

PTRG End User License Agreement (EULA) v1.1

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Effective date: 2026-07-20

Version: 1.1

Provider: DNSystems LLC, a U.S. limited-liability company (“DNSystems”, “we”, “us”, “our”)

Service: Penetration Test Report Generator (“PTRG”, “the Service”) — ptrg.dnsystemsllc.com

By creating an account, signing in, generating a sandbox tenant, or otherwise using the Service, **you (“User”, “Customer”)** agree to this End User License Agreement. If you do not agree, you may not use the Service.

1. License Grant

DNSystems grants the Customer a **non-exclusive, non-transferable, revocable** license to access and use the Service for its internal business purposes for the duration of an active paid subscription, subject to the limits of the subscription tier purchased and the terms of this EULA.

Customer may **not**:

- Reverse-engineer, decompile, or attempt to extract source code from the Service.
- Resell, sublicense, or rent the Service to third parties without DNSystems’ prior written consent.
- Use the Service to generate reports about systems for which Customer has not obtained authorization to test.
- Use the Service to develop a competing product.
- Remove or obscure any DNSystems copyright, trademark, or attribution markings (except where the optional **White-label PDFs** add-on has been purchased).

2. Customer Data Ownership

Customer owns the data it uploads to the Service — engagement records, findings, evidence files, client information, generated reports. DNSystems does not claim ownership of Customer Data.

DNSystems is granted a limited license to **process, store, encrypt, transmit, back up, and display** Customer Data **solely** to operate the Service for the Customer’s benefit.

3. DNSystems IP

DNSystems retains all right, title, and interest in:

- The PTRG software itself, including the report-bundling engine, report templates, the 5x5 Mission Severity Matrix taxonomy, the encryption tooling, the Stripe and QuickBooks Online integration code, and all UI/UX assets.
- The PTRG and DNSystems brand marks, logos, and “Built by pentesters, for pentesters” tagline.
- Any improvements, derivative works, or feedback contributed by Customers.

4. Subscription, Billing, Credits & Refunds

Billing sources. Paid access is billed either (a) directly by DNSystems via **Stripe**, or (b) through the **AWS Marketplace**, where the Customer subscribes to PTRG as a SaaS product. For AWS Marketplace subscriptions, billing, invoicing, metering, and payment are handled by AWS under the AWS Customer Agreement; cancellation and any refund eligibility for those subscriptions are managed through the Customer’s AWS Marketplace subscriptions console, subject to the refund terms in this Section.

Subscriptions & credits. Subscriptions are **prepaid** (monthly or annual). There is **no free trial** — the free sandbox is provided for evaluation. Certain autonomous and usage-based features consume **credits** drawn from the Customer’s credit wallet. Credits may be included with a tier or purchased separately (via Stripe, or as AWS Marketplace metered usage).

Refunds.

- **5-day money-back guarantee (monthly paid tiers):** Cancel within 5 days of your first charge on a monthly paid tier for a **full refund, no questions asked**.
- **After the 5-day window (monthly):** Cancel anytime. **Recon** monthly — prorated refund for unused days. **Engage / Squadron / Command** monthly — no prorated refund; access continues through the end of the current paid month, then the account drops to read-only.
- **Annual subscriptions:** All annual sales are **final and non-refundable, including within the first 5 days**. Cancellation stops future renewals only; access continues through the end of the paid year.
- **Credits are non-refundable.** Any credits not consumed prior to cancellation are **forfeited and expire immediately** upon cancellation. Unused credits do **not** carry forward, and no refund or account credit is issued for unused balances. This applies to both monthly-plan included credits and one-time credit purchases.

Refund requests: refunds@dnsystemsllc.com.

5. Acceptable Use

The Customer warrants that:

- It has **legal authorization** to test all systems documented in any engagement created on the Service.
- It will **not** upload malware, illegal content, copyrighted material it does not own, or data subject to ITAR / EAR / classified-information regulations.
- It will **not** use the Service to attack DNSystems, the Service itself, or other tenants.
- The Customer’s clients and operators using the Client Portal are bound by these same terms.

