



Terms of Service

These Terms of Service (“**Agreement**”) form a binding legal agreement between you (“you” or “Customer”) and **Bright Security, Inc.**, a Delaware corporation with its principal place of business at 60 Crestview Drive, San Rafael, CA 94903, USA (“**Company**”) and the person or legal entity accepting this Agreement (“**Customer**”).

This Agreement becomes effective on the date the Customer accepts these terms, whether by clicking “I agree,” accessing or using the Company’s platform or services, or by executing an order form or other written or electronic ordering document that references this Agreement (the “**Effective Date**”). If the individual accepting this Agreement lacks such authority, the Customer may not access or use the platform or services.

The Company may modify this Agreement from time to time. Material changes will be communicated to the Customer via the platform, email, or the Company’s website. Continued access to or use of the services after such changes become effective constitutes the Customer’s acceptance of the revised Agreement.

If Customer and Company have executed a written agreement governing Customer’s access to and use of the Company’s platform or services, then the terms of such signed agreement will govern and supersede this Agreement.

1. Services.

1.1 **License.** Subject to the terms and conditions of this Agreement, Company hereby grants Customer a limited, worldwide, non-exclusive, non-sublicensable, non-transferable and revocable right and license to remotely access (i.e. on a SaaS basis) and/or use the Company's proprietary Dynamic Application Security Testing (**Bright DAST**) tool, and/or its Security Testing and Auto-Remediation tool (**Bright STAR**), as well as any other software products, modules, utilities, application interfaces, tools, or related services developed, provided, or made available by the Company from time to time (collectively, the “**Platform**”) during the Service Term (as defined below), solely for Customer’s internal purposes. The Platform may include software provided by Company to be installed by Customer solely in object code form and solely for use with the Platform (the “**Installed Software**”). Unless otherwise indicated, the term “Platform” also includes any appliance and any manual, guides, operating manuals, documentation and all other descriptions of the Platform (“**Documentation**”) provided or made available to Customer in connection with the operation of the Platform. Customer may only use the Platform in accordance with the Documentation, the Order and applicable laws and regulations. Company may modify the Documentation in its sole discretion, provided the functionality of the Platform or Installed Software, as applicable, will not be materially decreased during the Term.

Customer shall be solely responsible for providing all equipment, systems, assets, access, and ancillary goods and services needed to access and use the Platform, for ensuring their compatibility with the Platform. For purposes hereof, an “**Order**” shall mean an ordering document for the Platform, support and maintenance services, and/or Professional Services (as defined below), such as price proposal, quote, order form, statement of work, issued by the Company or an authorized partner, and accepted by Customer (whether by signature, electronic acceptance, or other agreed method). The “**Service Term**” shall mean the period of time for the provision of Services (including any subscription-based access to the Platform and/or the performance of any Professional Services) as specified in the applicable Order. If the Customer purchases the Services through a partner (including a reseller) or a marketplace (such as AWS Marketplace), the applicable partner or marketplace ordering document, once accepted by the Company, shall govern only the commercial terms of such purchase (including fees, volumes, and Services ordered) and shall not modify or supersede this Agreement or any other terms governing the Services In

addition, an Order can be in electronic form published by Company on its website at <https://brightsec.com/> and agreed to by Customer by clicking and/or execution, as applicable, for the provision of the applicable license granted under this Agreement.

