our U.S.-based third party dispute resolution provider (free of charge) at <https://feedback-form.truste.com/watchdog/request>.

Under certain conditions, more fully described on the Privacy Shield website <https://www.privacyshield.gov/article?id=How-to-Submit-a-Complaint>, you may invoke binding arbitration when other dispute resolution procedures have been exhausted.

Security

Keeper Security hosts its infrastructure with Amazon AWS in a highly secure server environment with 24x7 monitoring, surveillance and support to prevent unauthorized access and data security. Advanced security measures including firewalls, security guards and surveillance are taken to ensure the continued service and protection of your data from natural disaster, intruders and disruptive events. More information about AWS Cloud Security can be found at <https://aws.amazon.com/security/>.

Data Encryption

Keeper is a Zero Knowledge security provider. Zero Knowledge is a system architecture that guarantees the highest levels of security and privacy by adhering to the following principles:

1. Data is encrypted and decrypted at the device level (not on the server)
2. The application never stores plain text (human readable) data
3. The server never receives data in plain text
4. No Keeper employee or 3rd party can view the unencrypted data
5. The keys to decrypt and encrypt data are derived from the user's master password
6. Multi-Layer encryption provides access control at the user, group and admin level
7. Sharing of data uses Public Key Cryptography for secure key distribution
8. Data is encrypted locally on the user's device before it is transmitted and stored in Keeper's Cloud Security Vault. When data is synchronized to another device, the data remains encrypted until it is decrypted on the other device.

Keeper software runs on iPhone*, iPad*, iPod*, Android*, Android Tablets*, Windows*, Mac OS* and Linux* operating systems. (*Note: These trade names are protected by the registered trademarks of their respective owners. Keeper and Password Keeper are U.S. registered trademarks of Keeper Security, Inc.).

For more detailed information about Keeper's security model, please visit:
<https://keepersecurity.com/security>.

Information We Collect

Keeper Security does not have access to, or the ability to decrypt your vault. Our Zero-Knowledge encryption model ensures that only you can decrypt your stored information.

Keeper Security collects limited personal information from customers who register with our services including a username or email address and phone number for the purpose of account verification and two-factor authentication. If a customer decides to subscribe to our service, we may collect credit card information which is tokenized and used for payment processing, but not stored. We use the customer registration information to authenticate users and provide access to services at <https://keepersecurity.com>. As with any cloud-based services, when you download and use our product we automatically collect information on the type of device you use, operating system version, a randomly-generated device identifier, system performance information and IP address. We also use the email addresses used in the registration information to communicate with our users. When you register for a subscription to Keeper software, you automatically "opt-in" to receive email communication from us which shall concur with the CAN-SPAM Act of 2003.

End-users of Keeper Enterprise will not receive consumer marketing email communications from us but may receive important communications related to changes to services, maintenance notifications and security-related events. Keeper consumer end-users periodically may receive email communications from us regarding changes to our services, maintenance notifications, promotional materials and important security-related events. You will be permitted at any time to "opt-out" of the receipt of email communications related to marketing and promotional material. The "opt-out" page can be viewed here: <https://keepersecurity.com/unsubscribe>. In the event you opt-out from receiving marketing and promotional material, we may, as necessary, email you in connection with a purchase confirmation, customer support matter or security issue related to your account. Keeper Security will never have access to your Master Password or records stored within your Keeper Vault.

If you choose to allow other people to access a Keeper Vault record, we will ask you for that person's email address. We will automatically send this person a one-time email inviting them to visit the site and application. If you also choose to register a deal under a partner program, we will ask for your prospect's name, email, phone number and company information. Keeper Security stores this information to send this one-time email.

If the assigned person or your prospect chooses to decline, s/he may contact us at support@keepersecurity.com to request that we remove this information from our database.

Keeper Security collects and logs aggregate user statistics and website traffic. Such information includes website traffic statistics, date and time of visits, browser type used to access the service, frequency of

visits and to which pages, etc. We use this information to improve the services delivered to our customers, to track and diagnose performance problems and administer the website.

Keeper Security does not have access to or knowledge of an account holder's master password, encryption keys or access to his or her Keeper vault. Accordingly, any account disclosure required by law, under a subpoena, would be limited to general account information such as the account holder's name and account term. Keeper Security may disclose aggregated user statistics (for example, 50% of Keeper Security customers use the service daily) in order to describe our services to prospective partners, affiliates and other third parties for lawful purposes. Keeper Security will never disclose such data on an individual or identifiable basis to third parties except when we must comply with laws that require such disclosure to law enforcement authorities or other government third party officials such as subpoenas, or we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others and to investigate fraud.