DNSystems may **suspend or terminate** any account violating this section without refund.

6. Data Security & Compliance

DNSystems applies:

- **TLS 1.2+** in transit, **AES-256** at rest for all stored PDFs and engagement bundles.

- Encrypted password vault per engagement (separate AES-256 key, customer-controlled passphrase).
- Bcrypt for user account password hashing.
- Quarterly third-party penetration test of the Service itself (we eat our own dogfood).
- 90-day rolling backups, encrypted and isolated.

DNSystems is **not** currently SOC 2 Type II certified — we are actively pursuing certification. Customers requiring SOC 2 today should contact eula@dnsystemsllc.com to discuss the Command-tier dedicated-tenant deployment.

7. Third-Party Integrations

The Service integrates with third-party providers including:

- **Stripe** (payments) — subject to Stripe’s own Terms of Service.
- **AWS Marketplace** (subscription billing & metered usage for Marketplace customers) — subject to the AWS Customer Agreement and AWS Marketplace terms.
- **Resend** (transactional email) — subject to Resend’s Terms.
- **Intuit QuickBooks Online** (optional accounting sync) — subject to Intuit’s Terms.

Customer enables each integration at their option. DNSystems is not responsible for outages, data loss, or fees arising from third-party providers.

8. Warranties & Disclaimers

The Service is provided “**as is**”. DNSystems disclaims all implied warranties of merchantability, fitness for a particular purpose, and non-infringement.

DNSystems does **not** warrant that the Service is bug-free, uninterrupted, or 100 % accurate. Customers are responsible for **verifying findings** before publishing reports to clients.

9. Limitation of Liability

To the maximum extent permitted by law, DNSystems’ total cumulative liability arising out of or relating to the Service is **limited to the fees paid by Customer in the twelve (12) months preceding the claim**. DNSystems is **not liable** for any indirect, consequential, incidental, or punitive damages, including lost profits or lost data.

10. Indemnification

Customer agrees to indemnify and hold DNSystems harmless from any third-party claim arising from (a) Customer’s misuse of the Service, (b) Customer’s violation of this EULA, or (c) Customer’s testing of systems without authorization.

11. Termination

DNSystems may terminate or suspend access for breach of this EULA. Upon termination, the Customer may export its data within **30 days**; thereafter, data is permanently deleted from active and backup systems within an additional 90 days (per the Data Use & Retention Policy).

12. Governing Law

This EULA is governed by the laws of the **Commonwealth of Virginia, United States**, without regard to conflict-of-law rules. Disputes shall be resolved by binding arbitration in Virginia, under the AAA Commercial Arbitration Rules, except either party may seek injunctive relief in court for IP infringement.

13. Changes to this EULA

DNSystems may update this EULA. Material changes will be notified via email to the account owner at least **30 days** before taking effect. Continued use after the effective date constitutes acceptance.

14. Contact

DNSystems LLC

Email: eula@dnsystemsllc.com

Phone: +1 (202) 630-8188

For data-protection inquiries, security disclosures, or DMCA notices, email eula@dnsystemsllc.com with “EULA” in the subject line.

15. Authorized-Target Gate (added 2026-06-09)

DeepScope, DeepStrike, and any C6F-derived tooling provided under this EULA are licensed to you **solely for use against targets you have admitted to your tenant’s authorized-targets allowlist** via the Cryptographic Domain Verification flow (Tier 0, free until 2026-07-07) or a signed Master Services Agreement + Rules-of-Engagement envelope (Tier 1+). Use of the Software against any other target — including any target inside the C6F lab beyond its declared scope — is a material breach of this EULA and a violation of applicable computer-misuse law. DNSystems may revoke this license without notice on detection of such use and may cooperate with law enforcement.

By using PTRG, you acknowledge that you have read, understood, and agree to be bound by this End User License Agreement.

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