- 1.2 The Platform may be accessed solely by Customer's employees or contractors who are explicitly authorized by Customer to access and use the Platform, in accordance with this Agreement, during the Service Term (each, a "**User**"). Customer shall immediately report any unauthorized access or use of the Platform to Company. In order to access the Platform, Customer and/or its Users may be required to set up an administrative account with Company ("**Account**"). Customer will ensure that the Users comply with this Agreement at all times; and shall be fully responsible and liable for any breach of this Agreement by a User. Customer shall be further responsible and liable for all activities of its Users and all activities that occur under or in its Account. Customer will require that all Users keep their user ID and password information strictly confidential. Unauthorized access or use of the Platform must be immediately reported to the Company.
 - 1.3 If Company explicitly provides Customer the right to allow its Affiliates to use the Platform, Customer shall ensure that each such Affiliate complies with the terms and conditions therein and Customer shall be responsible for any breach of this Agreement by any such Affiliate. "Affiliate" means any entity that Controls, is Controlled by, or is under common Control with the Customer, where "Control" means ownership, directly or indirectly, of 50% or more of the voting interest with the power to direct or cause the direction of the management and policies of such entity. The defined term "Customer" includes any authorized Customer Affiliates and the defined term "User" includes employees or contractors of an authorized Customer Affiliates who are explicitly authorized by such Affiliates to access and use the Platform.
 - 1.4 During the Service Term, Company shall provide support and maintenance services in accordance with the standard service levels provided to its general customers and as further provided in the Order. Bright also offers a broad portfolio of professional services, as may be described in the applicable Order (support, maintenance, implementation services, manual PT (pen-testing) and other professional services, is defined herein as "**Professional Services**"). Any such Professional Services are governed by this Agreement and the applicable Order. Customer will be deemed to have accepted the Professional Services if, following a period of ten (10) days from the date the Professional Services were provided and/or delivered to Customer, Customer has not provided Bright with written notice that the Professional Services were defective (which notice shall state specifically the manner in which the Professional Services are defective).
 - 1.5 The Platform, any services detailed in the Order, and the support and maintenance services shall be referred to as the "**Services**".
2. **Trial.** Company may, at its sole discretion, offer a free trial, proof-of-concept (POC), or pilot subscription (each, a "**Trial**") to the Platform, commencing on the date the Platform is first made available to Customer and continuing for the period specified in the applicable Order (the "**Trial Period**"). If no Trial Period is specified, no Trial applies. No fees are payable for use of the Platform during the Trial Period. Notwithstanding anything to the contrary in this Agreement, during the Trial Period the Platform is provided on an "AS IS" and "AS AVAILABLE" basis, without warranties of any kind. Company shall have no obligation to provide support, service levels, indemnities, or other commitments during the Trial Period. To the maximum extent permitted by applicable law, Company shall have no liability arising out of or in connection with the Trial Period, including any use of or inability to use the Platform. In the event of any conflict between this Section and any other provision of this Agreement, this Section shall control with respect to the Trial Period.
 3. **Fees and Payments.** The Services are conditioned on Customer's payment in full of the applicable fees as set forth in the Order ("**Fees**"). Except as expressly set forth in this Agreement, Orders are

non-cancellable, and Fees are nonrefundable. Fees are due no later than thirty (30) days after the invoice date, unless otherwise noted in the Order. Unless otherwise provided in an Order, Fees do not include any taxes (including any direct or indirect local, state, federal or foreign taxes, levies, duties or similar governmental assessments of any nature, including VAT, GST, excise, sales, use or withholding taxes), and Customer is responsible for payment and reimbursement of all taxes associated with its purchases hereunder, except for taxes based upon Company's net income. Customer may order the Services through a Company authorized reseller, in which case Customer shall pay all Fees to the applicable reseller. If Services are ordered through a marketplace, Customer shall pay all Fees to the applicable marketplace or directly to Company, as specified under the applicable marketplace terms and conditions.

For Customers purchasing from Company, Customer shall (a) pay interest on all late payments at the lesser of the rate of 1.5% per month or the highest rate permissible under applicable law, calculated daily and compounded monthly, and (b) reimburse Company for all costs incurred in collecting any late payments, including, without limitation, attorneys' fees. If any undisputed charge owed by Customer to Company remains unpaid thirty (30) days after its due date, Company may, without limiting its rights and remedies, suspend Customer's use of the Services until such amounts are paid in full.