Keeper Security transmits limited personal information on vendor-sourced software, under strict confidentiality and security protocols, to provide essential business services including customer support, account management, analytics, payment processing and live chat. Information we share is limited to email address and IP address.

Keeper Security has data protection agreements with its vendors which limit the use of customer information to essential business functions. Keeper Security does not sell, market or transact upon user information outside of its cybersecurity operations.

If Keeper Security is involved in a merger, acquisition, or sale of all or a portion of its assets, you will be notified via email and/or a prominent notice on our Web site of any change in ownership or uses of your personal information, as well as any choices you may have regarding your personal information.

We may provide limited contact, payment and usage information to companies that provide services to help us with our business activities such as our live chat customer support or analytics provider. These companies are authorized to use such information only as necessary to provide these services to us.

How to Access Your Personal Data

Upon request Keeper Security will provide any users regardless of location with information about whether we hold, or process on behalf of a third party, any of your personal information. To request this information please contact us at support@keepersecurity.com. You may deactivate your Keeper Security account and delete your personally identifiable information at any time by contacting us at support@keepersecurity.com clearly indicating that you wish to deactivate and delete such information. If your personal information changes, or you seek to exercise any rights under GDPR or CCPA, please submit the request to Customer Support at support@keepersecurity.com. In your request, please make

clear what personal data is concerned and the change required. We will comply with your request promptly, but in any event within 30 days of your request (45 days for requests under the CCPA). We may need to retain certain information for recordkeeping purposes or to complete transactions that you began prior to requesting such change or deletion.

We will retain your information for as long as your account is active or as needed to provide you services. We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

In accordance with the European Union General Data Protection Regulation (GDPR), Children's Online Privacy and Protection Act (COPPA) and the California Consumer Privacy Act (CCPA) Keeper Security does not intentionally collect personally identifiable information from nor solicit children under eighteen years of age.

Other than as disclosed in this Privacy Policy, at no time will Keeper Security disclose identifiable personal information to any third parties without your express, written consent. Keeper Security does not sell customer information to third parties for any purpose.

Keeper Security will be permitted to display an active customers' corporate logo on its website for the purpose of promoting both the customer and Keeper Security.

California Consumer Rights Under the CCPA

California Consumers have the following rights under the California Consumer Protection Act (CCPA):

Right to Notice: Under the CCPA, businesses must inform consumers at or before the point of collection what categories of personal information will be collected and the purposes for which these categories will be used.

Right to Access: Consumers have the right to request that a business disclose the categories of personal information collected; the categories of sources from which personal information is collected; the business or commercial purpose; the categories of third parties with which the business shares personal information; and the specific pieces of personal information the business holds about a consumer.

Right to Opt-Out: Consumers have the right—at any time—to direct businesses that sell personal information about the consumer to third parties to stop this sale, known as the right to opt out.

Right to Request Deletion: Consumers also have the right to request deletion of personal information, but only where that information was collected from the consumer.

Right to Equal Services and Prices: The CCPA prohibits businesses from discriminating against consumers by denying goods or services, charging a different price or rate for goods or services, providing a different level or quality of goods or services, or suggesting that they will do any of these things based upon a consumer's exercise of any CCPA rights.

For CCPA related inquiries visit this page: <https://keepersecurity.com/contact.html?t=p&r=CCPA>

How to Access Your Personal Data

Upon request Keeper Security will provide you with information about whether we hold, or process on behalf of a third party, any of your personal information. To request this information please contact us at support@keepersecurity.com. You may deactivate your Keeper Security account and delete your personally identifiable information at any time by contacting us at support@keepersecurity.com clearly indicating that you wish to deactivate and delete such information. If your personal information changes, or you seek to exercise any rights under GDPR or CCPA, please submit the request to Customer Support at support@keepersecurity.com. In your request, please make clear what personal data is concerned and the change required. We will comply with your request promptly, but in any event within 30 days of your request (45 days for requests under the CCPA). We may need to retain certain information for recordkeeping purposes or to complete transactions that you began prior to requesting such change or deletion.

We will retain your information for as long as your account is active or as needed to provide you services. We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

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Other than as disclosed in this Privacy Policy, at no time will Keeper Security disclose identifiable personal information to any third parties without your express, written consent. Keeper Security does not sell customer information to third parties for any purpose.