4. **Prohibited Uses.** Except as specifically permitted herein, without the prior written consent of Company, Customer must not, and shall not allow any User or any third party to, directly or indirectly: **(i)** copy, modify, create derivative works of, make available or distribute, publicly perform, or display any part of the Platform (including by incorporation into its products), or use the Platform to develop any service or product that is a competitive product or service, or is the same as (or substantially similar to) the Platform; **(ii)** sell, license, lease, assign, transfer, pledge, rent, sublicense, or share Customer's rights under this Agreement with any third party (including but not limited to offering the Platform as part of a time-sharing, outsourcing or service bureau environment); **(iii)** use any "open source" or "copyleft software" in a manner that would require Company to disclose the source code of the Platform to any third party; **(iv)** disclose the results of any testing or benchmarking of the Platform to any third party; **(v)** disassemble, decompile, decrypt, reverse engineer, extract, or otherwise attempt to discover the Platform's source code or non-literal aspects (such as the underlying structure, sequence, organization, file formats, non-public APIs, ideas, or algorithms); **(vi)** remove or alter any trademarks or other proprietary right notices displayed on or in the Platform; **(vii)** circumvent, disable or otherwise interfere with security-related features of the Platform or features that enforce use limitations; **(viii)** export, make available or use the Platform in any manner prohibited by applicable law and shall not use the Platform to perform any unlawful activity including (without limitation) any computer crime, breach of privacy, or illegal access to or use of systems, software, applications, or any other data or tools; **(ix)** upload, transmit, or otherwise make accessible to the Platform any sensitive or regulated data, including but not limited to personal health information, financial information, or government-issued identifiers; and **(x)** store or transmit any malicious code (i.e., software viruses, Trojan horses, worms, robots, malware, spyware or other computer instructions, devices, or techniques that erase data or programming, infect, disrupt, damage, disable, or shut down a computer system or any component of such computer system) or other unlawful material in connection with the Platform.

5. **Customer Responsibilities.**

- 5.1 Customer shall use the Services and allow its Users to use the Services **solely**: **(i)** for the use identified in this Agreement, only in accordance with this Agreement and the Documentation; **(ii)** in accordance to any applicable federal, state, and local laws and regulations, including, without limitation, all laws and regulations respecting data privacy, international communications, foreign corrupt practices, the transfer of intellectual property, and the export and import of data and software; **(iii)** for scans of Customer's proprietary products, applications, APIs or software, which are in a non-production environment.

- 5.2 **Customer Access Obligations.** Where Customer uses the Bright STAR functionality of the Platform, Customer shall provide Company with all access, credentials, and technical permissions reasonably required for Bright STAR to connect to Customer's code repositories, continuous integration, or language-model integrations. Customer shall bear all costs and expenses associated with establishing and maintaining such access, including any third-party license or API-usage fees, and shall ensure that such access complies with applicable law and Customer's internal security policies. Failure to provide the required access may limit Bright STAR's functionality and shall not relieve Customer of its payment obligations. Company may suspend Bright STAR-related Services until such access is granted.
6. **Personal Data.** Customer is not permitted to include any nonpublic personal information, any personally identifiable information and/or any other data that is subject to any privacy laws, rules, and regulations in the Customer Data. The inclusion of such data and information in the Customer Data is a material breach of this Agreement, at the sole risk of Customer.
7. **Mutual Warranties.** Each Party represents and warrants that it is duly organized, validly existing and in good standing under the laws of its jurisdiction of incorporation or organization; and that the execution and performance of this Agreement will not conflict with other Agreements to which it is bound or violate applicable law.
8. **Intellectual Property Rights.**
- 8.1 The Platform is not for sale and is Company's sole property. All right, title, and interest, including any intellectual property rights evidenced by or embodied in, attached, connected, and/or related to the Platform (and any and all improvements, customizations, modifications and derivative works thereof) and any other products, deliverables or services provided by Company, are and shall remain owned solely by Company or its licensors. Intellectual property rights as used in this Agreement include, but are not limited to, copyright, patent, trademark, trade secret and all other proprietary rights, whether registered or unregistered. This Agreement does not convey to Customer any interest in or to the Platform other than a limited right to use the Platform in accordance herewith. Nothing herein constitutes a waiver of Company's intellectual property rights under any law.
- 8.2 If Company receives any feedback (which may consist of questions, comments, suggestions or the like) regarding the Platform (collectively, "**Feedback**"), all rights, including intellectual property rights in such Feedback shall belong exclusively to Company. Customer hereby irrevocably and unconditionally transfers and assigns to Company all intellectual property rights it has in such Feedback and waives any and all moral rights that Customer may have in respect thereto. It is further understood that use of Feedback, if any, may be made by Company at its sole discretion, and that Company in no way shall be obliged to make use of the Feedback.
- 8.3 Any anonymous information, which is derived from the use of the Platform (i.e., metadata, aggregated and/or analytics information and/or intelligence relating to the operation, support, and/or Customer's use, of the Platform) which is not personally identifiable information ("**Analytics Information**") may be used by Company for providing the Platform and its related services, for development, improving the Platform and/or for statistical purposes. Such Analytics Information is Company's exclusive property.
- 8.4 As between the Parties, Customer is, and shall be, the sole and exclusive owner of all data and information provided, entered, inputted or uploaded to the Platform by or on behalf of Customer

or otherwise integrated with the Platform via an API, or data belonging to Customer's applications within the environment in which the Platform is made available ("**Customer Data**"). Customer represents and warrants that: (i) Customer owns or has obtained the consents and rights related to the Customer Data, and Customer has the right to provide Company the license granted herein to use such Customer Data in accordance with this Agreement; and (ii) the Customer Data does not infringe or violate any patents, copyrights, trademarks or other intellectual property, proprietary or privacy or publicity rights of any third party. Customer hereby grants Company and its affiliates a worldwide, non-exclusive, right and license, to access and use the Customer Data, in order to perform its obligations hereunder, including without limitation for Company's provision of the Platform and/or related services hereunder. Company is not responsible for the accuracy, quality, integrity and legality of Customer Data and of the means by which Company acquired any Customer Data.

9. **Third Party Components.** The Platform may use or include third party open source software, files, libraries or components that may be distributed to Customer and are subject to third party open source license terms, which can be provided upon request. If there is a conflict between any open source license and this Agreement, then the open source license terms shall prevail but solely in connection with the related third party open source software. Company makes no warranty or indemnity hereunder with respect to any third party open source software.
10. **Third Party Integrations and Features.** The Platform may include or enable features designed to interoperate with, connect to, ingest data from, or transmit data to applications, systems, or services provided by third parties, including but not limited to source code management systems, cloud repositories, CI/CD pipelines, security orchestration or ASPM platforms, vulnerability scanners, or large language model integrations used by Customer (collectively, "**Third-Party Integrations**"). Any access to, use of, or transaction involving Third-Party Integrations is solely between Customer and the relevant third party and is at Customer's own risk. Company does not control, operate, or assume responsibility for any Third-Party Integration, its security, availability, data accuracy, or functionality. Company does not guarantee the continued availability or compatibility of any Third-Party Integration and may modify, suspend, or discontinue interoperability at any time, including if the applicable third party changes or ceases to provide its integration, service, or API in a manner that supports the Platform.
11. **Confidentiality.** Each Party may have access to certain non-public information of the other Party, in any form or media, including without limitation trade secrets and other information related to the products, software, technology, data, know-how, or business of the other Party, and any other information that a reasonable person should have reason to believe is proprietary, confidential, or competitively sensitive (the "**Confidential Information**"). Each Party shall take reasonable measures, at least as protective as those taken to protect its own confidential information, but in no event less than reasonable care, to protect the other Party's Confidential Information from disclosure to a third party. The receiving party's obligations under this Section 11, with respect to any Confidential Information of the disclosing party, shall not apply to and/or shall terminate if such information: (a) was already lawfully known to the receiving party at the time of disclosure by the disclosing party; (b) was disclosed to the receiving party by a third party who had the right to make such disclosure without any confidentiality restrictions; (c) is, or through no fault of the receiving party has become, generally available to the public; or (d) was independently developed by the receiving party without access to, use of, or reliance on, the disclosing party's Confidential Information. Neither Party shall use or disclose the Confidential Information of the other Party except for performance of its obligations under this

Agreement (“**Permitted Use**”). The receiving party shall only permit access to the disclosing party’s Confidential Information to its respective employees, consultants, affiliates, agents and subcontractors having a need to know such information in connection with the Permitted Use, who either (i) have signed a non-disclosure Agreement with the receiving party containing terms at least as restrictive as those contained herein; or (ii) are otherwise bound by a duty of confidentiality to the receiving party at least as restrictive as the terms set forth herein; in any event, the receiving party shall remain liable for any acts or omissions of such persons. The receiving party will be allowed to disclose Confidential Information to the extent that such disclosure is required by law or by the order of a court or similar judicial or administrative body, provided that it promptly notifies the disclosing Party in writing of such required disclosure to enable disclosing party to seek a protective order or otherwise prevent or restrict such disclosure and cooperates reasonably with disclosing party in connection therewith. All rights, title and interest in and to Confidential Information is and shall remain the sole and exclusive property of the disclosing Party.