Keeper Security will be permitted to display an active customers' corporate logo on its website for the purpose of promoting both the customer and Keeper Security.

KeeperFill®

Keeper Security utilizes a system called KeeperFill® which allows you to autofill login credentials across mobile apps and browsers. When Keeper is preloaded on OEM devices, KeeperFill is automatically enabled to utilize the device's accessibility and input method services to identify mobile apps and websites which require login credentials. As disclosed in the Security Disclosure at keepersecurity.com/security.html. Keeper is a zero-knowledge security platform. As such, Keeper Security cannot access, track or view the activity of KeeperFill or your Keeper records. KeeperFill can be disabled at any time by visiting the accessibility settings screen of your device.

Browser Extension

Installation of the Keeper Browser Extension requires explicit permission to read and write login and password data into a user-designated website form fields for the purpose of securely auto-filling credentials from the user's Keeper Vault. Keeper does not track or store a user's browsing history or web page usage.

Cookies & Tracking Technologies

Keeper Security and our marketing partners, affiliates, or analytics or service providers, use technologies such as cookies, beacons, tags, and scripts, to analyze trends, administer the website, tracking users' movements around the website, and to gather demographic information about our user base as a whole. We may receive reports based on the use of these technologies by these companies on an individual and aggregated basis.

If the website visitor consents to the use of cookies, Keeper Security uses cookies to store and track information about your usage of our website. Cookies are encrypted and unidentifiable bits of information sent to your browser from a web server that is stored on your computer's hard drive. Cookies are set each time you register, or log in or log out of Keeper Security. Cookies may be used to store your username or email address so that you don't have to re-enter it each time you visit <https://keepersecurity.com>. We may also use cookies to gather aggregated information about user habits on our website. For example, we may use cookies to estimate the number of concurrent users, estimate the total number of users, measure traffic statistics and to better understand how our users are using our site.

You can control the use of cookies at the individual browser level, but if you choose to disable cookies, it may limit your use of certain features or functions on our website or service.

As is true of most websites, we gather certain information automatically and store it in log files. This information may include Internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, operating system, date/time stamp, and/or clickstream data.

We use Local Storage, such as HTML5, to store content information and preferences. Third parties with whom we partner to provide certain features on our website or to display advertising based upon your web browsing activity also use HTML5 to collect and store information. Various browsers may offer their own management tools for removing HTML5.

We partner with a third-party to manage our advertising of Keeper products on other websites. Our third-party partner may use technologies such as cookies to gather information about your activities on other websites in order to provide you advertising based upon your browsing activities and interests. As a result, you may receive advertisements for Keeper products on other third-party websites based on your browsing activity on our website. If you wish to opt out of interest-based advertising visit <https://tools.google.com/dlpage/gaoptout>, <https://optout.aboutads.info/>, and <https://optoutnetworkadvertising.org/> [or if located in the European Union visit <https://www.youronlinechoices.eu/>]. For security and privacy reasons, Keeper Security does not run third-party ads in its application.

Master Password

It is the user's responsibility to protect the security of their Keeper Master Password. Access to Keeper Security services are protected by a unique username/email and Master Password that is known by you only. Keeper Security has designed internal security processes that encrypt customer passwords to protect it from being divulged or accessed by anyone other than you. Neither Keeper Security employees nor any of its contractors can obtain or access your password. Neither Keeper Security employees nor any of its contractors will ask you for your password via mail, email or telephone nor any other unsolicited manner.

Blogs

Our blog is managed by a third party application that may require you to register to post a comment. We do not have access or control of the information posted to the blog. You will need to contact or login into the third party application if you want the personal information that was posted to the comments section removed. To learn how the third party application uses your information, please review their privacy policy.

Third Party Links

When customers and users access and use Keeper Security, there may be links to websites and services operated by third parties. Keeper Security makes no representations or warranties about the policies of third party websites that are linked to Keeper Security or any of its services. Keeper Security recommends that you read the privacy policies posted by those third party websites.

Testimonials

We display personal testimonials of satisfied customers on our website in addition to other endorsements. With your consent, we may post your testimonial along with your name. If you wish to update or delete your testimonial, you can contact us at support@keepersecurity.com.

Further Questions

If you have further questions about our Privacy Policy, email us at security@keepersecurity.com.

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