12. **LIMITED WARRANTIES.**

- 11.1 Company represents and warrants that, under normal authorized use, (a) the Platform shall substantially perform in conformance with its Documentation, and (b) any Professional Services shall be performed in a professional and workmanlike manner, consistent with generally accepted industry standards. As Customer’s sole and exclusive remedy and Company’s sole liability for breach of this warranty, Company shall, as applicable and using commercially reasonable efforts, (i) repair the Platform or (ii) re-perform the non-conforming Professional Services.

The warranties set forth herein shall not apply if any failure or non-conformance results from or is otherwise attributable to: (i) repair, maintenance, or modification of the Platform or the deliverables of the Professional Services by persons other than Company or its authorized contractors; (ii) accident, negligence, abuse, or misuse of the Platform; (iii) use of the Platform or the results of the Professional Services other than in accordance with the Documentation, applicable statements of work, or Company’s written instructions; or (iv) the combination of the Platform or deliverables with equipment, systems, or software not authorized or provided by Company.

- 11.2 OTHER THAN AS EXPLICITLY STATED IN THIS AGREEMENT, TO THE EXTENT PERMITTED BY APPLICABLE LAW, THE PLATFORM, SERVICES, AND ANY OUTPUT OBTAINED THEREBY, INCLUDING ALL RESULTS, CONTENT, PROPOSED CORRECTIVE ACTIONS, PATCHES, OR CONFIGURATION ADJUSTMENTS (COLLECTIVELY, THE “**REPORTS**”), ARE PROVIDED ON AN “AS IS” AND “AS AVAILABLE” BASIS. COMPANY DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY, TITLE, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR PURPOSE, AND ASSUMES NO LIABILITY FOR ISSUES RELATED TO PUBLIC NETWORKS OR THE INTERNET. COMPANY DOES NOT WARRANT THAT THE PLATFORM OR REPORTS: (I) WILL MEET CUSTOMER’S REQUIREMENTS; (II) WILL BE ERROR-FREE (INCLUDING THE GENERATION OF ‘FALSE POSITIVES’ OR ‘FALSE NEGATIVES’); (III) WILL DETECT ALL VULNERABILITIES, WEAKNESSES, OR OTHER SECURITY RELATED ISSUES; OR (IV) WILL PROVIDE A REMEDIATION, SOLUTION, OR SUFFICIENT GUIDANCE FOR EVERY ISSUE IDENTIFIED OR REPORTED. THE REPORTS DO NOT CONSTITUTE PROFESSIONAL ADVICE. CUSTOMER ACKNOWLEDGES THAT ITS USE OF THE REPORTS IS AT ITS SOLE DISCRETION AND RISK, AND COMPANY SHALL HAVE NO LIABILITY FOR ANY DAMAGES RESULTING FROM CUSTOMER’S RELIANCE THEREON. COMPANY WILL NOT BE LIABLE FOR

DELAYS, INTERRUPTIONS, SERVICE FAILURES OR OTHER PROBLEMS INHERENT IN USE OF THE INTERNET AND ELECTRONIC COMMUNICATIONS OR FOR ISSUES RELATED TO PUBLIC NETWORKS OR CUSTOMER'S HOSTING SERVICES.

11.3 CUSTOMER ACKNOWLEDGES THAT THE SERVICES INVOLVE SECURITY TESTING TECHNIQUES DESIGNED TO SIMULATE REAL-WORLD ATTACK SCENARIOS AND, AS A RESULT, MAY INTERACT WITH CUSTOMER DATA IN WAYS THAT COULD AFFECT ITS INTEGRITY OR AVAILABILITY. CUSTOMER UNDERSTANDS THAT THE USE OF THE PLATFORM OR SERVICES MAY, IN LIMITED CIRCUMSTANCES, RESULT IN UNINTENDED IMPACTS TO CUSTOMER DATA. ACCORDINGLY, CUSTOMER AGREES THAT IT IS RESPONSIBLE FOR MAINTAINING APPROPRIATE BACKUPS AND SAFEGUARDS FOR CUSTOMER DATA AND THAT CUSTOMER'S USE OF THE PLATFORM AND SERVICES IS AT ITS OWN RISK, SUBJECT TO THE TERMS OF THIS AGREEMENT.

13. **LIMITATION OF LIABILITY.** EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, NEITHER PARTY SHALL BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES, OR ANY LOSS OF REVENUE, REPUTATION, PROFITS, DATA, OR DATA USE, BUSINESS INTERRUPTION, OR THE COST OF PROCURING ANY SUBSTITUTE GOODS OR SERVICES, WHETHER AN ACTION IS IN CONTRACT OR TORT AND REGARDLESS OF THE THEORY OF LIABILITY, EVEN IF A PARTY OR ITS AFFILIATES HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR IF A PARTY'S OR ITS AFFILIATES' REMEDY OTHERWISE FAILS OF ITS ESSENTIAL PURPOSE. EXCEPT FOR AMOUNTS PAYABLE UNDER A PARTY'S INDEMNIFICATION OBLIGATIONS UNDER SECTION 14 OR CUSTOMER'S BREACH OF SECTION 4 OR 5, IN NO EVENT SHALL THE AGGREGATE TOTAL LIABILITY OF EITHER PARTY TOGETHER WITH ITS AFFILIATES ARISING OUT OF OR RELATED TO THIS AGREEMENT EXCEED THE TOTAL AMOUNTS PAID BY OR DUE FROM BUT NOT YET PAID BY CUSTOMER UNDER THE ORDER FORM(S) GIVING RISE TO SUCH LIABILITY IN THE 12 MONTH PERIOD PRECEDING THE EVENT GIVING RISE TO THE LIABILITY. THE FOREGOING LIMITATION WILL APPLY WHETHER AN ACTION IS IN CONTRACT OR TORT AND REGARDLESS OF THE THEORY OF LIABILITY BUT WILL NOT LIMIT CUSTOMER'S AND ITS AFFILIATES' PAYMENT OBLIGATIONS UNDER THE "FEES AND PAYMENTS" SECTION ABOVE.

14. **Indemnification.**

13.1 Company agrees to defend, at its expense, any third party action or suit brought against Customer alleging that the Platform, when used as permitted under this Agreement, infringes intellectual property rights of a third party ("**IP Infringement Claim**"); and Company will pay any damages awarded by court against Customer that are attributable to any such IP Infringement Claim, provided that (i) Customer promptly notifies Company in writing of such claim; and (ii) Customer grants Company the sole authority to handle the defense or settlement of any such claim and provides Company with all reasonable information and assistance in connection therewith, at Company's expense. Company will not be bound by any settlement that Customer enters into without Company's prior written consent.

13.2 If the Platform becomes, or in Company's opinion is likely to become, the subject of an IP Infringement Claim, then Company may, at its sole discretion: (a) procure for Customer the right to continue using the Platform; (b) replace or modify the Platform to avoid the IP Infringement Claim; or (c) if options (a) and (b) cannot be accomplished despite Company's reasonable efforts,

then Company may terminate this Agreement and Company shall also provide a refund for any amount pre-paid by Customer for such returned Platform for the remaining unused period of the license.

- 13.3 Notwithstanding the foregoing, Company shall have no responsibility for IP Infringement Claims resulting from or based on: (i) modifications to the Platform made by a party other than Company or its designee; (ii) Customer's failure to implement software updates provided by Company specifically to avoid infringement; (iii) combination or use of the Platform with equipment, devices or software not supplied by Company; or (iv) Customer Data, prompts, or materials provided by or on behalf of Customer.
- 13.4 This Section 14 states Company's entire liability, and Customer's exclusive remedy, for any IP Infringement Claim.
- 13.5 Customer shall defend, indemnify and hold harmless Company (and any of its parents, subsidiaries, affiliates, directors, officers, employees, agents, suppliers and licensors) from and against all claims, liability, and expenses, including reasonable attorneys' fees and legal fees and costs, arising out of: (a) Customer Data or Customer's use of Customer Data with the Platform; (b) Customer's use of the Services in breach of any provision of this Agreement. Company reserves the right, in its sole discretion and at its own expense, to assume the exclusive defense and control of any matter otherwise subject to indemnification by Customer and Customer agrees to cooperate as fully as reasonably required in the defense of any claim.

15. Suspension, Term and Termination.

- 14.1 If Company reasonably believes that Customer is using the Platform in a manner that may cause harm to Company or any third party then Company may, without derogating from Company's right to terminate this Agreement for any breach hereof, suspend Customer's access to and use of the Platform until such time as Company believes the threat of harm, or actual harm, has passed.
 - 14.2 This Agreement shall enter into force and effect on the Effective Date and shall remain in full force and effect for the term specified in the Order, or until all Orders hereunder have expired or been terminated (the "**Term**").
 - 14.3 Either party may terminate this Agreement and any applicable Order prior to the end of a Service Term if the other party: (a) materially breaches its obligations hereunder and does not cure such breach within thirty (30) days following receipt of notice of such breach; or (b) becomes the subject of a petition in bankruptcy or any other proceeding relating to insolvency, receivership, liquidation, or assignment for the benefit of creditors.
 - 14.4 Upon termination or expiration of this Agreement: (i) Platform license granted to Customer under this Agreement shall expire, and Customer shall discontinue any further use and access thereof; (ii) Customer shall immediately delete and dispose of all copies of the Documentation in Customer's or any of its representatives' possession or control; and (iii) Company may delete all Customer Data uploaded on the Platform without affecting any of Company's rights to the Analytics Information.
 - 14.5 The provisions of this Agreement that, by their nature and content, must survive the termination of this Agreement in order to achieve the fundamental purposes of this Agreement (including, confidentiality and limitation of liability) shall so survive.
16. **Miscellaneous.** This Agreement, including any Subscription Orders and exhibits attached or referred hereto, represents the entire Agreement between the Parties concerning the subject matter hereof,

replaces all prior and contemporaneous oral or written understandings and statements, and may be amended only by a written Agreement executed by both Parties. In the event of any inconsistencies between this Agreement and the terms of any duly executed Subscription Order signed by the Company, the terms of the Subscription Order shall prevail.

The failure of either Party to enforce any rights granted hereunder or to take action against the other Party in the event of any breach shall not be deemed a waiver by that Party as to subsequent enforcement or actions in the event of future breaches. Any waiver granted hereunder must be in writing. If any provision of this Agreement is held by a court of competent jurisdiction to be illegal, invalid or unenforceable, the remaining provisions of this Agreement shall remain in full force and effect and such provision shall be reformed only to the extent necessary to make it enforceable.

Customer shall not assign its rights or obligations under this Agreement without the prior written consent of Company, which consent may not be unreasonably withheld or delayed. Notwithstanding the foregoing, this Agreement may be assigned by either Party in connection with a merger, consolidation, sale of all of the equity interests of such Party, or a sale of all or substantially all of the assets of the Party to which this Agreement relates. Without derogating from and subject to the abovementioned, this Agreement will bind and benefit each Party and its respective successors and assigns.

This Agreement shall be governed by and construed under the laws of the State of New York, without reference to principles and laws relating to the conflict of laws. The competent courts of the State of New York shall have the exclusive jurisdiction with respect to any dispute and action arising under or in relation to this Agreement. Notwithstanding the foregoing, each Party may seek equitable relief in any court of competent jurisdiction and subject to laws governing such court, in order to protect its proprietary rights or rights for payment of Fees. Each Party irrevocably waives its right to trial of any issue by jury.

This Agreement does not, and shall not be construed to create any relationship, partnership, joint venture, employer-employee, agency, or franchisor-franchisee relationship between the Parties.

Company may include Customer's name on a customer list and in its portfolio for sales, promotional or marketing purposes including, but not limited to, logo usage, case studies and reference lists, provided that Company will not take any action implying sponsorship by Customer.

Company will not be liable for any delay or failure to provide the Services resulting from circumstances or causes beyond the reasonable control of Company including, but not limited to on account of strikes, shortages, riots, insurrection, fires, flood, storms, explosions, acts of God, war, government or quasi-governmental authorities actions, acts of terrorism, earthquakes, explosions, power outages, pandemic or epidemic (or similar regional health crisis), or any other cause that is beyond the reasonable control of Company.

This Agreement may be executed in electronic counterparts, each of which counterpart, when so executed and delivered, shall be deemed to be an original and all of which counterparts, taken together, shall constitute but one and the same Agreement.

LAST UPDATED: February 1, 2026